

Name: Huan Chen
Date of birth: 13.08.1986
Nationality: Chinese
Marital status: Single

- Educational background of computer science, HCI and business.
- Experienced in requirement analysis, UX design and research.
- Familiar with waterfall and agile methodology.
- Strong intercultural communication skills and technical documentation skill.

Working experience

Senior UX designer, guazi.com 瓜子二手车/毛豆新车, 04.2018–

Design consumer products and enterprise products such as CRM system, e-commerce platform, call center, supply chain management system etc

Collect requirements from stakeholders/end users and translate them into functions and design.

Communicate with developers and validate the product before launch to ensure the design are implemented as planned.

Led and participated in several user research projects and delivered reports to product management leaders/VP.

Analyze traffic data to gain insights of user behavior and attitude.

UX designer (vendor), AIA group 友邦保险, 11.2017–01.2017, Beijing

Conducted user research and provided interface prototype for internal projects from AIA HongKong and AIA Singapore.

Product manager/user researcher, jisuanke.com 计蒜客, 11.2015–08.2017, Beijing

Designed online learning system and define product roadmap.

Define customer experience journey and service blueprint.

Conducted user research with questionnaire, interview and website data and translated the results into product/ service requirements.

User experience researcher, SIPU Lab, University of Eastern Finland, 07.2013–02.2014, Finland

Conducted user research for location based applications through interview, questionnaire, usability testing and eye tracking device.

UX design/research intern, Tripworks, 01.2013–06.2013, Finland

Analyzed educational games through expert evaluation and user testing session.

Designed prototype for mobile learning app.

Skills

Requirement analysis

Design thinking

Interaction design

User research

Data analysis with python

Language

Chinese (Native)

English (Advanced)

Finnish (Basic)

German (Basic)

Education

University of Eastern Finland
01/2013 – 06/2015
Master of
Computer science

Savonia University of Applied Science, Finland
09/2005 – 03/2010
Bachelor of
information technology

Aalen University, Germany
03/2007–08/2007
International business