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1. Introduction

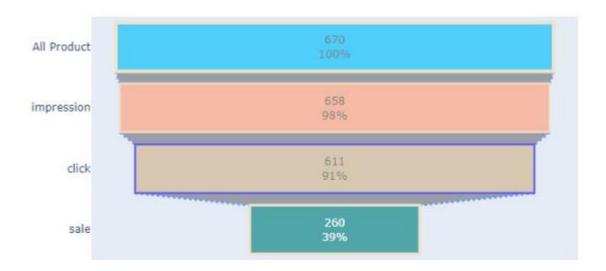
Sponsored Products is Wayfair's newest media opportunity, a program to offer a paid solution for suppliers seeking greater visibility of their products on wayfair.com.

It is an opportunity for boosted product placement on-site through a proprietary bid management system. Winning products will be pushed into high-performing slots on browse pages, positioned directly in front of customers.

The bid management system on the Supplier Extranet allows suppliers to boost their current products on wayfair.com through an auction model. Suppliers place their bids, and the winning products are boosted onsite and labeled with a "Sponsored" tag.

The goal for Wayfair Campaign Analytics is to find insights from the dataset from internal dashboard to help guide decisions around campaign optimization.

2. Problem Statement



Funnel Graph in past campaigns

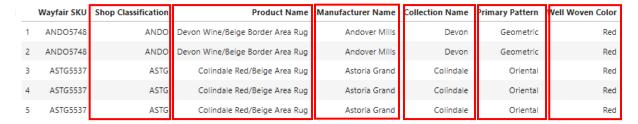
In this graph, we could clearly see that 39% products in the past campaign contribute to final sales. From this project, the purpose is to figure out why these 39% products contribute to the final sales and to find insights to support future decision making for the new campaigns.

3. Data Description

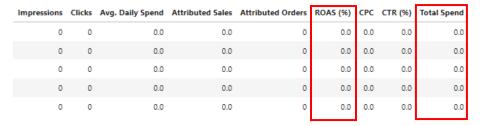
```
class 'pandas.core.frame.DataFrame'>
Int64Index: 670 entries, 1 to 670
Data columns (total 21 columns):
Campaign ID
Wayfair SKU
                      656 non-null object
Shop Classification
                      656 non-null object
Product Name
                       670 non-null object
Manufacturer Name
                      656 non-null object
Collection Name
                      640 non-null object
Primary Pattern
                      656 non-null object
Well Woven Color
                       656 non-null object
                      670 non-null datetime64[ns]
Start Date
End Date
                      670 non-null datetime64[ns]
Start_Month
                      670 non-null object
Period
                      670 non-null timedelta64[ns]
                      670 non-null int64
Impressions
Clicks
                      670 non-null int64
Avg. Daily Spend
                      670 non-null float64
Attributed Sales
                      670 non-null float64
Attributed Orders
                       670 non-null int64
ROAS (%)
                      670 non-null float64
CPC
                      670 non-null float64
CTR (%)
                      670 non-null float64
Total Spend
                      670 non-null float64
dtypes: datetime64[ns](2), float64(6), int64(4), object(8), timedelta64[ns](1)
memory usage: 115.2+ KB
```

Dataset Description

There are 670 records and 21 features in this dataset. I filtered out 'Store', 'Class', 'Status', 'Supplier Part Numbers'. For the reason that these columns have the same value for each record and duplicated information.



Categorical Data

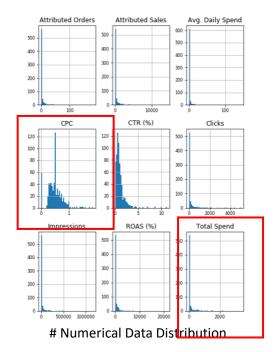


Numerical Data

:		Start Date	End Date	Start_Month	Period_Week
	1	2019-02-01	2019-03-31	Feb	8
	2	2019-04-04	2019-10-07	Apr	26
	3	2019-01-02	2019-01-31	Jan	4
	4	2019-02-01	2019-03-31	Feb	8
	5	2019-04-04	2019-10-07	Apr	26

#Date Data

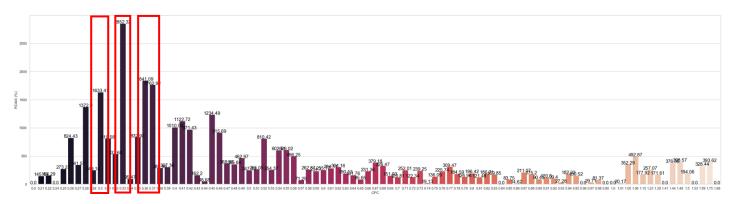
There are three types of data in this dataset: Categorical, numerical data and date data.



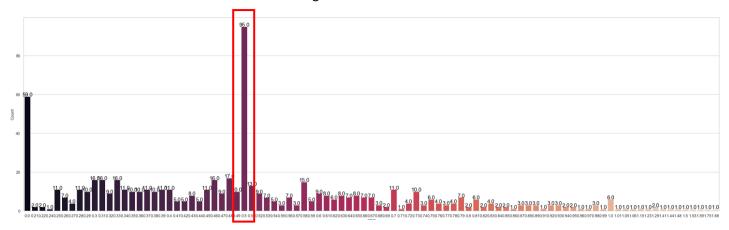
From the distribution of the numerical data, except the CPC and Total Spend, the results we expect in the future is that distributions could show upward trend.

4. Analytics

4.1 CPC Analytics



Average ROAS for different CPC



Count for different CPC

Description:

These charts describe the relationship between the CPC and ROAS.

Question:

Which price will have highest ROAS (%)?

Answer:

0.33, 0.36, 0.37 and 0.3

For Figure 1, I took the average value for each bidding price. From this chart, we could find that the prices which are 0.33, 0.36, 0.37 and 0.3 have top 4 good performance for the return which are 2852%, 1841%, 1762% and 1633%.

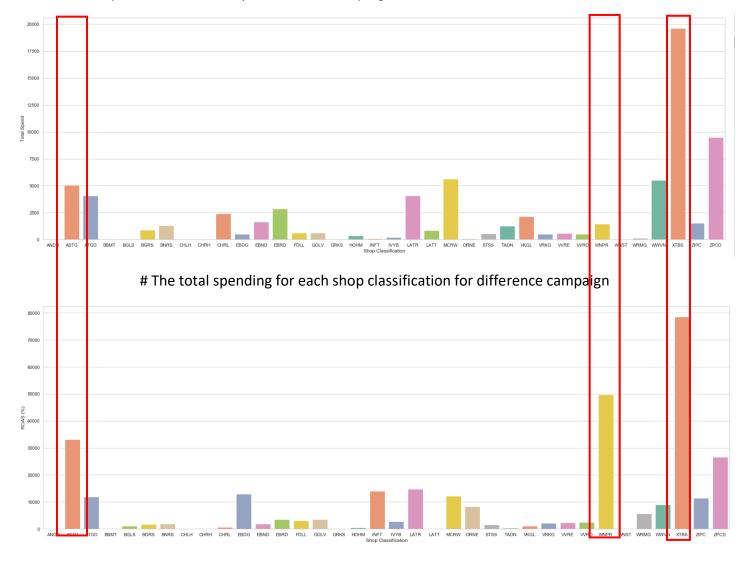
However, for Figure 2, I counted each price. This graph shows that prices which are 0.33, 0.36, 0.37 and 0.3 happened just a few instances around 10 times for each price. From Figure 2, the highest count which is 0.5 has the return which is 247% which is pretty low return.

Recommendation:

From the analytics above, the dataset is too small and imbalanced to generate strong conclusion which cost setting is the best. We still need to test more cost in order to get more valuable dataset to guide the CPC setting in the future. For the test CPC for next time, 0.33, 0.36, 0.37 and 0.3 are highly suggest set as maximum bidding price instead of 0.5 and to observe for their returns.

4.2 Categorical Data Exploration

4.2.1 Shop Classification Analytics for each campaign



The total ROAS for each shop classification for difference campaign

Description:

These charts describe the different Shop Classification's Total Spend and ROAS (%).

Question:

Which Shop Classifications have good performance in the past campaigns?

Answer:

- 1. XTBS (Well Woven Shop)
- 2. ASTG
- 3. WNPR

For XTBS, we could observe that we invest a lot in the past campaigns and we get more return from this investment. For and ASTG and WNPR, we did not invest too much in the past, but we also could observe that we receive more return for WNPR than other Shop Classification.

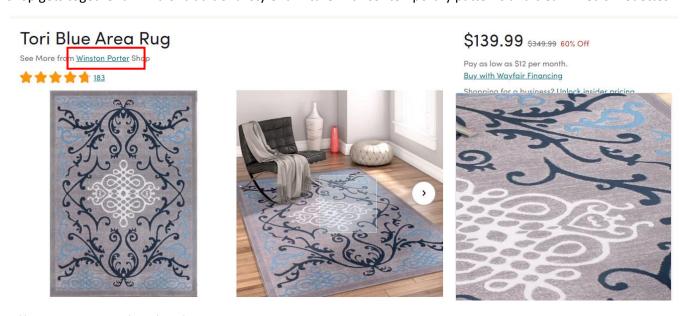
Recommendation:

From the analytics above. We could see that except XTBS (well woven shop), ASTG and WNPR have good performance in ROAS. ASTG is a shop get tighter all kind of classic style furnitures and WNPR is a shop gets together all kind of traditional style furniture. Maybe next time, we could invest more classical and traditional style rugs in our new campaign.

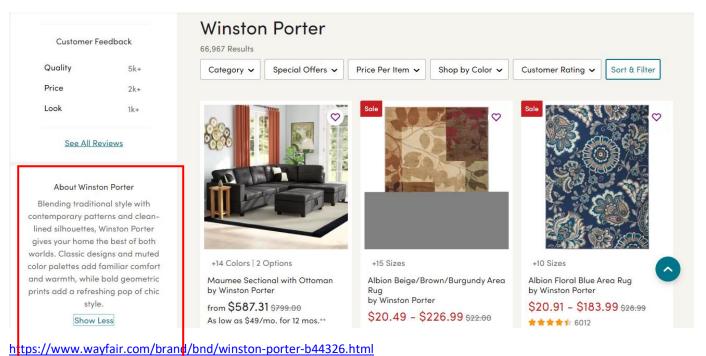
Appendix:

What is Shop Classification?

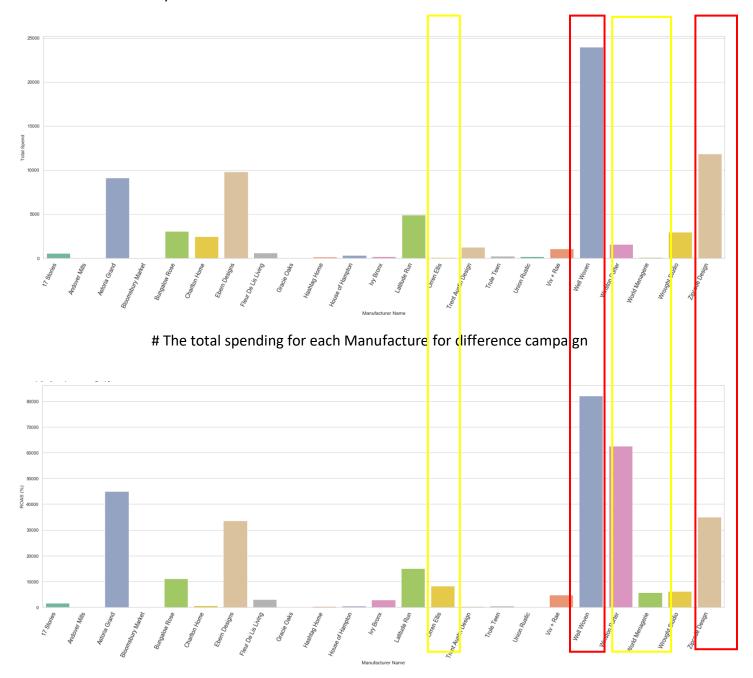
The Shop Classification is classified all the furniture with the same attributes by Wayfair. Take WNPR for example, WNPR is a shop gets together all kind of traditional style furniture with contemporary patterns and clean-lined silhouettes.



https://www.wayfair.com/rugs/pdp/winston-porter-tori-blue-area-rug-wnpr1075.html?rtype=8&redir=WNPR1075&piid=21414187



4.2.2 Manufacture Analytics



The ROAS for each Manufacture for difference campaign

Description:

These charts describe the different Manufacture's Total Spend and ROAS (%).

Question:

Which Manufactures have good performance in the past campaigns?

Answer:

- 1. Well Woven
- 2. Zipcode Design
- 3. Orren Ellis

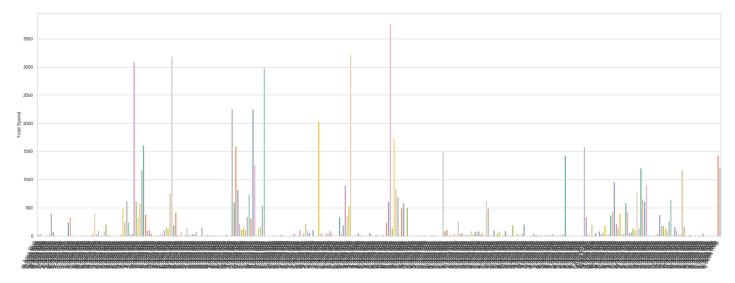
- 4. Winston Porter
- 5. World Menagerie

From the red shape we could see that we invested a lot for Well Woven and Zipcode Design. And at the same time, we could observe from the second chart that their products also have a good performance. The products produce by Orren Ellis, Winston Porter and World Menagerie, we barely spent money on them, but we could observe that we get some return from them surprise.

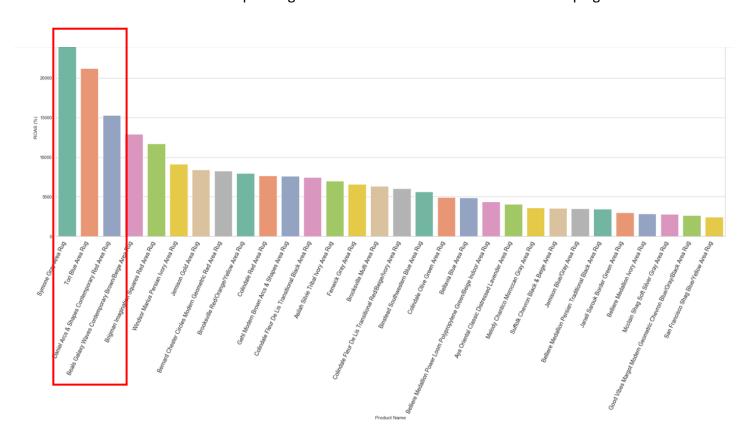
Recommendation:

Maybe for next campaign, we could invest more products that produced by Well Woven, Zipcode Design and test the products produced by Orren Ellis, Winston Porter and World Menagerie.

4.2.3 Product Name Analytics



The total spending for each Product Name for difference campaign



The top 30 total ROAS for each Product Name for difference campaign

Description:

These charts describe the different Product's Total Spend and ROAS (%).

Question:

Which Products have good performance in the past campaigns?

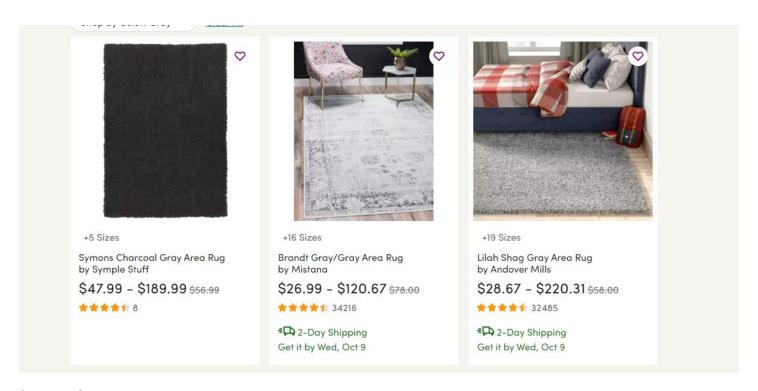
Answer:

- 1. Symone Gray Area Rug
- 2. Tori Blue Area Rug
- 3. Daniel Arcs & Shapes Contemporary Red Area Rug

From the first chart, we could observe that we invest a lot different products in different campaigns. In the second chart, I filtered out the products have no ROAS in these campaigns. We could observe that only a few of them get return from the investment. Among these products which have the ROAS value, Symone Gray Area Rug, Tori Blue Area Rug and Daniel Arcs & Shapes Contemporary Red Area Rug have the highest return among these products.

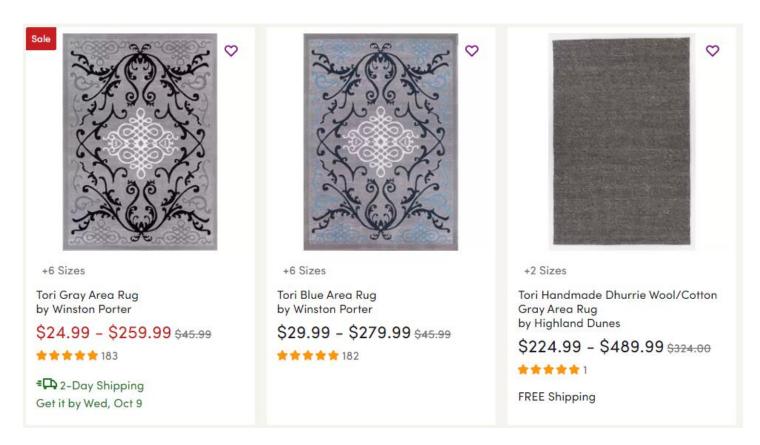
Recommendation:

Maybe for next campaign, we could invest more products which have the same attributes with Symone Gray Area Rug, Tori Blue Area Rug and Daniel Arcs & Shapes Contemporary Red Area Rug. For example, rugs which have colors like gray, blue and red, and rugs which belong to Symone, Tori and Daniel collection.



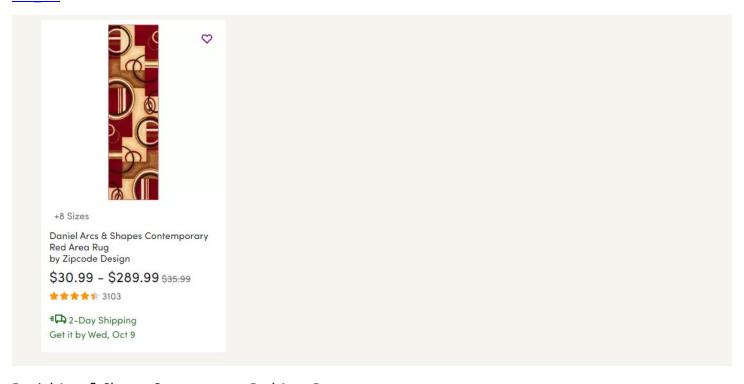
Symone Gray Area Rug

https://www.wayfair.com/filters/keyword.php?keyword=symone+gray+area+rug&filters=colorList~Gray&new_keyword search=1



Tori Blue Area Rugs

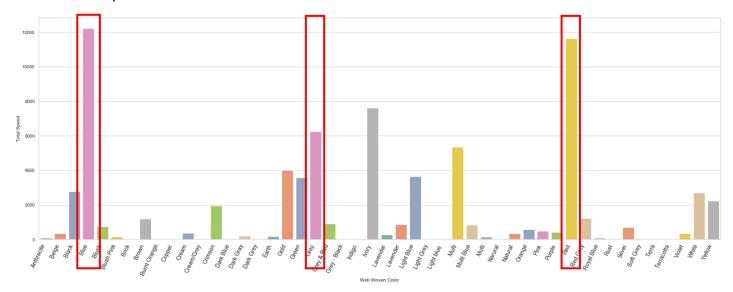
https://www.wayfair.com/keyword.php?keyword=Tori+Area+Rugs&command=dosearch&new_keyword_search=true&c lass_id=



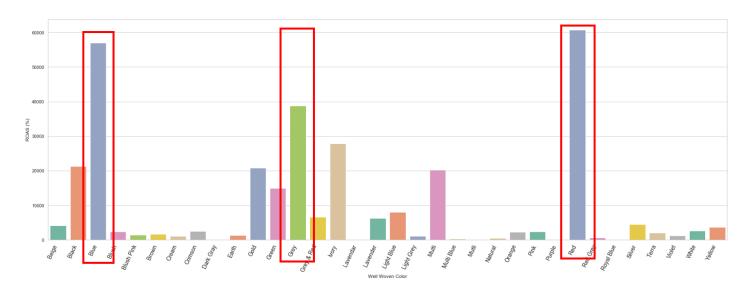
Daniel Arcs & Shapes Contemporary Red Area Rug

 $\frac{\text{https://www.wayfair.com/filters/keyword.php?keyword=Daniel+Arcs+\%26+Shapes+Contemporary+Red+Area+Rug\&filters=colorList^Red\&new_keyword_search=1}{\text{keyword_search}=1}$

4.2.4 Color Analytics



The total spending for each Color for difference campaign



The ROAS for each Color for difference campaign

Description:

These charts describe the different Color's Total Spend and ROAS (%).

Question:

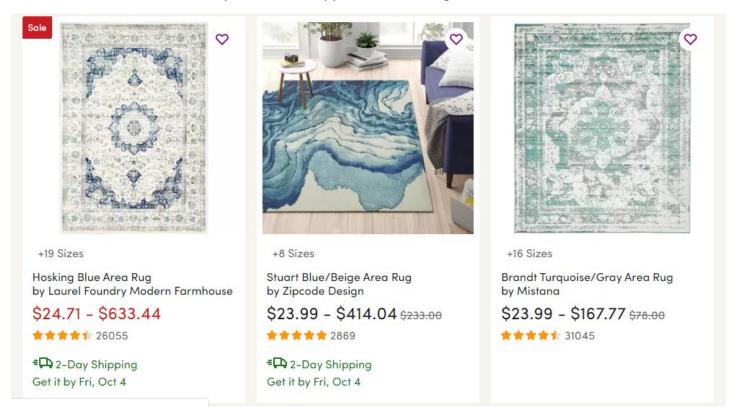
Which Colors have good performance in the past campaigns?

Answer:

- 1. Blue
- 2. Gray
- 3. Red

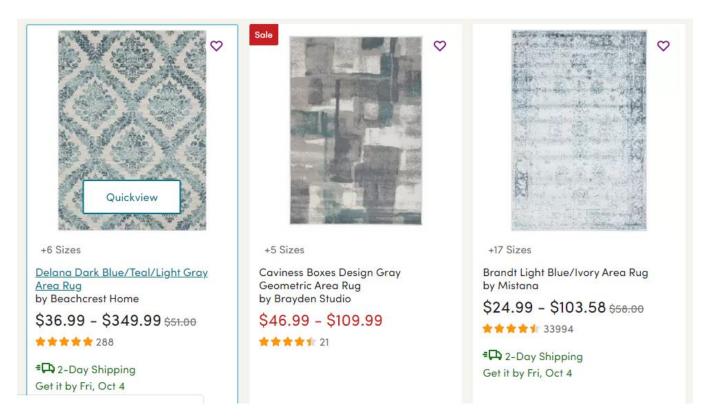
Recommendation:

Still, we have the problems of lack of data and data imbalanced. In the second chart, I filtered out the colors have no ROAS in these four campaigns. Since we spent more money in Blue, Gray and red, we get more return from these two colors. But good news is that we spent money and will get return from them. For this reason, we could assume that customers may prefer the colors which are Blue, Gray and red. Maybe for next campaign, we could invest more products which have the colors which are Blue, Gray and Red. And test more color that we did not have history before like Copper, Dark Blue, Light Blue, Terra and Terracotta.



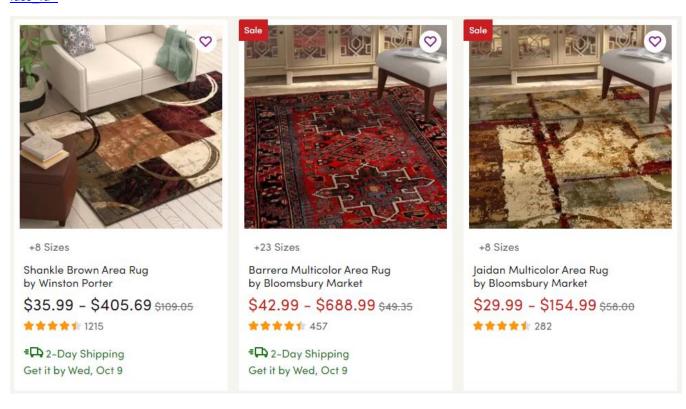
Blue

https://www.wayfair.com/keyword.php?keyword=blue+area+rugs&command=dosearch&new_keyword_search=true&c_lass_id=



Gray

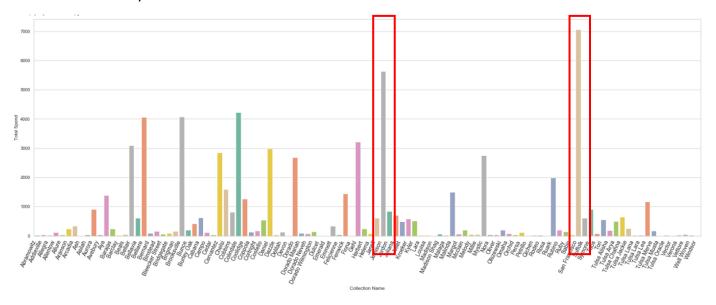
https://www.wayfair.com/keyword.php?keyword=gray+area+rugs&command=dosearch&new_keyword_search=true&c lass_id=



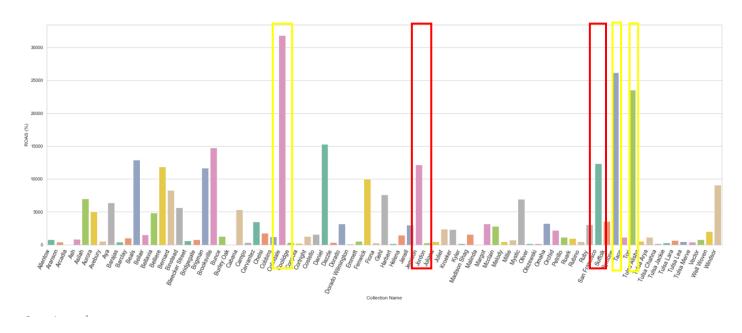
Red

https://www.wayfair.com/keyword.php?keyword=red+rugs&command=dosearch&new_keyword_search=true&class_id_

4.2.5 Collection Analytics



The total spending for each Collection for difference campaign



The ROAS for each Collection for difference campaign

Description:

These charts describe the different Collection's Total Spend and ROAS (%).

Question:

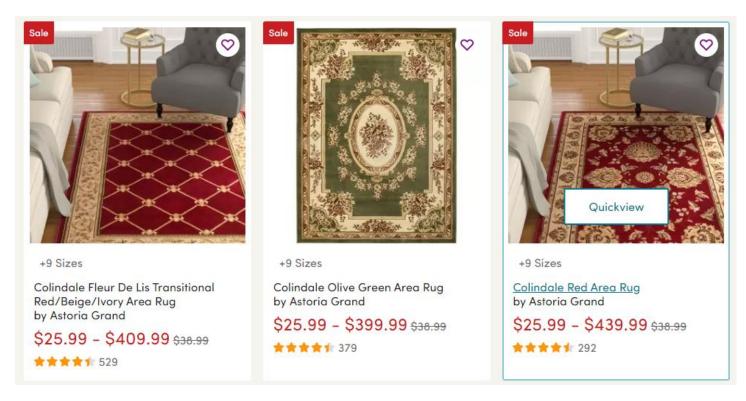
Which Collections have good performance in the past campaigns?

Answer:

- 1. Colindale
- 2. Symone
- 3. Tori

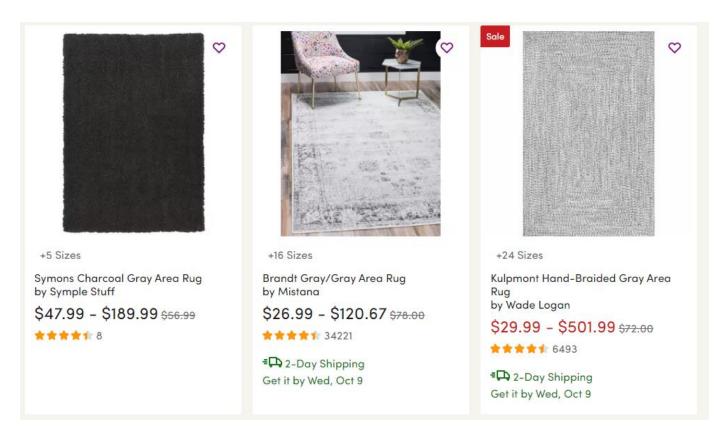
Recommendation:

Still, we have the problems of lack of data and data imbalanced. In the second chart, I filtered out the collections have no ROAS in these four campaigns. From the red shape, we could observe that we invest a lot on the San Francisco and Jemison, but we the ROAS did not perform good in the past campaigns. From the yellow shapes, we could observe that we did not invest a lot on Colindale, Symone, Tori compare with San Francisco and Jemison, but we get a lot return from these collections. In the next campaign, it highly suggests that we could invest more products belong to Colindale, Symone and Tori and invest less on the San Francisco and Jemison.



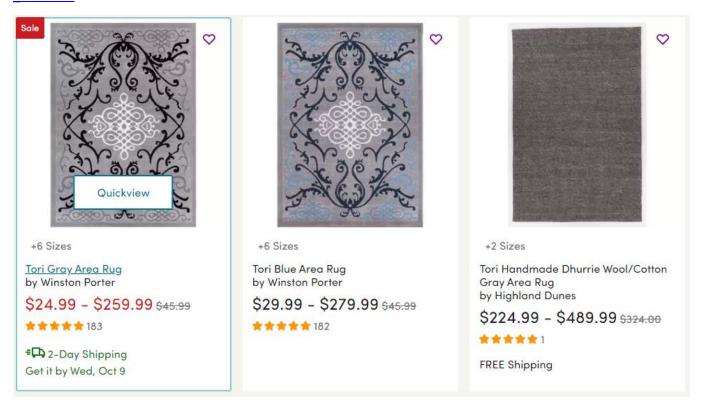
Colindale

https://www.wayfair.com/keyword.php?keyword=Colindale&command=dosearch&new_keyword_search=true&class_i
d=



Symone

https://www.wayfair.com/filters/keyword.php?keyword=symone+gray+area+rug&filters=colorList~Gray&new_keyword search=1

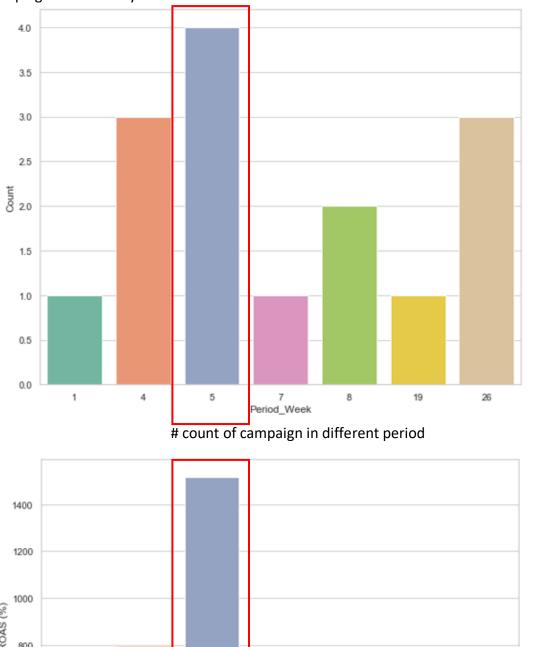


Tori:

https://www.wayfair.com/keyword.php?keyword=Tori+rug&command=dosearch&new keyword search=true&class id

4.3 Date data analytics

4.3.1 Campaign Period Analytics



1000 800 600 400 200 1 4 5 7 8 19 26

Average ROAS for different campaign period

Description:

These charts describe the average return for each campaign period and how many campaigns for each period.

Question:

How long should we run each campaign?

Answer:

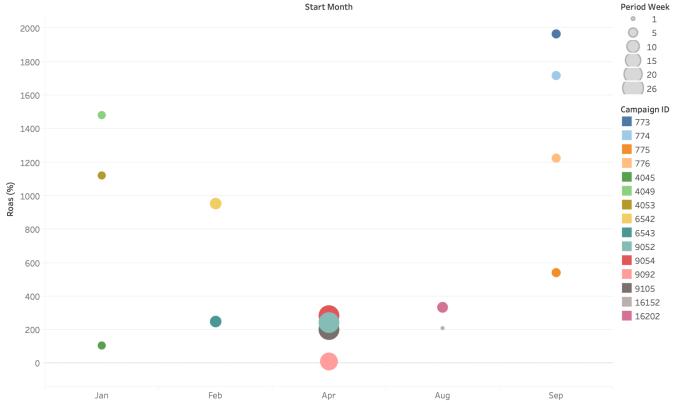
1. 5 weeks

Recommendation:

From the first chart, we could observe that 5 weeks generate the highest ROAS compare with other average ROASs in different periods. And 26 week generates lowest ROAS compare with others. For next campaign, we could set the campaign period to 5 weeks instead for a long period like 26 weeks.

4.3.2 Campaign Date Analytics

Campaign Date Analytics



Sum of Roas (%) for each Start Month. Color shows details about Campaign ID. Size shows details about Period Week.

campaign average return in different start date and period

Description:

This chart shows that the period and average ROAS for different campaign in different month.

Question:

Which month will get more return for campaigns?

Answer:

1. September or cold season

For this chart, we expect the size of the bubble is small and in the higher place which means that we get higher return in the short period of campaign. From the information this chart provided, in Jan, Feb and Sep, we did not run the campaign very long, but we get higher average ROAS than others campaign. In Apr, we run these campaigns so long and get lowest return.

Recommendation:

From the information provide by chart, I assume that people may prefer to buy rug in cold season instead of hot season like summer. We may run more campaign in the cold season and run less campaign in the hot season.

5. Limitation

This dataset only contained the information of 670 records and have a problem which is data imbalanced. For these two problems will cause we miss some important attributes maybe have great potential to boost the sales if we invest money on it. For example, we did not have the information of the color Brick, so we don't know that whether this color will have a good performance in return or not. Also, from the Numerical Data Analysis, we can't generate a strong conclusion that which CPC will have a highest ROAS.

6. Results

Assume that the data did not have the limitation, we could get a clear direction that what is a good CPC for campaigns and what kind of rugs maybe have a good ROAS in the new campaign.

(1) Highly suggest CPC for next campaigns: 0.33, 0.36, 0.37 and 0.3

CPC Analytics

- (2) From the Categorical Data Exploration, we could conclude that in next new campaign we could invest more rugs which are
- belonging to classic and traditional style
 Shop Classification Analytics
- 2. produced by Well Woven, Zipcode Design. And in next new campaign, we could test some products produced by Orren Ellis, Winston Porter and World Menagerie.

Manufacture Analytics

- 3. having colors like gray, blue and red and belong to Symone, Tori and Daniel collection Product Name Analytics
- 4. are Blue, Gray and Red. And test more color that we did not have history before like Copper, Dark Blue, Light Blue, Terra and Terracotta.

Color Analytics

- belonging to Colindale, Symone and Tori. And invest less on the San Francisco and Jemison.
 <u>Collection Analytics</u>
- (3) We could run the campaign around 5 weeks instead of long period <u>Campaign Period Analytics</u> and also it highly suggested that we could run more campaigns in cold seasons instead of hot seasons <u>Campaign Date Analytics</u>.

7. Conclusion

In the future data analysis for Wayfair, we need to test more product with different kind of features. In order to better understand the preference from our customers in Wayfair. Also, if there are more datasets could be merged by the dataset come from the Wayfair Dashboard will assist us to find more insights for better supporting the future decision for new campaigns.