

Công Nghệ Phần Mềm Chuyên Sâu - SE214.Q11

Đề tài 5: Layered / Domain-Driven Design + Extreme
Programming (XP) — Hệ thống
Quản lý Học tập (LMS)

Báo cáo Sprint 1

09.10.2025

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1. Kế hoạch thực hiện

Mục này bao gồm kế hoạch thực hiện theo từng Sprint

1.1. Sprint 1 – Project Setup & Role Initialization

- **Mục tiêu:** Khởi tạo hệ thống, thiết lập môi trường, cơ sở dữ liệu, và chia vai trò.
- **Các công việc:**
 - Dụng kiến trúc dự án: Setup repo, CI/CD, môi trường backend/frontend
 - Tạo cơ sở dữ liệu ban đầu: Schema cho User, Role, Course
 - Thiết kế và seed dữ liệu Role: Admin, Instructor, Learner
 - Thiết lập mô hình xác thực cơ bản (chuẩn bị cho UC-01)
 - Phân quyền truy cập ban đầu: Cấu hình middleware, RBAC
 - Cấu hình hệ thống log ban đầu (chuẩn bị cho UC-18)
- **Kết quả:** Dự án có cấu trúc hoàn chỉnh, database hoạt động, có thể đăng nhập cơ bản bằng tài khoản mẫu.

1.2. Sprint 2 – Authentication & Course Browsing

Mục tiêu: Cho phép người dùng đăng nhập và tìm kiếm khóa học.

- **Use Cases:**
 - UC-01: Login / Logout
 - UC-02: Search Course
 - UC-03: View Course Details
 - UC-18: Audit Log / System Logs

Kết quả: Người dùng có thể đăng nhập và xem khóa học; hệ thống ghi log hành động.

1.3. Sprint 3 – Enrollment & Learning Flow

- **Mục tiêu:** Hoàn thiện luồng học của học viên.
- **Use Cases:**
 - UC-04: Enroll in Course
 - UC-05: Learn Course / View Lesson
 - UC-06: Submit Assignment
 - UC-09: Notification
- **Kết quả:** Học viên có thể học, nộp bài, và nhận thông báo tự động.

1.4. Sprint 4 – Instructor Tools & Course Management

- **Mục tiêu:** Giảng viên có thể tạo, chỉnh sửa, và quản lý khóa học.
- **Use Cases:**

- UC-07: Grade Assignment
- UC-08: Apply / Approve Instructor
- UC-11: Create Course
- UC-12: Modify Course
- UC-17: Manage Users & Roles
- **Kết quả:** Hệ thống hỗ trợ quy trình tạo và quản lý khóa học cho giảng viên, admin.

1.5. Sprint 5 – Reports, Certificates & Monetization

- **Mục tiêu:** Bổ sung chức năng nâng cao, thương mại hóa và phản hồi người dùng.
- **Use Cases:**
 - UC-10: Messaging / Q&A
 - UC-13: View Reports / Analytics
 - UC-14: Issue Certificate
 - UC-15: Rate & Review Course
 - UC-16: Payment / Checkout
- **Kết quả:** Hệ thống hoàn thiện với chứng chỉ, đánh giá, thanh toán và báo cáo phân tích.

2. Product Backlog

Mục này gồm các use case của hệ thống.

2.1. UC-01 – Login / Logout (Authentication)

Field	Description	Actor
	Log in and log out of the system to access features based on user roles.	Learner / Instructor / Admin (Owner / Staff / Customer)
Preconditions	The user already has a registered and verified account in the system.	
Postconditions	Successful login → session/token created; Logout → session terminated; Invalid credentials → error message displayed.	
Priority	High	
Frequency of Use	High	
Normal Course of Events	1. Learner opens a module/lesson. 2. System displays the content (video, text, file). 3. Learner completes the lesson → marks as "Complete." 4. System updates progress %.	
Alternative Courses	3a. User forgets password → selects "Forgot password" → system sends reset email. 3b. Login via OAuth (Google/Facebook) if enabled.	
Exceptions	Account locked, email not verified, too many failed attempts → show corresponding error.	
Includes	Password reset, optional 2FA verification.	
Extends	N/A	
Special Requirements	Password must not be displayed on screen; HTTPS encryption; login attempts rate-limited.	
Assumptions		

| Email service is available for verification and password reset. | | Notes and Issues: | All login/logout actions are logged for auditing. |

2.2. UC-02 — Search Course

| Field | Description | |---| | Actor: | Learner / Guest | | Description: | Search and filter courses by keyword, topic, instructor, level, or price (free/paid). | | Preconditions: | Published courses exist in the system. | | Postconditions: | Displays a list of matching results; user can open course detail page. | | Priority: | High | | Frequency of Use: | High | | Normal Course of Events | 1. User opens the search page. 2. Enters keywords or selects filters. 3. The system displays paginated and sorted results. 4. User clicks a result to view course details. | | Alternative Courses: | 2a. No results found → show suggestions or related courses. | | Exceptions: | Server/database error → display error message. | | Includes: | View Course Details (UC-03). | | Extends: | N/A | | Special Requirements: | Unicode search supported; response time < 1s for normal page size. | | Assumptions: | Courses are properly indexed for fast searching. | | Notes and Issues: | Consider caching for common queries. |

2.3. UC-03 — View Course Details

| Field | Description | |---| | Actor: | Learner / Guest / Instructor | | Description: | Display detailed information about a course: description, syllabus, instructor, reviews, and assignments. | | Preconditions: | The course is published (or in draft if viewed by the instructor). | | Postconditions: | User can choose to enroll or bookmark the course. | | Priority: | High | | Frequency of Use: | High | | Normal Course of Events | 1. User opens the course detail page. 2. System displays title, description, syllabus, preview video, rating, price, and “Enroll” button. | | Alternative Courses: | 1a. If course is unpublished and viewer isn’t the instructor → show 404 or forbidden message. | | Exceptions: | Media fails to load → show placeholder. | | Includes: | Search Course (UC-02), Enroll Course (UC-04). | | Extends: | N/A | | Special Requirements: | Supports preview videos; responsive design; lazy-load for reviews. | | Assumptions: | Course media and reviews are available via CDN. | | Notes and Issues: | Display enrollment limits if applicable. |

2.4. UC-04 — Enroll in Course

| Field | Description | |---| | Actor: | Learner | | Description: | Enroll in a course to gain access to learning materials. | | Preconditions: | Learner is logged in; course is open for enrollment. | | Postconditions: | Enrollment record created; learner gains access; if paid, payment transaction is created. | | Priority: | High | | Frequency of Use: | High | | Normal Course of Events | 1. Learner clicks

“Enroll”.2. If course is free → enrollment created immediately.3. If paid → redirect to checkout/payment.4. On payment success → create enrollment and send confirmation email. || Alternative Courses: | 2a. Payment fails → display error and remain on checkout page. || Exceptions: | Course full or closed → show “Enrollment unavailable.” || Includes: | Payment workflow. || Extends: | N/A || Special Requirements: | Store timestamp; prevent duplicate enrollment. || Assumptions: | Payment gateway active; enrollment limits handled. || Notes and Issues: | Should support coupons/discounts. |

2.5. UC-05 – Learn Course / View Lesson

| Field | Description | |--|--| | Actor: | Learner | | Description: | Access and view lessons (videos, slides, files), mark them as completed. || Preconditions: | Learner is enrolled in the course; lesson is published. || Postconditions: | Learner’s progress is updated and saved. || Priority: | High | | Frequency of Use: | High | | Normal Course of Events | 1. Learner opens a module/lesson.2. System displays the content (video, text, file).3. Learner completes the lesson → marks as “Complete.”4. System updates progress %. || Alternative Courses: | 2a. Lesson includes assignment → redirects to Submit Assignment (UC-06). || Exceptions: | Media not available → show error with support option.“ || Includes: | Progress tracking, material download. || Extends: | N/A || Special Requirements: | Auto-resume video position; offline access if allowed. || Assumptions: | Stable streaming and storage. || Notes and Issues: | Log viewing time for engagement analytics. |

2.6. UC-06 – Submit Assignment

| Field | Description | |--|--| | Actor: | Learner | | Description: | Submit assignment files or text for instructor evaluation. || Preconditions: | Learner is enrolled and the assignment is active. || Postconditions: | Submission record created (status = Submitted); Instructor receives notification. || Priority: | High | | Frequency of Use: | Medium | | Normal Course of Events | 1. Learner opens assignment page.2. Uploads file or enters text → clicks Submit.3. System validates type and size → saves file, creates submission record, timestamped.4. Notification sent to instructor. || Alternative Courses: | 1a. Submission after deadline → accepted but marked Late.1b. Resubmission allowed before deadline. || Exceptions: | Invalid file type or size → error message; storage failure → rollback submission.“ || Includes: | File upload service, Notification (UC-09). || Extends: | N/A || Special Requirements: | File size limit (e.g., 50MB), allowed formats (PDF/DOCX/ZIP), optional virus scan. || Assumptions: | File storage service (e.g., S3/CDN) available. || Notes and Issues: | Keep submission versions for audit; allow resubmission if permitted. |

2.7. UC-07 — Grade Assignment

| Field | Description | |---|---| | Actor: | Instructor | | Description: | Evaluate submitted assignments and assign grades with feedback. | | Preconditions: | At least one submitted assignment exists; instructor has permission for the course. | | Postconditions: | Submission updated with grade and feedback; learner notified; grade affects progress. | | Priority: | High | | Frequency of Use: | Medium | | Normal Course of Events | 1. Instructor views submission list. 2. Opens one submission → reviews file → enters score and feedback → saves. 3. System updates status to “Graded” and notifies learner. | | Alternative Courses: | 2a. Instructor requests resubmission → status “Needs Resubmit.” | | Exceptions: | File corrupted or missing → request new submission. | | Includes: | Notification (UC-09), Audit log (UC-18). | | Extends: | N/A | | Special Requirements: | Track who graded and when; store grade change history. | | Assumptions: | Instructor has access to submission files. | | Notes and Issues: | Support bulk grading or CSV import if needed. |

2.8. UC-08 — Apply / Approve Instructor

| Field | Description | |---|---| | Actor: | Learner (Applicant) / Admin | | Description: | A learner applies to become an instructor; admin reviews and approves or rejects the application. | | Preconditions: | Applicant is logged in and has a complete profile; Admin has permission to approve. | | Postconditions: | Approved → role updated to Instructor; email notification sent; Rejected → applicant notified with reason. | | Priority: | Medium | | Frequency of Use: | Low to Medium | | Normal Course of Events | 1. Applicant opens the “Apply for Instructor” form. 2. Fills in information, uploads portfolio, and submits. 3. System sets status = Pending and notifies Admin. 4. Admin reviews and either Approves or Rejects. 5. System updates status and sends email notification. | | Alternative Courses: | 3a. Admin requests more info → status “Needs More Info.” | | Exceptions: | Applicant doesn’t meet requirements → rejected automatically. | | Includes: | Notification, Audit log (UC-18). | | Extends: | N/A | | Special Requirements: | Store portfolio; form validation; email templates for notifications. | | Assumptions: | Manual review process by admin; SLA for approval. | | Notes and Issues: | Consider automating approval if criteria become standardized. |

2.9. UC-09 — Notification (System Notifications)

| Field | Description | |---|---| | Actor: | System (background), Learner, Instructor, Admin | | Description: | Send in-app and/or email notifications for events such as enrollment, grading, new messages, certificate issuance. | | Preconditions: | User has an account; user notification preferences (opt-in/opt-out) are set (default ON). | | Postconditions: | Notification record created

and stored; user receives notification in UI and/or by email according to settings. || Priority: | Medium || Frequency of Use: | High || Normal Course of Events | 1. An event occurs (e.g., a submission is graded).2. The system creates a notification record.3. The notification appears in the notification center; an email is sent if configured. || Alternative Courses: | 2a. If user disabled email notifications → only show in-app. || Exceptions: | Email service outage → retry and log failure. || Includes: | Audit log (UC-18). || Extends: | N/A || Special Requirements: | Email templates, rate-limiting, localization. || Assumptions: | SMTP/notification services are available and operational. || Notes and Issues: | Support batching for multiple notifications to the same user. |

2.10. UC-10 — Messaging / Q&A (Course Messages)

| Field | Description | |---|---| | Actor: | Learner, Instructor | | Description: | Exchange direct messages (1:1) or threaded Q&A within the course context (questions and replies). || Preconditions: | Sender is enrolled in the course or is the course instructor. || Postconditions: | Messages persisted; thread updated; recipients receive notifications. || Priority: | Low → Medium || Frequency of Use: | Medium || Normal Course of Events | 1. User opens or creates a thread.2. Types a message and sends it.3. Server saves the message and notifies the recipient(s). || Alternative Courses: | 2a. Attach a file to the message (subject to allowed types and size). || Exceptions: | Message too long or invalid format → reject with error. || Includes: | Notification (UC-09). || Extends: | N/A || Special Requirements: | Input sanitization (prevent XSS), pagination, message search. || Assumptions: | Real-time or near-real-time delivery (via WebSocket/long-polling or polling) is implemented as needed. || Notes and Issues: | Can be extended to forum-style public Q&A. |

2.11. UC-11 — Create Course (Instructor Creates Course)

| Field | Description | |---|---| | Actor: | Instructor | | Description: | Create a new course with title, description, modules, lessons, assignments, pricing, and media. || Preconditions: | User has the Instructor role; profile verification if required by policy. || Postconditions: | Course draft saved; instructor may publish the course to allow enrollments. || Priority: | High || Frequency of Use: | Medium || Normal Course of Events | 1. Instructor opens “Create Course”.2. Enters metadata, builds modules & lessons, uploads media, defines assignments/pricing.3. Saves as Draft or Publishes the course. || Alternative Courses: | 2a. Save draft to complete later. || Exceptions: | Media upload failure → display error and retry. || Includes: | Media upload service; Course Preview (UC-03). || Extends: | N/A || Special Requirements: | WYSIWYG editor for descriptions; media validation; autosave drafts. || Assumptions: | Storage/CDN service is available. || Notes and Issues: | Consider support for versioning and course cloning. |

2.12. UC-12 — Modify Course (Edit Course)

| Field | Description | |--|--| | Actor: | Instructor | | Description: | Edit an existing course's content: syllabus, lessons, price, and publish status. | | Preconditions: | Instructor owns the course or has edit permission. | | Postconditions: | Course updated; if published, changes are reflected live; change history recorded. | | Priority: | Medium | | Frequency of Use: | Medium | | Normal Course of Events | 1. Instructor opens the course and clicks Edit. 2. Makes changes and clicks Save/Publish. 3. System updates the course and records an audit trail. | | Alternative Courses: | 2a. Rollback to a previous version if version history exists. | | Exceptions: | Concurrent edit conflict → notify user and offer merge or overwrite options. | | Includes: | Audit log (UC-18). | | Extends: | N/A | | Special Requirements: | Draft vs. Published workflow; preview before publish. | | Assumptions: | Locking/versioning mechanisms exist. | | Notes and Issues: | Consider granular permissions for co-instructors. |

2.13. UC-13 — View Reports / Analytics

| Field | Description | |--|--| | Actor: | Instructor, Admin | | Description: | View reports and analytics: enrollments, completion rates, revenue, engagement, top lessons. | | Preconditions: | Activity data exists; user has permission (instructors limited to their courses). | | Postconditions: | Dashboard displayed; data may be exported as CSV/PDF for decision making. | | Priority: | Medium | | Frequency of Use: | Medium | | Normal Course of Events | 1. User opens Reports. 2. Selects filters (date range, course). 3. System displays charts, tables, and KPIs. | | Alternative Courses: | 2a. Export report data to CSV/PDF. | | Exceptions: | Data unavailable or incomplete → show notice. | | Includes: | Audit log (UC-18) for sensitive data queries. | | Extends: | N/A | | Special Requirements: | Performance for large datasets; role-based access control for sensitive metrics. | | Assumptions: | ETL/analytics pipelines provide aggregated data. | | Notes and Issues: | Optionally support scheduled reports/email digests. |

2.14. UC-14 — Issue Certificate

| Field | Description | |--|--| | Actor: | System (automated), Instructor, Admin | | Description: | Automatically or manually issue certificates when a learner meets course completion/pass conditions. | | Preconditions: | Issuance rules defined (completion threshold, passing grade, or manual approval). | | Postconditions: | Certificate PDF or URL generated with a unique ID; learner can download and verify it. | | Priority: | Medium | | Frequency of Use: | Low → Medium | | Normal Course of Events | 1. Learner meets issuance conditions. 2. System generates a certificate from a template with prefilled data. 3. Certificate

is stored and made available for download; notification sent. | | Alternative Courses: | 2a. Manual issuance by instructor/admin. | | Exceptions: | Missing template data → flag for manual review. | | Includes: | Notification (UC-09). | | Extends: | N/A | | Special Requirements: | Unique verification URL, tamper-evident signature, PDF generation. | | Assumptions: | Template and learner data (name, date) are accurate. | | Notes and Issues: | Support sharing (e.g., LinkedIn) and a verification API. |

2.15. UC-15 — Rate & Review Course

| Field | Description | | Actor: | Learner | | Description: | After enrolling or completing a course, learners can rate (stars) and write reviews for the course. | | Preconditions: | Learner has enrolled; optionally only allowed after completion. | | Postconditions: | Review saved; the course's average rating is updated and displayed. | | Priority: | Medium | | Frequency of Use: | Medium | | Normal Course of Events | 1. Learner selects to rate the course, enters stars and text, and submits. 2. System validates (e.g., one review per enrollment) and saves the review, updating aggregate rating. | | Alternative Courses: | 1a. Learner edits or deletes a review within the allowed policy window. | | Exceptions: | Review content violates policy → flag for moderation. | | Includes: | Optional notification to the instructor. | | Extends: | N/A | | Special Requirements: | Moderation queue, spam/fraud detection. | | Assumptions: | Users act in good faith and review policy exists. | | Notes and Issues: | Consider incentives for leaving reviews. |

2.16. UC-16 — Payment / Checkout

| Field | Description | | Actor: | Learner, Payment Gateway, Admin | | Description: | Process payments when enrolling in paid courses: cart/checkout, payment processing, invoice generation. | | Preconditions: | Course is marked as paid; learner has billing information. | | Postconditions: | On payment success → enrollment and invoice created; on failure → transaction rolled back. | | Priority: | High (for paid-course platforms) | | Frequency of Use: | Low → Medium | | Normal Course of Events | 1. Learner proceeds to checkout. 2. Selects payment method and submits. 3. System calls the payment gateway; on success, creates enrollment, invoice, and sends notifications. | | Alternative Courses: | 2a. Apply coupon/discount. 2b. Use wallet/balance or stored payment token. | | Exceptions: | Payment declined → display reason and offer retry options. | | Includes: | Notification (UC-09), Audit log (UC-18). | | Extends: | N/A | | Special Requirements: | PCI-DSS compliance, idempotency for payment requests, secure handling of payment tokens. | | Assumptions: | Payment provider supports required currencies and methods. | | Notes and Issues: | Implement webhooks to handle asynchronous payment updates reliably. |

2.17. UC-17 — Manage Users & Roles (Admin User Management)

| Field | Description | | Actor: | Admin | | Description: | Admin creates/ edits/deletes users, assigns roles (Instructor, Admin), and suspends accounts. | | Preconditions: | Admin is authenticated and has sufficient privileges. | | Postconditions: | User records updated; changes logged for audit. | | Priority: | High | | Frequency of Use: | Low | | Normal Course of Events | 1. Admin searches for a user and edits roles/status, then saves. 2. System applies changes and records the action in the audit log. | | Alternative Courses: | 1a. Bulk operations via CSV import/export. | | Exceptions: | Attempt to change super-admin role → blocked. | | Includes: | Audit log (UC-18), Notification if role changed. | | Extends: | N/A | | Special Requirements: | RBAC enforcement, strong validation, secure admin UI. | | Assumptions: | Admin UI and role model are implemented. | | Notes and Issues: | Support impersonation for support purposes (with strict auditing). |

2.18. UC-18 — Audit Log / System Logs

| Field | Description | | Actor: | System, Admin | | Description: | Record important events: login/logout, role changes, grade changes, publish/unpublish course, payments, etc. | | Preconditions: | Logging service is configured and operational. | | Postconditions: | Logs stored and queryable/exportable by authorized admins. | | Priority: | Medium | | Frequency of Use: | High (continuous logging) | | Normal Course of Events | 1. An event occurs → system logs with timestamp, user, action, and details. 2. Admins can search, filter, and export logs. | | Alternative Courses: | 1a. Archive/rotate logs according to retention policies. | | Exceptions: | Log storage full → alert and degrade gracefully. | | Includes: | Events from other use cases. | | Extends: | N/A | | Special Requirements: | Tamper-evident storage, retention and archival policies, strict access control for logs. | | Assumptions: | Log storage and retention strategy are defined. | | Notes and Issues: | Use logs for compliance, debugging, and forensic investigations. |

3. Tổ chức nhóm

- Nhóm đối ngoại: chuẩn bị tài liệu và báo cáo, phân tích, giao tiếp với khách hàng, quản lý, đảm bảo tiến độ của sản phẩm
 1. Trương Hoàng Phúc: Product Owner, phụ trách làm trưởng nhóm, chia công việc, và deploy sản phẩm
 2. Tạ Hoàng Hiệp, Đỗ Đình Khang: Scrum Master, làm tài liệu, phân tích, thiết kế Figma

- Nhóm đối nội: tập trung phát triển phần mềm
 1. Front-End Team (FET): Vũ Quốc Huy, Nguyễn Văn Hào — phát triển giao diện
 2. Back-End Team (BET): Bùi Văn Tùng, Dương Quốc Hùng — phát triển hệ thống
- Chia việc đầy đủ cho tất cả thành viên trên Project repo: <https://github.com/users/Huangphoux/projects/2>
- Phổ biến về việc cần nộp Pair Programming Log
- Hướng dẫn FET về công việc cần làm
- Deploy Front-End: <https://uit-limousine.netlify.app/>

4. Công cụ

Zalo, Discord

5. Hình ảnh



