



# COMPUTER SOFTWARE

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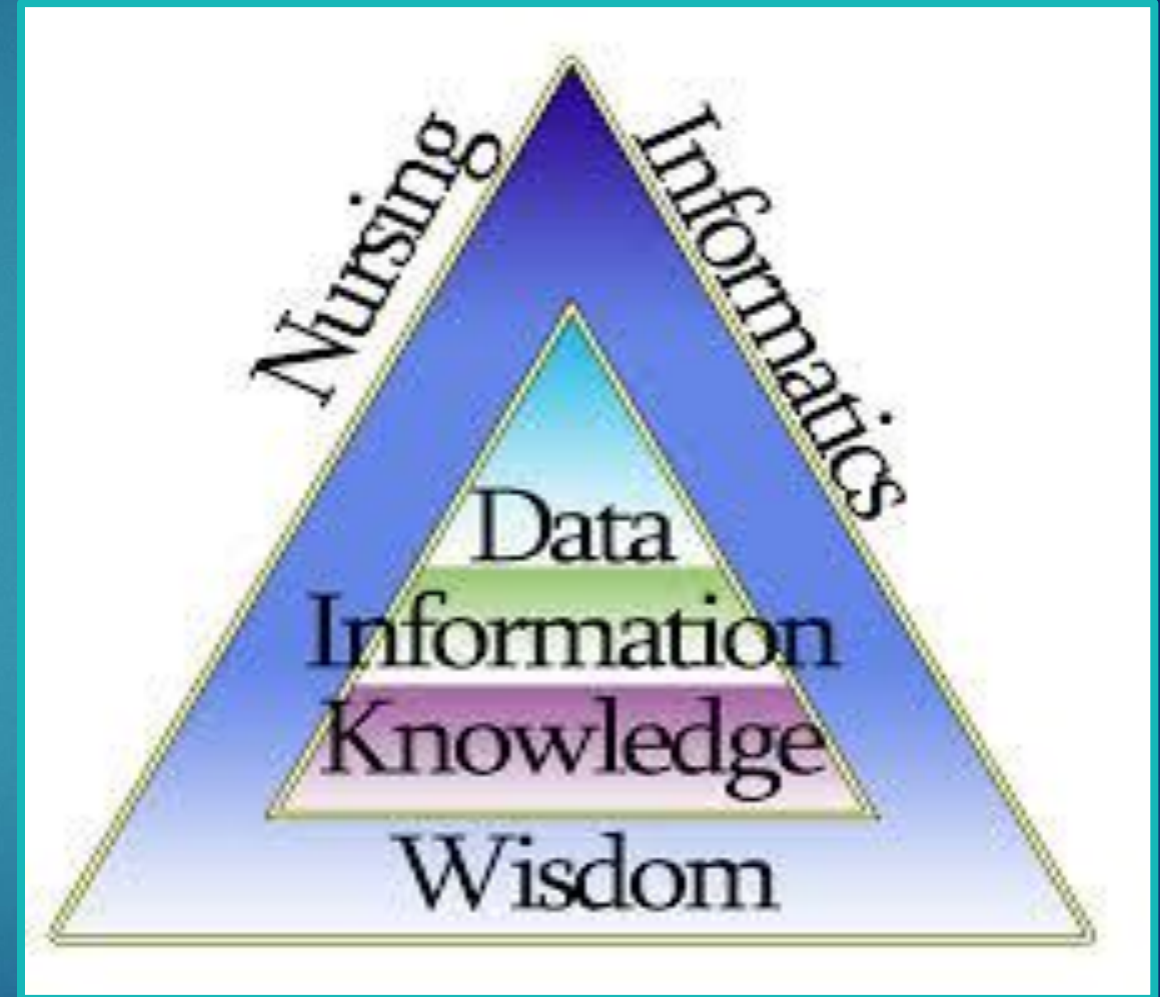
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# What Is Nursing Informatics?

*“A specialty that integrates nursing science with multiple information and analytical sciences to identify, define, manage, and communicate data, information, knowledge, and wisdom in nursing practice.”*

# DIKW Paradigm



# Metastructures of Nursing Informatics

- ▶ **Data:** discrete entities that are described objectively without interpretation
- ▶ **Information:** Data that are interpreted, organized, or structured
- ▶ **Knowledge:** Information that is synthesized to identify and formalize relationships
- ▶ **Wisdom:** Application of knowledge to the management and solution of human problems



# An Example of DIKW

- ▶ **Data:** A patient's vital signs
- ▶ **Information:** A serial set of vital signs, placed into a context and used for longitudinal comparisons
- ▶ **Knowledge:** Recognition of a pattern and identification of interventions
- ▶ **Wisdom:** Accuracy of the synthesis of information and appropriate selection of interventions

# Data vs. Information

- ▶ Data – Raw facts
- ▶ Information - Processed data that have meaning.
  - ▶ For information to be valuable or meaningful, it must be accessible, accurate, timely, complete, cost effective, flexible, reliable, relevant, simple, verifiable, and secure.

# From Knowledge to Wisdom

- ▶ Knowledge focuses on what is known.
- ▶ Wisdom focuses on the appropriate application of that knowledge.
- ▶ Example:
  - ▶ A knowledge base may include several options for managing an anxious family, while wisdom would guide the decisions about which of these options are most appropriate with a specific family.

# Use of Knowledge

- ▶ All nurses have the opportunity to be involved in the formal dissemination of knowledge via their participation in professional conferences, as either presenters or attendees.
- ▶ All nurses, regardless of the practice arena, must use informatics and technology to inform and support that practice.



# Knowledge Viability

- ▶ Refers to technology-based applications that offer easily accessible, accurate, and timely information obtained from a variety of resources and methods and presented in a manner as to provide us with the necessary elements to generate new knowledge

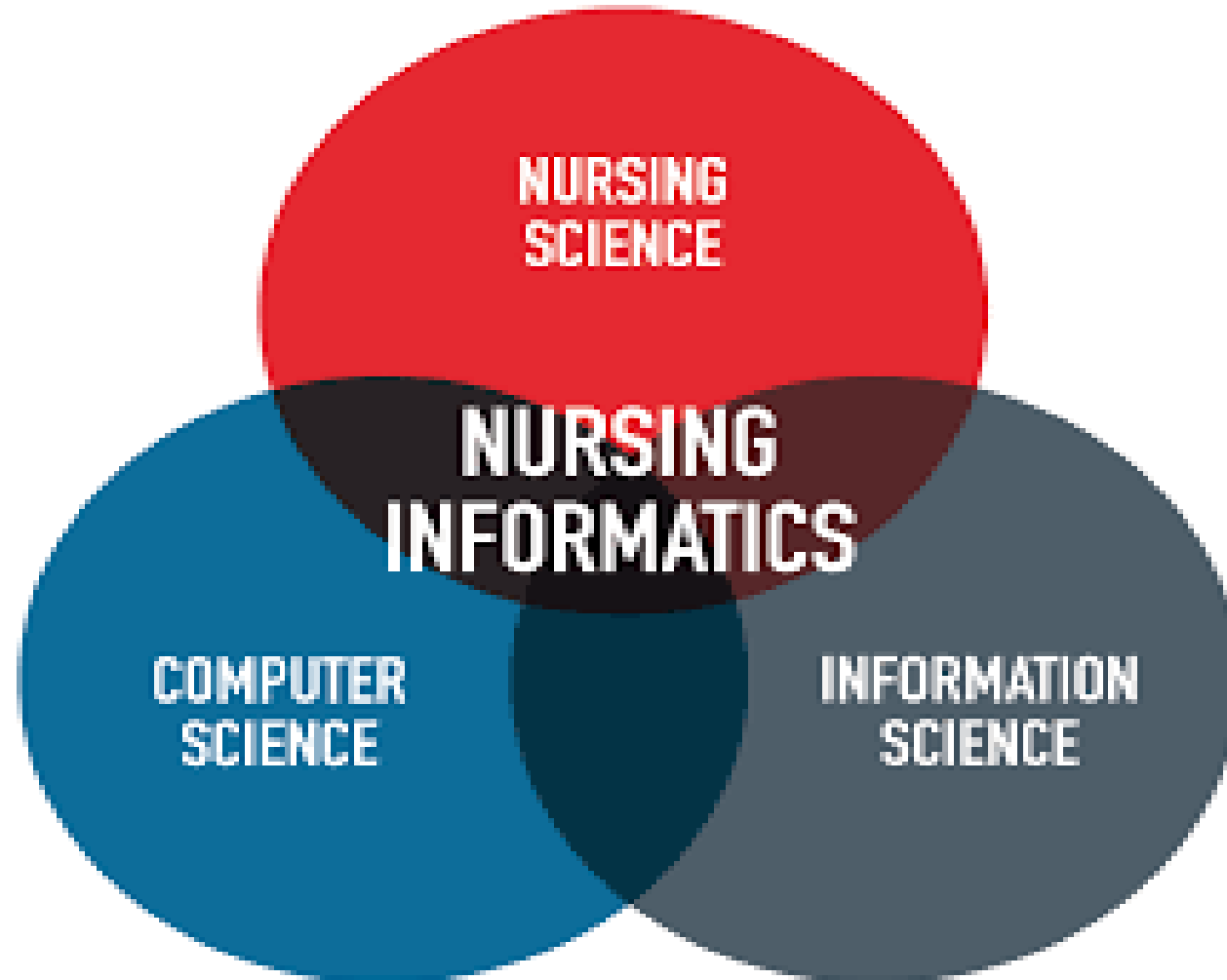
# Wisdom in Informatics

- ▶ The ability of the system to evaluate the documentation drawn from a health information system, and to adapt or change the system to improve the workflow of the clinical nurse
- ▶ Nurses' decision making is described as an array of decisions that include specific behaviors, as well as cognitive processes surrounding a cluster of issues.
- ▶ Can any aspect of nursing wisdom be automated?

# Use of Wisdom

- ▶ Wisdom is the application of knowledge to an appropriate situation.
- ▶ In the practice of nursing science, we expect action and or actions directed by wisdom.
- ▶ Wisdom is developed through knowledge, experience, insight, and reflection.

# Nursing Science and the Foundation of Knowledge Model



# Building Blocks of Nursing Informatics

- ▶ **Nursing science**
- ▶ **Information science**
- ▶ **Computer science**
- ▶ **Cognitive science**



# Nursing Science and Informatics

- ▶ **What is nursing informatics?**
  - ▶ One widely accepted is that it is a combination of nursing science, information science, and computer science (and we add cognitive science).
- ▶ **Nursing science as a building block of nursing informatics**
- ▶ One of the most frequently quoted and widely accepted definitions of nursing informatics is that it is a combination of nursing science, information science, and computer science.

# Use of Knowledge

- ▶ Individuals have an amazing ability to manage knowledge. This ability is learned and honed from birth.
- ▶ We experience our environment and learn by acquiring, processing, generating, and disseminating knowledge

# Nursing and Knowledge

## ▶ Nurses are:

### ▶ Knowledge workers

- ▶ Working with information and generating information and knowledge as a product

### ▶ Knowledge acquirers

- ▶ Providing convenient and efficient means of capturing and storing knowledge

### ▶ Knowledge users

- ▶ Benefiting from valuable, viable knowledge

# Nursing and Knowledge

- ▶ **Nurses are:**

- ▶ **Knowledge engineers**

- ▶ Designing, developing, implementing, and maintaining knowledge

- ▶ **Knowledge managers**

- ▶ Capturing and processing collective expertise and distributing it where it can create the largest benefit

- ▶ **Knowledge developers or generators**

- ▶ Changing and evolving knowledge based on the tasks at hand and information available

# Information Science

- ▶ The science of information
- ▶ Study of the application and use of information and knowledge in organizations and the interfacing or interaction between people, organizations, and information systems
- ▶ Information science enables the processing of information



# Information Processing

- ▶ Information science and computational tools are extremely important in enabling the processing of data, information, and knowledge in health care

# Information System

- ▶ Combinations of hardware, software, and telecommunications networks that people build and use to collect, create, and distribute useful data, typically in organizational settings
- ▶ Acquires data or inputs
- ▶ Processes data that consist of the retrieval, analysis, and/or synthesis of data
- ▶ Disseminates or outputs in the form of reports, documents, summaries, alerts, prompts, and/or outcomes
- ▶ Can disseminate, provide feedback, and adjust the data and information based on these dynamic processes

# Cognitive Science

- ▶ Interdisciplinary field that studies the mind, intelligence, and behavior from an information processing perspective
- ▶ Provides the scaffolding for the analysis and modeling of complicated, multifaceted human performance
  - ▶ Has tremendous effect on issues impacting informatics
  - ▶ End user is the focus; in nursing, the end user could be clinician providing patient care.

# Cognitive Informatics (CI)

- ▶ According to Wang (2003), CI is an emerging transdisciplinary field that attempts to bridge the gap of understanding how information is processed in the mind and in the computer.
- ▶ Computing and informatics theories can be applied to help understand the information processing of the brain
- ▶ Cognitive and neurologic sciences can be applied to build more efficient computer processing systems.

# Artificial Intelligence (AI)

- ▶ AI deals with the conception, development, and implementation of informatics tools based on intelligent technologies.
- ▶ It attempts to capture the complex processes of human thought and intelligence.



# Sub-fields of NI:

- ▶ **Personal Informatics** - collect personally relevant information for the purpose of self-reflection and self-monitoring.
- ▶ **Professional Informatics**
- ▶ **Educational Informatics**

# Summary

- ▶ Nurses must use their wisdom and make informed, judicious, prudent, and intelligent decisions while enacting care.
- ▶ Cognitive science, cognitive informatics, and artificial intelligence will continue to evolve to help us build knowledge and wisdom.

# Legislative Aspects of Nursing Informatics: HITECH AND HIPAA

- ▶ Describe the purposes of the **Health Information Technology for Economic and Clinical Health (HITECH) Act** of 2009.
- ▶ Explore how the HITECH Act is enhancing the security and privacy protections of the **Health Insurance Portability and Accountability Act (HIPAA)** of 1996.

# Basic Types of SOFTWARE:



System



Utility



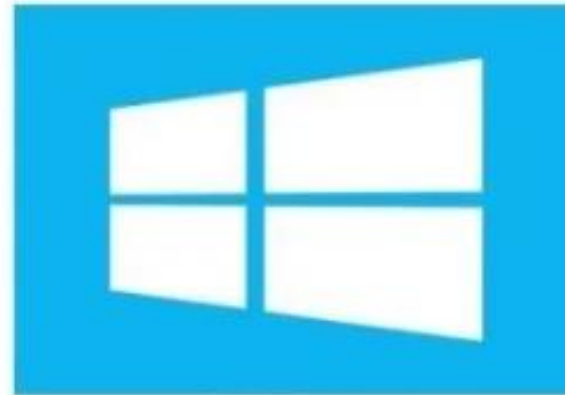
Applications



# System Software

- ▶ System software “boots up” (starts up and initializes) the computer system:
  - a. It controls input, output, and storage
  - b. It controls the operations of the application software
- ▶ Basic Input/output System (BIOS): The first level of system control is handled by the BIOS stored on a ROM chip on the motherboard (firmware)





# System Software

## ► Operating system

- a. An operating system is the overall controller of the work of the computer.
- b. The OS is software loaded from the hard drive into RAM as soon as the computer is turned on.

# System Software

## ► The OS:

- (1) Manages the interfaces to all peripheral hardware
- (2) Schedule tasks
- (3) Allocates storage in memory and on disks
- (4) Retrieves programs and data from storage
- (5) Provides an interface between the machine and the user

# Utility Software

- ▶ Utility programs includes programs designed to keep the computer system operating efficiently.
- ▶ They do this by:
  - a. Adding power to the functioning of the system software
  - b. Supporting the operating system or applications software programs



# Utility Software

- ▶ Six types of utility software can describe the majority of utility programs:
  - a. Security software
  - b. Disk management utilities
  - c. Backup utilities
  - d. Screen savers
  - e. Archival software
  - f. Programming environment support programs



**Deleting data**



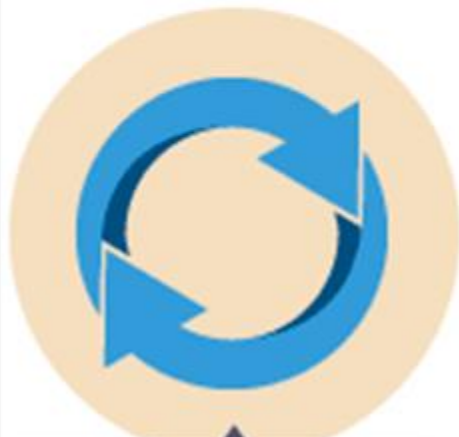
**Disk  
defragmentation**



**User accounts  
and security**



**Anti-virus  
software**



**Software updates**



**System cleanup**



**Encryption/  
decryption**



**Formatting**



Microsoft  
Security Essentials

F-Secure





# Application Software

- ▶ Application software includes the various programs which users require to perform day-to-day tasks.
- ▶ Includes all the various programs people use to:
  - a. Do the work
  - b. Process data
  - c. Play games
  - d. Communicate with others
  - e. Watch videos and multimedia programs



Entanglement Web App



Word Online



Gmail



Gmail Offline



Google Docs



Mobile Website Builder



Outlook.com



Google Drive



Box



FollowMania



YouTube



Daum Equation Editor



Zoho Wiki



Photo Book



PDF to Word Converter...



SnapPages



Sticky Notes



SAPOMobile

# Hospital Information System (HIS)

- ▶ Hospitals usually have a large information called a Hospital Information System (HIS) or Hospital Information Technology System (HITS)
- ▶ These systems include most of the business applications needed, such as:
  - (1) Billing, (2) Payroll, (3) Budget management
  - (4) Inventory control, (5) Personnel applications

# Hospital Information System (HIS)

► They also include:

(1) Clinical and semi-clinical systems

(2) The electronic medical record (EMR)



# Hospital Information System (HIS)

- ▶ The components nurses use most include
  - (1) The electronic medical record
  - (2) Admission-discharge-transfer (ADT) systems
  - (3) Medication administration record (MAR) software
  - (4) Supplies inventory systems
  - (5) Laboratory systems
  - (6) Radiology system
  - (7) Computerized patient acuity system
  - (8) E-mail system

# Hospital Information System

[www.spigotsoft.com](http://www.spigotsoft.com)







# Open Source and Free Software

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# Free Software

Free software is defined by the FSF in terms of four freedoms for software users:

- a. To have the freedom to use
- b. Study
- c. Redistribute
- d. Improve the software

# Open Source Software

Open source concept is said:

- a. To promote software reliability and quality by supporting independent peer review
- b. Rapid evolution of source code
- c. As well as making the source code of software freely available

# OSS/FS Applications

Many OSS/FS alternatives exist to more commonly known applications:

- a. Operating system
- b. Web browser
- c. E-mail client
- d. Word processing or integrated office suite
- e. Presentation tools





# Examples of OSS/FS Applications:

- ▶ Operating Systems: GNU/Linux
- ▶ Web Browser and Server: Firefox and Apache
- ▶ Word Processing or Integrated Office Suite: OpenOffice
- ▶ OSS/FS Healthcare Applications: Indivo, SMART platforms project, GNUMed, OpenMRS

The background features a dark blue field with numerous bright blue and white light streaks radiating from the top left towards the bottom right, creating a sense of motion and energy. In the top right corner, there is a solid yellow rectangle.

# Thank You!

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