

HUE NGUYEN THI

QA Engineer

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PROFESSIONAL SUMMARY

Experienced QA Engineer with 3+ years of expertise in manual and automated testing. Proven track record in developing comprehensive test strategies, implementing automation frameworks, and ensuring high-quality software delivery.

WORK EXPERIENCE

Senior QA Engineer

TechCorp Solutions

Jan 2022 - Present

Lead QA initiatives for enterprise-level applications, managing end-to-end testing processes and mentoring junior team members. Implemented automated testing frameworks that reduced testing time by 60%.

Key Achievements:

- Reduced critical bugs in production by 85% through comprehensive testing strategies
- Implemented automated regression testing suite covering 90% of core functionalities
- Led cross-functional team of 5 QA engineers across multiple projects
- Established CI/CD pipeline integration reducing deployment time by 40%

QA Engineer

Digital Innovations Ltd

Jun 2021 - Dec 2021

Performed comprehensive testing for web and mobile applications, developed test cases, and collaborated with development teams to ensure quality deliverables.

Key Achievements:

- Executed 500+ test cases across multiple projects with 98% accuracy
- Identified and documented 200+ bugs, improving overall product quality
- Reduced testing cycle time by 30% through process optimization

Junior QA Tester

StartupTech Co

Jan 2021 - May 2021

Started career in QA by performing manual testing, learning automation tools, and contributing to quality assurance processes for startup products.

Key Achievements:

- Successfully completed comprehensive QA training program
- Maintained 95% defect detection rate during UAT phases
- Received 'Quick Learner' recognition award

EDUCATION

Bachelor of Computer Science

University of Technology • Sep 2017 - Jun 2021 • GPA: 3.7/4.0

Honors: Magna Cum Laude, Dean's List (4 semesters)

Advanced Certificate in Software Testing

FPT Software Academy • Jun 2020 - Dec 2020 • GPA: 4.0/4.0

Honors: Outstanding Graduate, Best Project Award

TECHNICAL SKILLS

Testing Fundamentals

Manual Testing • Test Case Design • Test Planning • Bug Reporting • Exploratory Testing • Regression Testing

Testing Tools

JIRA • TestRail • Postman • Excel/Google Sheets • Browser DevTools

Technical Skills

SQL • HTML/CSS • API Testing • Database Testing • Cross-browser Testing

Automation & Tools

Selenium WebDriver • TestNG • Jenkins • Cypress • Docker • Git • CI/CD • Performance Testing

CERTIFICATIONS

Software Testing Fundamentals

QA Training Institute • Dec 2023

JIRA Administration Basics
Atlassian • Nov 2023

API Testing with Postman
Postman Academy • Oct 2023

LANGUAGES

English: Fluent **Japanese:** Conversational **Vietnamese:** Native