



1) Did a crew member introduce himself before the job was started?

YES NO N/A

2) Did a crew member offer to do a walk-around with you and explain details of the *pending* job?

YES NO N/A

3) Did a crew member let you know when they finished the job?

YES NO N/A

4) Did a crew member offer to do a walk-around with you and explain details of the *completed* job?

YES NO N/A

5) How courteous, professional, and respectful was the crew to you and your property?

EXCELLENT ABOVE AVERAGE BELOW AVERAGE POOR

6) Did we meet your expectations in cleaning up effectively?

EXCEEDED MET FAILED

7) Have all members of Cenvar Roofing Gutter Division met your expectations?

EXCEEDED MET FAILED

8) How would you rate your overall experience with Cenvar Roofing Gutter Division?

EXCELLENT MET FAILED

9) Based on your experience with Cenvar Roofing Gutter Division, would you recommend us?

YES NO

Comments/Suggestions

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