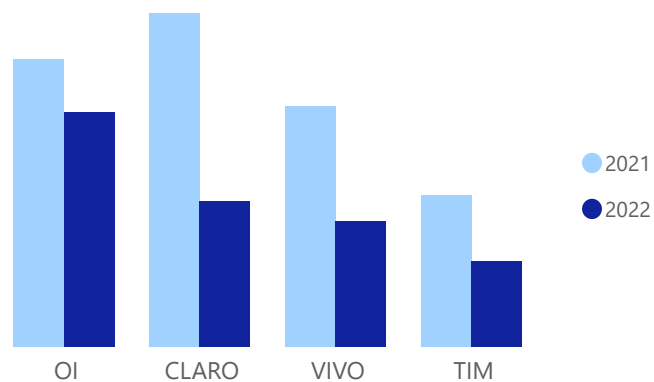




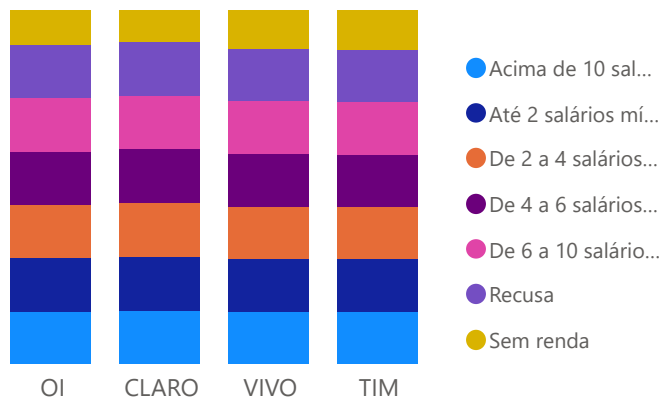
OBS

Nota-se que o perfil de seleção está distribuído de forma proporcional.

QTD RESPOSTAS TOTAIS X OPERADORA



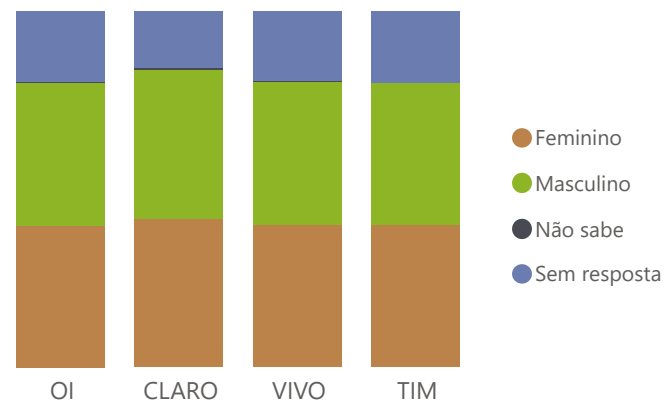
QTD RESPOSTAS X FAIXA SALARIAL



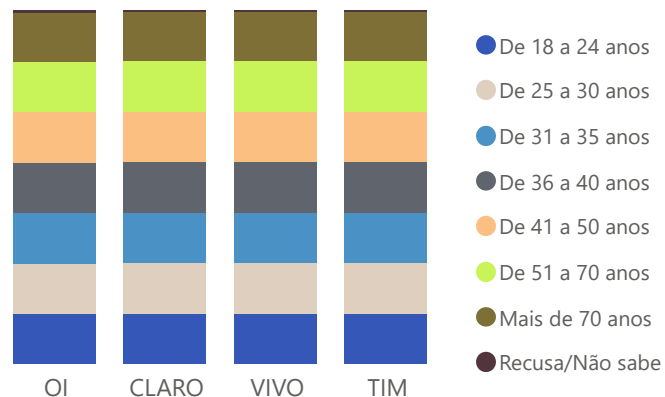
QTD RESPOSTAS - 2021

284 Mil

QTD RESPOSTAS X GENERO



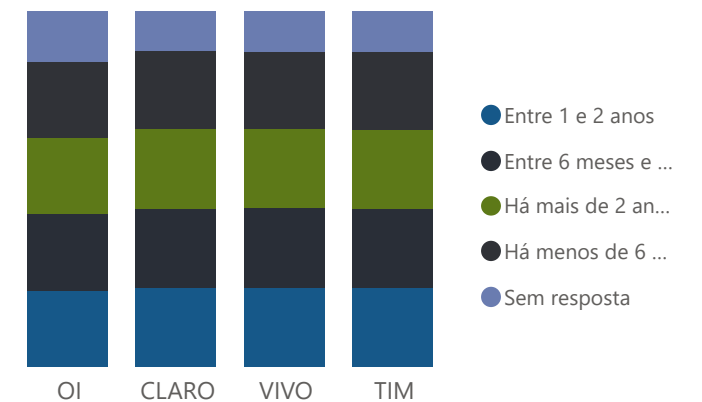
QTD RESPOSTAS X FAIXA ETARIA



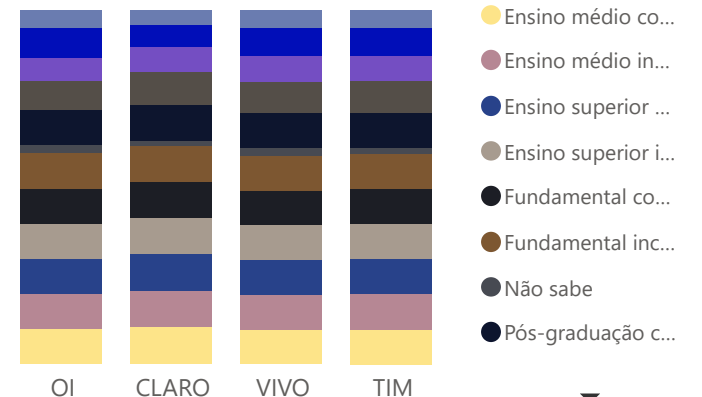
QTD RESPOSTAS - 2022

166 Mil

QTD RESPOSTAS X TEMPO DE CONTRATO



QTD RESPOSTAS X ESCOLARIDADE



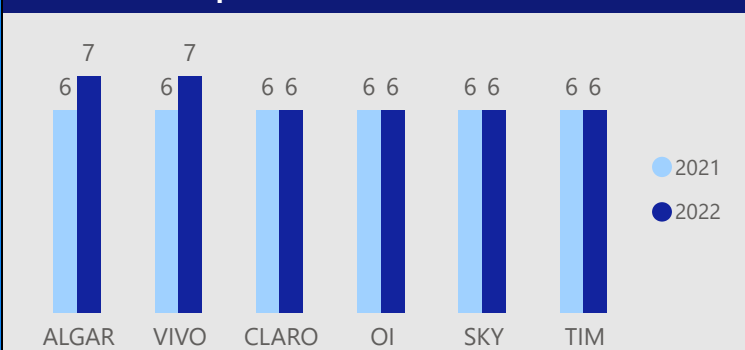


Dashboard TELECOM Banda Larga - Pós Pandemia

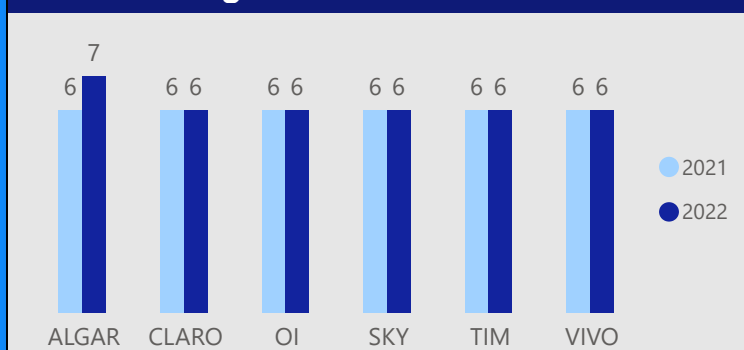


NOTA DA QUALIDADE DA INFORMACAO AO CONSUMIDOR

NOTA - Aspectos do Funcionamento

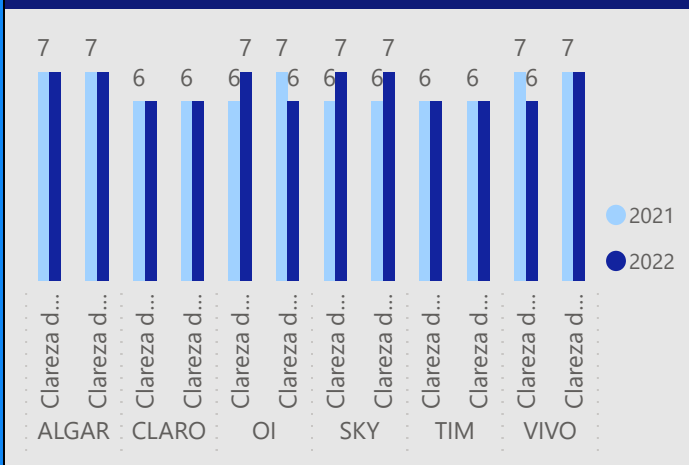


NOTA - Regras de contrato

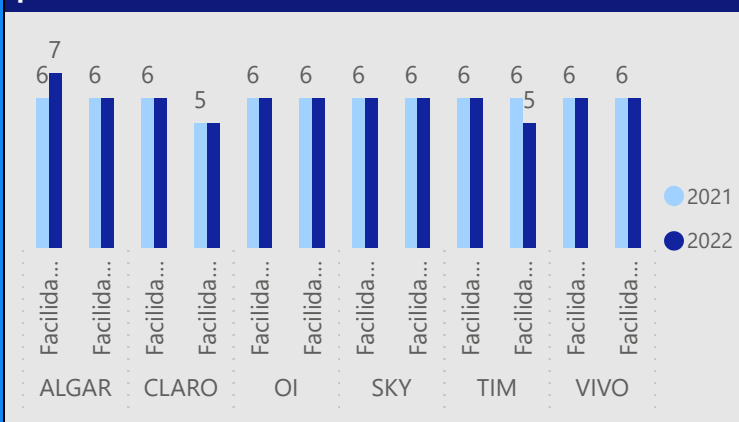


NOTA DA QUALIDADE DO ATENDIMENTO (DIGITAL - TELEFONICO)

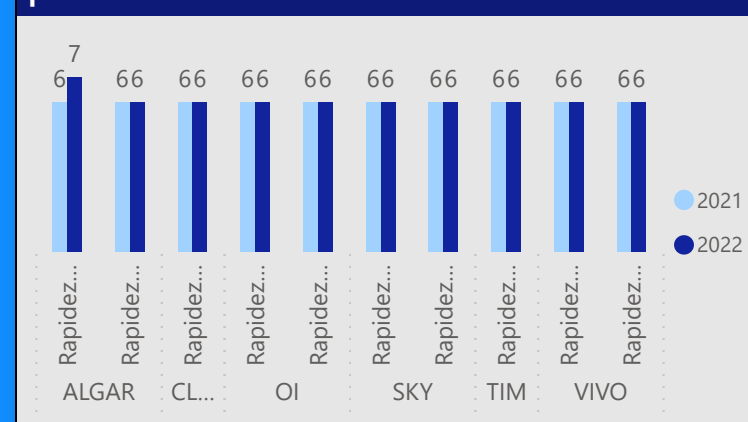
Clareza das informações



Facilidade de conseguir o que precisou



Rapidez para conseguir o que precisou



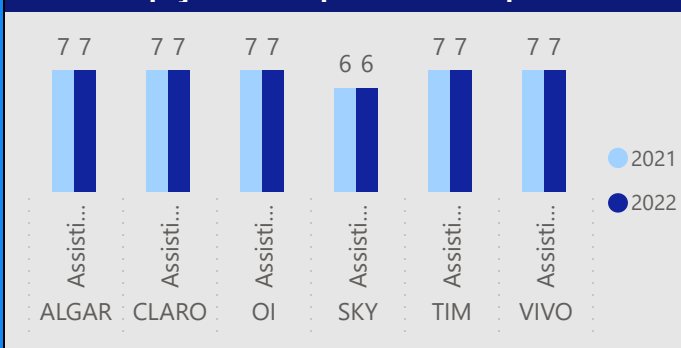


Dashboard TELECOM Banda Larga - Pós Pandemia

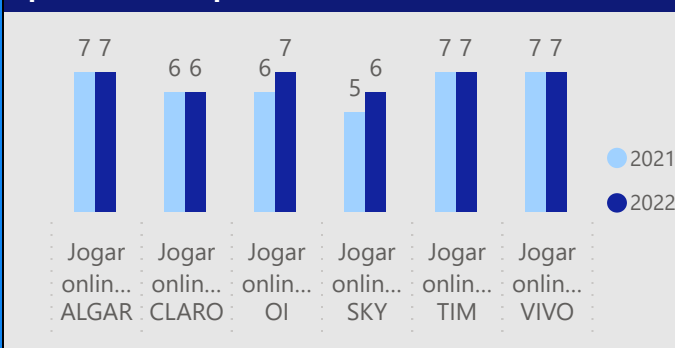


NOTA DA QUALIDADE DO FUNCIONAMENTO

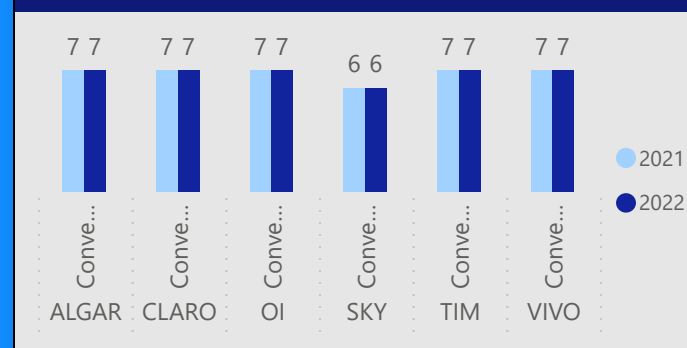
Assistir vídeos e filmes sem interrupção ou queda de qualidade



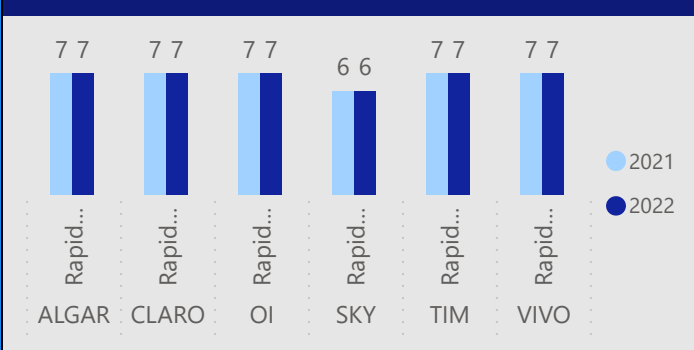
Jogar online sem interrupções ou queda de qualidade



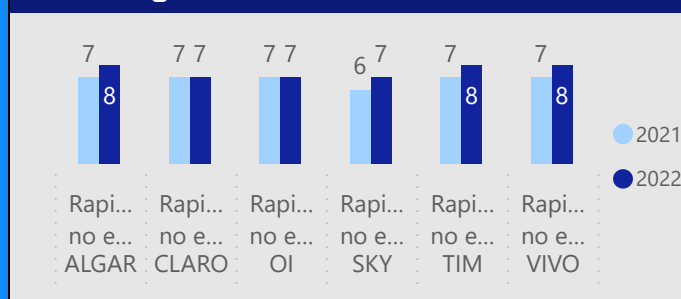
Conversar sem falhas por chamadas de vídeo



Rapidez na exibição do conteúdo em sites/redes sociais

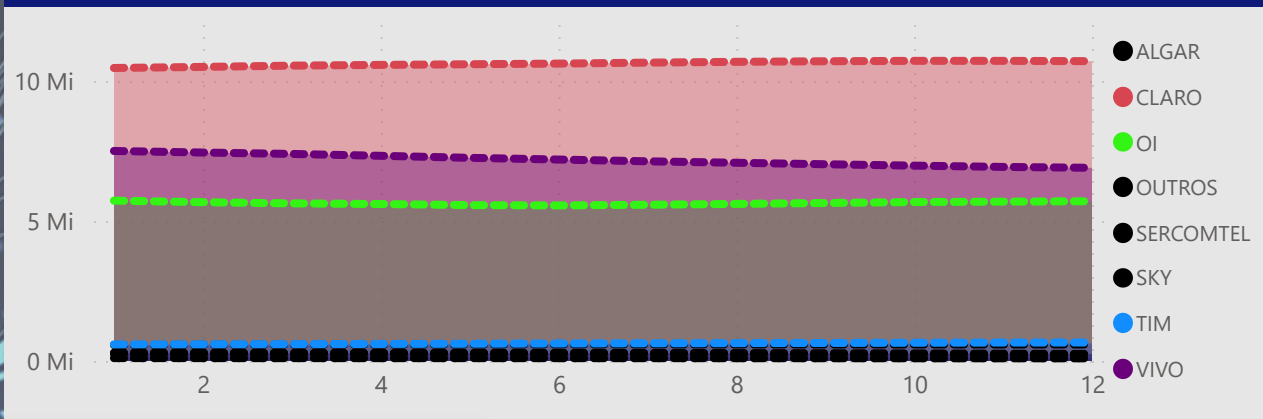


Rapidez no envio de fotos/vídeos por aplicativos de mensagens/redes sociais



Dashboard TELECOM Banda Larga - Pós Pandemia

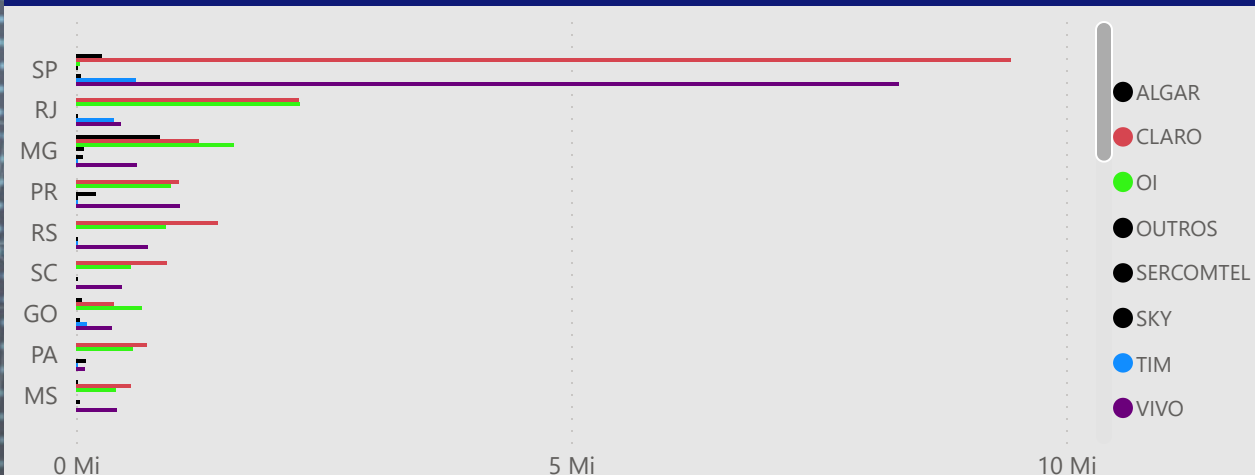
TOTAL DE BANDA LARGA X OPERADORA(BRASIL) 2020



FILTRO CONSULTA ESTADO

Todos

TOTAL DE BANDA LARGA X OPERADORA(ESTADO) 2020



FILTRO CONSULTA ESTADO-MUNICIPIO

PR

FILTRO CONSULTA MES

4

QTD CLIENTES - CONSULTA

operadora	MES	estado	municipio	SUM_ACESSOS
CLARO	4	PR	ABATIA	12
CLARO	4	PR	ADRIANOPOLIS	28
CLARO	4	PR	AGUDOS DO SUL	12
CLARO	4	PR	ALMIRANTE TAMANDARE	14430
CLARO	4	PR	ALTAMIRA DO PARANA	12
CLARO	4	PR	ALTO PARAISO	24
CLARO	4	PR	ALTO PARANA	52
CLARO	4	PR	ALTO PIQUIRI	24
CLARO	4	PR	ALTONIA	66
CLARO	4	PR	ALVORADA DO SUL	41
CLARO	4	PR	AMAPORA	12
CLARO	4	PR	AMPERE	12
CLARO	4	PR	ANDIRA	104
CLARO	4	PR	ANGULO	12
CLARO	4	PR	ANTONINA	48
CLARO	4	PR	ANTONIO OLINTO	48
CLARO	4	PR	Apucarana	33668
CLARO	4	PR	Arapongas	111852
CLARO	4	PR	ARAPOTI	60
CLARO	4	PR	ARAPUA	24
CLARO	4	PR	ARAPUNA	56
Total				21327173



Dashboard TELECOM Banda Larga - Pós Pandemia

TOP VELOCIDADE CONTRATADA(MB) X OPERADORA - 2020

CLARO



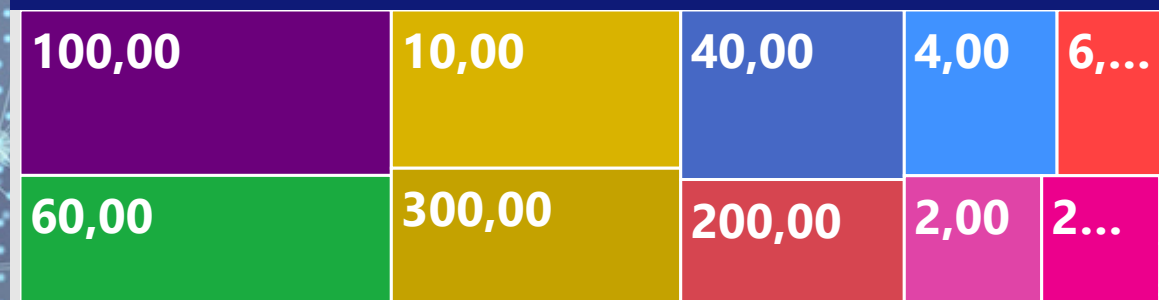
TIM



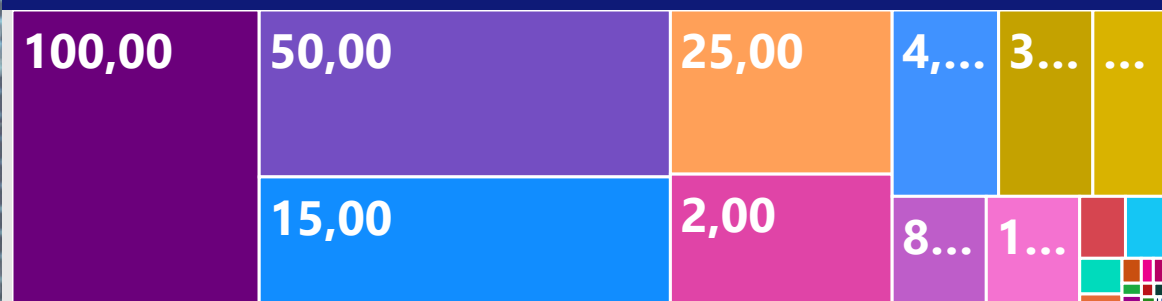
OI



ALGAR



VIVO



SERCONTEL

