

My Bill Summary for April 2022

www.virginmedia.ie

Freephone1908

Virgin Media Ireland Limited

P.O. Box 321, Dublin 3

Registered in Ireland

Company Registration No. 435668

VAT Number: IE9661858K

BIC AIBKIE2D

IBAN IE62 AIBK 9312 6802 0213 87



MR HUGO LOUREIRO
12 JAMES STREET
LOWER GLANMIRE ROAD
CORK
CO CORK
T12YTH2

Account Number

83014305

Bill Issue Date

7 Apr 2022

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Summary of Charges

Before this bill	Amount
Balance brought forward	0.00
This month's charges	
Freedom 250	62.98
3 Apr - 2 May 2022	
This month's total	62.98

Total amount due

€62.98

We'll collect your payment on 21 Apr 2022

The total shown will be charged direct to your bank account as per your Direct Debit Instructions.

Failure to pay your account in full may result in loss of service.
Re-activation of your service could take up to 7 days and will incur a fee.

Paying your bill

Direct Debit: This is the hassle-free way to pay your bills. It's simple to set up - just go to www.virginmedia.ie/myvirginmedia and follow the instructions, or complete the mandate below.

Debit Card/Credit Card: To instantly make a payment online, have your account number and bank details to hand and go to www.virginmedia.ie/myvirginmedia. Then all you have to do is log in and select the 'Make a Payment' button. You can also call our automated telephone service on **1908** and select option 1 for card payments.

Bank: You can make a payment at an ATM, through your bank account online, or with phone banking.

Cash: You can make a payment at any retail outlet where you see the Payzone or Paypoint sign. Don't forget to bring your bill or your existing payment card with you.

eBilling: Sign up for paperless bills with eBilling to view and pay your bills online. Simply go to www.virginmedia.ie/myvirginmedia and follow the instructions to register for **My Virgin Media**. As an eBilling customer you can still pay in cash by using a payment card. To request a Virgin Media Payment card, please call us on freephone **1908**.

Cancelling Your Account: If you cancel services within the Minimum Period as set out in your contract a cancellation fee will be applied. If you do wish to cancel your service, you must give us 30 days notice in writing and you remain liable for your services until such time as acceptable official notification is received by us. Please speak to a member of our Customer Care team who will advise you of your options.

How to Contact Us: Our aim is to provide all of our customers with a quality customer care service. If you have any questions visit the help section on www.virginmedia.ie where you will find lots of useful information. If you need more specific information you can go to the support pages, or you can call us and we will be happy to assist you.

For Sales: to upgrade or make changes, go online or call **1800 940 324**. Lines are open 9am-6pm, Monday to Friday.

For Moving Home: Complete the 'Moving Home' online contact form or call **1800 940 050**. Lines are open 9am-6pm, Monday to Saturday.

For Technical Support: You will find extensive information and answers to frequently asked questions online at www.virginmedia.ie or call **Freephone 1908**. Lines are open 9am-6pm, Monday to Saturday including Bank Holidays.

For Customer Care: You will find extensive information and answers to frequently asked questions online at www.virginmedia.ie or call **Freephone 1908**. Lines are open 9am-6pm, Monday to Saturday.

For Billing and Account Services: You will find extensive information and answers to frequently asked questions online at www.virginmedia.ie or call **Freephone 1908**. Lines are open 9am - 6pm, Monday to Friday.

SEPA Direct Debit Mandate

Name of Creditor: Virgin Media
Address of Creditor: P.O Box 16118, Clonsilla, Dublin 15
Creditor Identifier: IE42SDD992847

To be completed by Virgin Media/For Office Use Only
Unique Mandate Reference (UMR):

By signing this mandate, you authorise Virgin Media to send instructions to your bank to debit your account in accordance with the instruction from Virgin Media. As part of your rights, you are entitled to a refund from your bank under the terms and conditions of your agreement with your bank. A refund must be claimed within 8 weeks starting from the date on which your account was debited. Your rights are explained in a statement that you can obtain from your bank.

Please complete all fields marked *

Bank Account to be debited:	Type of Payment: <input checked="" type="checkbox"/> Recurrent
*IBAN/Account No:	
<div></div>	
*1st Customer Name:	Customer Address:
2nd Customer Name:	
*Signature 1:	Signature 2:
*Date: <div></div>	*Date: <div></div>
Please complete and return this mandate to Virgin Media (the Creditor)	

For Information Purposes Only	
Virgin Media Customer Account Number:	Customer Contact number:
<div></div>	<div></div>

The amounts are variable and may be debited on various dates in accordance with your billing frequency.

