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CSCI 311

Usability Report – ACM Manager

**Introduction**

After creating a paper prototype of our application, four of our peers and Brent Donoven reviewed our prototype. Within the reviews, we found that the applications purpose was well known, and that the navigation and usability did require a couple of tweaks. After review, there are a couple of items that we will be directly addressing within our early development process.

**Results**

The general feedback has given us insight into some of the minor edits necessary to improve the application. The most requested feature was to add a “Forgot my password” button to the system. We are exploring various implementation ideas for password retrieval or reset. The other main discussion point that was brought up was how to best display upcoming events. Since events are such a major component of the site, we will be exploring the suggested implementations.

**Summary and Actions**

The suggestions were very grouped around some central concerns. This gave us some insight as we have begun to implement the needed changes. The first change is we have added a button to the login dialog where the password reset will be going. To help give more information about events, we may be adding filters to allow custom views of the events. After these concerns, the main priorities for changes will be focused on detail-work.

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| --- | --- | --- |
| **Number** | **Comment/Suggestion** | **Priority (1-5)** |
| 1.01 | Event pop-up or something | 2 |
| 1.02 | I forgot my password | 3 |
| 1.03 | Add user button | 4 |
| 1.04 | Coordinator from existing users | 3 |
| 2.01 | Future event list at bottom | 1 |
| 2.02 | Log out button | 4 |
| 2.03 | Very Robust site | N/A |
| 2.04 | Forgot password | 3 |
| 2.05 | Time -> Time and date for events | 3 |
| 3.01 | Past events toggle/page | 2 |
| 3.02 | Event order on homepage | 2 |
| 4.01 | On email form, consider changing “from” to something more indicative of the person sending it | 2 |

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| --- | --- | --- |
| **Category** | **Total** | **Average** |
| Purpose | 45 | 9 |
| Site Navigation | 44 | 8.8 |
| Usability | 44 | 8.8 |