
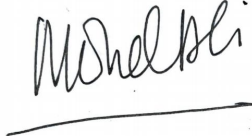


CUSTOMER ACCEPTANCE / PROJECT COMPLETION FORM
5 JANUARY 2022

Project Name: Online exam Face Detection (OeFD)

Project Manager: Nurul Aishah Binti Mohd Zaini

Name	Title	Signature	Date
Pathme A/P Muniandy	Principal Of High School Muar		January 5, 2022
Dr Haji Mohd Ali Bin Mohd Rustam	Chancellor Of University Technical Malaysia Melacca		January 5, 2022

1. Was this project completed to your satisfaction?

Yes	<input checked="" type="checkbox"/>
No	<input type="checkbox"/>

2. Please provide the main reasons for your satisfaction or dissatisfaction with this project.

The project has met and exceeded my expectations. The product has been successfully meet business requirements. Besides that, the project also delivered within budget and on schedule. The project also deliver the expected business value and return on investment. The accessibility to the project manager to ask question and voice opinions is easy and effective.

3. Please provide suggestions on how our organization could improve its project delivery capability in the future.

Look for ways to improve visibility and awareness. Software that can regularly notify the team of changes or responsibilities can make all the difference. Besides that, utilize project templates. This will not only help streamline the project creation process, but it will also help create consistency. If everyone is familiar with the templated process, creating and managing becomes routine. This will also help you generate useful reporting.

Thank you for your input

LESSONS-LEARNED REPORT

5 JANUARY 2022

Project Name : Online exam Face Detection (OeFD)
Project Sponsor : PETRONAS Corporation
Project Manager : Nurul Aishah Binti Mohd Zaini
Project Dates : 5 January 2022
Final Budget : RM 1, 380, 589

1. Did the project meet scope, time and cost goals?

This project has meet the requirements, scope, time and cost as planned.

2. What was the success criteria listed in the project scope statement?

Below is what we put in our project scope statement under project success criteria: “Our goal is to develop a face detection system that able to recognize users face based on database throughout the online exam with webcam. The project must be completed within 4 months and stay within the budget of RM 1, 380, 589. The project sponsor, PETRONAS Corporation, has emphasized the importance of the having all the project management-related deliverables to be delivered to customer. For example on product related deliverables are Research Report, Design Documents, Software Code and Hardware”.

3. Reflect on whether you met the project success criteria.

As the project has comprehensive and detailed planning and proactive resolution, the team as a whole believes that each success criteria was met in order to produce the best possible solution for the project. PETRONAS Corporation indicated that the project success criteria was met.

4. What were the main lessons your team learned from this project?

The team, as a whole, learned several lessons throughout this project. Having stakeholder involves throughout the life cycle enable to make known their views and to work together to ensure that these views are considered to met business and technical requirements. Besides that, a skilled Project Manager is essential to manage resources, engage suppliers, and deal with team conflict.

5. Describe what went right on this project.

Many things have went right throughout the project. Good planning paid off in execution. We spent a fair amount of time developing a good project charter, scope statement, WBS, Gantt Chart, and so on. Everyone worked together to develop these planning documents. Besides that, a competent team have perform all the activities within a project environment to expected and recognized standards to met satisfy stakeholders and met project success criteria.

6. Describe what went wrong on this project.

Implementation of the system has experienced many problems. Since none of the team member has expertise in Python programming language, we have to collect a lot of resources such as tutorials and programming books and also refer to senior programmer to assist in the implementation. Luckily, we able to complete the implementation phase within the time schedule.

7. What will you do differently on the next project based on your experience working on this project?

With the experience acquired from this project a more thorough understanding of implementation of system and determining task completion will allow for a better plan on the next project. Besides that, having regularly scheduled team meetings and more frequent meetings with stakeholders would definitely be beneficial for the next project.

Thank you for your input