

CURRICULUM VITAE-HUMPHREY PHIRI

BIODATA:

Name: Humphrey Phiri

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Date of Birth: 18th June, 2001

Mobile: 0995270290

Gender: Male

Postal Address: P 0 Box 51475, Limbe.

Marital Status: Single

Physical Address: Kameza, Blantyre

SUMMARY:

Humphrey Phiri is a passionate, experienced and promising ICT professional & expert, marketing and sales expert, coupled with hands on experience in networking, project management, software development, Data mining, hardware & software management, just to mention a few. With a **Bachelor's Degree in Information and Communication Technology** from Mzuzu University, he has acquired knowledge and technical skills in various aspects in the ICT sector. He also has practical experience as a sales and marketing officer at Pato Viking Trading Company and as a network surveillance engineer gained during his attachment training with Telekom Network Malawi (TNM) and this allowed him to gain precious professional skills and knowledge in working in a real-world IT professional environment, mainly in the networking and surveillance. Being at TNM allowed him to work with various real life network systems, hardware and software systems and maintaining their optimal performance and functionality.

OBJECTIVE:

To leverage my knowledge, skills and practical work experience in a dynamic and innovative environment and effectively contribute in achieving the goals of the Organization.

EDUCATION:

- **Bachelor's Degree in Information Communication and Technology, Upper Second Class, Mzuzu University, Completed in 2023.**
- **Malawi School Certificate of Education (MSCE), Joyce Banda Foundation Secondary School, Completed in 2017.**

PROFESSIONAL EXPERIENCE:

- **Network Surveillance Engineer (Internship)**

Telekom Network Malawi (TNM), 3rd April – 31st June, 2023.

- **Responsibilities:**
 - Monitored and troubleshooted TNM network towers, fiber optic cables and application systems across Malawi.
 - Assisted in the maintenance and optimization of network infrastructure and application systems.
 - Collaborated with the network surveillance department to ensure network reliability.
 - Configuring and implementing network tower and fiber optic cable infrastructures and system applications.

- **Sales & Marketing Officer**

PATO VIKING TRADING COMPANY [2018 – 2022]

Responsibilities:

- **Customer Services:** Providing excellent post and pre-sales support, ensuring customer satisfaction and resolving any issues or concerns.
- **Market Research:** Continuously researching and analyzing market trends, competitor activities, and customer preferences to identify opportunities and challenges & marketing products.
- **Monitoring and supervising the sales team.**

SKILLS:

1. **Language:** English, Chichewa
2. **Professional skills:**
Communication skills || Surveillance || Sales & Marketing || Project Management|| Public Speaking || Customer Services|| Adaptability || Team Work.
3. **ICT/Technical skills:**
Programing (Python, Java, C, C++) || Networking || Web & Software Development (Using HTML, CSS, React & Python) || Information Systems-Audit || SQL, SQLite, MySQL || Graphic Designing || Database Management || Microsoft Office Packages (Word, Excel, Outlook, Access and PowerPoint) Operating Systems (Windows, MacOS, Linux) || Software/ Hardware Management || Django, Laravel & Flask Frameworks || Data Mining || Web-scrapping.

HOBBIES:

- Programming (Mainly in python as it is a self-taught language): Passionate about coding and exploring new technologies in the IT field.
- Watching and Playing Football: Enthusiastic about football and actively engage in watching and playing the sport.

REFERENCES

Samson Chioko LAN Supervisor Telecom Network Malawi (TNM), Network Management Center, Area 3, Lilongwe. CELL: 0888 31 14 86	Ms Lucy Patrick Chief Executive Office Pato Viking Trading Co. P. O Box 51475 Limbe CELL: 0999328259	Ms Stella Mkonjo Human Resource Officer Telecom Network Malawi (TNM), 5 th Floor, Livingstone Towers P O Box 3039, Blantyre CELL: 0888 84 64 90
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