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★ Assignment-2 (Unit-2)

1. What is listening? State the difference between 'listening' & 'Hearing'. Explain in Brief, the Types of listening.

Ans 'Listening is a process of receiving, interpreting & reacting to a message received from the speaker.'

* Difference between Hearing & Listening:-

- Hearing & listening are not the same. In fact, hearing is solely depends on the ears, is a physical act, everyone can hear without deliberate effort.
- On the other hand, listening requires voluntary attention & then making sense of what is heard. It requires a conscious effort to interpret the sounds, grasp the meanings of the words & react to the mess.
- Listening is some time (because of focus) tiring but hearing is not...

2. What are the types of Listening?

Ans Types of Listening:-

(i) Appreciative Listening:-

- It is listening for deriving aesthetic pleasure, as we do when we listen to a comedian.

musician, or entertainers.

(ii) Empathetic listening :-

- When we listen to an upset friend who wants to express his feelings, we provide emotional & moral support in form of empathetic listening. For e.g., when psychiatrists listen to their patients, their listening is classified as empathetic listening.

(iii) Comprehensive listening :-

- This type of listening is needed in the classroom when students have to listen to lecturers to understand & comprehend the message.

(iv) Critical listening :-

- When the purpose is to accept or reject the message or to evaluate it critically, one requires this type of listening.
- For e.g.; listening to a sales person before making a purchase.

(v) Active listening :-

- It is the most useful & imp. listening skill. In active listening, we are also genuinely interested in understanding what the message means, & we are active in checking out our understanding.

of their message & reflect it back to the sender for verification.

(vi) Passive Listening:-

- We listen passively & attentively. Passive listening occurs when a listener does not verbally respond to the speaker e.g., watching TV.

3. What is listening? Discuss Barriers to effective listening.

Ans 'Listening is a process of receiving, interpreting & reacting to a message received from the speaker.

- Thinking is the biggest obstacle in listening process which diverts the mind from original track & hence, speaker doesn't achieve the good response from listener. In addition, some more barriers affect to. They are:

(i) Physical Barriers: Physical barriers to listening could be noise & physical discomfort or any physical factor.

(ii) Psychological Barriers:- Any psychological or emotional disturbance can prove to be barrier to effective listening because it leads to lack of interest & concentration.

cii) Linguistics Barriers:- If one listens to something in a language or dialect that he is not able to follow, a communication will break down.

civ) Cultural Barriers:- If the speakers & listeners belong to different cultures & share different values, listening & comprehension could become a difficult process.