*I was accepted to the Generation Australia 16-week intensive program, facilitated by Academy Xi.*

*Whilst this is also education, the commitment is a minimum of 38 hours per week with task and project requirements.*

* Tech skills learnt: CSS, HTML5, Vanilla JavaScript, REACT, VS Code, Git terminal (Git Bash), GitHub, npm and unit testing basics
* Additional skills: growth mindset, future orientation, effective communication, exposure to guest speakers, collaboration and more.
* Reception / Customer Service: Answer questions from indoor visitors, help them register to current events. Also answer to phone calls and reply to enquiry emails.
* Administration: emailing, enrolments, photocopying, filing, creating flyers, Zoom conferencing, promoting programs to students and general public, handling cash and EFTPOS.
* **Achievements**: Created a research project on cooking classes in the City of Port Phillip which was used as a resource in the centre.

1/2020 – 2/2021

**Pick and Packer**

Vance Clothing

* Take the orders from customer and pick the correct items (by hand or using scanner).
* Unload the stocks from container and put them back into the warehouse.
* Put the picked items into appropriated cartons, along with their packing list/ invoice and some bubble wrap then put the tape to secure the cartons.
* Put all labelled cartons on top of a pallet and wrap the whole pallet. Use a trolley to move the pallet if needed.

Sep 2022 – Dec 2022

**Junior Web Developer Program**

Generation Australia

* Help student in class participate in various activities (playing games, walking, exercising, learning basic life skills.)
* Occasionally prepare and set up the party or event for the class with other co-workers.
* Answer enquires from student’s parents, guiding and acting as a translator for Vietnamese parents when needed.
* **Achievements:** As the result of my patience and with the help of all staffs from Inclusion Melbourne, I was able to get along well with the students in the class and help them out when they need.

7/2021 – 7/2022

**Trainee Receptionist**

Southport Community Center

* Collaboration across teams, when doing projects
* Determination
* Analytical
* Problem-solving
* Adaptability
* Customer Service
* Attention to Details
* Work under pressure to meet deadline.

**INTERPERSONAL SKILLS**

* HTML5
* CSS
* JavaScript and React
* WordPress
* Software and Testing tools: Visual Studio, VS Code, GitBash, Microsoft Office, Cisco Packet Tracer, Android Studio, Xcode

Finally, I decided to change my career from being a Trainee Receptionist to become a Web Developer, by joining Junior Web Developer Program in Generation Australia.

My skills and interest in IT from my Bachelor of Information Technology and problem solving, team work that made me successful in my previous career, are also what allow me to quickly adapt to web development.

The future of work is in IT and web development, and it excites me to be a part of this.

I value honesty, loyalty, teamwork, and self-development, and these directly influence my work ethic and determination with whatever project I am working on.

**TECH SKILLS**

Melbourne, Australia | 0478899986 | hungtay82@gmail.com| [https://www.linkedin.com/in/hung-tuan-pham-733a7186/](https://www.linkedin.com/in/hung-tuan-pham-733a7186/%20) |

My Portfolio link: [https://iridescent-mandazi-5c02fe.netlify.app/](https://iridescent-mandazi-5c02fe.netlify.app/%20) | Permanent Resident

Current

**Volunteer Tutor**

Inclusion Melbourne

**PROFILE STATEMENT**

**EXPERIENCE**

Emerging Web Developer

**Hung Tuan Pham**

* Opening the shop and preparing dough and toppings.
* Taking orders from customers (in store, online or by phone), then handling money - cash or EFTPOS machine for card transactions.
* Preparing orders (making pizzas, cooking using the electric oven. Making pasta and/ or salad if ordered). Sometimes delivering orders when required.
* Handling problems should they occur (returned orders, refunds, technical issues with the machines etc)

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My Portfolio link: [https://iridescent-mandazi-5c02fe.netlify.app/](https://iridescent-mandazi-5c02fe.netlify.app/%20)| Permanent Resident

* Vietnamese (mother tongue)
* English (Academic IELTS 6.0)

**[LANGUAGES OR INTERESTS]**

**REFERENCES**

* Available upon request
* Junior Web Developer Program, Generation Australia, 2022
* Get Into Tech, INCO Academy, 2022
* Bachelor of Information Technology, Victoria University, 2018

**EDUCATION & PROFESSIONAL DEVELOPMENT**

5/2018 – 7/2019

**Pizza Driver and Maker**

Bell Pizza

Emerging Web Developer

**Hung Tuan Pham**

**REFERENCES**

Available on request