* Collaboration across teams, when doing projects
* Determination
* Analytical
* Problem-solving
* Adaptability
* Customer Service
* Attention to Details
* Work under pressure to meet deadline.

**INTERPERSONAL SKILLS**

* Take the orders from customer and pick the correct items (by hand or using scanner).
* Put the picked items into appropriated cartons, along with their packing list/ invoice and some bubble wrap then put the tape to secure the cartons.
* **Achievements**: Learned to unloaded and check stocks from a container.
* Learned how to pick and pack orders in an efficient way.

1/2020 – 2/2021

**Pick and Packer**

Vance Clothing

* Reception / Customer Service
* Administration: emailing, enrolments, photocopying, filing, creating flyers, Zoom conferencing, promoting programs to students and general public, handling cash and EFTPOS.
* **Achievements**: Created a research project on cooking classes in the City of Port Phillip which was used as a resource in the centre.
* HTML5
* CSS
* JavaScript (experience with React)
* WordPress
* Software and Testing tools: Visual Studio, VS Code, GitBash, Microsoft Office, Cisco Packet Tracer.

Finally, I decided to change my career from being a Trainee Receptionist to become a Web Developer, by joining Junior Web Developer Program in Generation Australia.

My skills and interest in IT from my Bachelor of Information Technology and problem solving, customer service that made me successful in my previous career, are also what allow me to quickly adapt to web development.

The future of work is in IT and web development, and it excites me to be a part of this.

I value honesty, loyalty, teamwork, and self-development, and these directly influence my work ethic and determination with whatever project I am working on.

**TECH SKILLS**

Melbourne, Australia | 0478899986 | hung\_tay82@yahoo.com| https://www.linkedin.com/in/hung-tuan-pham-733a7186/ | github portfolio link | Permanent Resident

*I was accepted to the Generation Australia 16-week intensive program, facilitated by Academy Xi.*

*Whilst this is also education, the commitment is a minimum of 38 hours per week with task and project requirements.*

* Tech skills learnt: CSS, HTML5, Vanilla JavaScript, REACT, VS Code, Git terminal (Git Bash), GitHub, npm and unit testing basics
* Additional skills: growth mindset, future orientation, effective communication, exposure to guest speakers, collaboration and more.

Sep 2022 – Dec 2022

**Junior Web Developer Program**

Generation Australia

7/2021 – 7/2022

**Trainee Reception**

Southport Community Center

* Help student in class participate in various activities (playing games, walking, exercising, learning basic life skills.)
* Occasionally prepare and set up the party or event for the class with other co-workers.
* **Achievements:** Work together with everyone as a team.
* I learned how to be more patient when teaching someone.

Current

**Volunteer Tutor**

Inclusion Melbourne

**PROFILE STATEMENT**

**EXPERIENCE**

Volunteer tutor

**Hung Tuan Pham**

* Taking orders from customers (in store, online or by phone), then handling money - cash or EFTPOS machine for card transactions.
* Preparing orders (making pizzas, cooking using the electric oven. Making pasta and/ or salad if ordered). Sometimes delivering orders when required.
* **Achievements:** Delivery of pizzas in a fast and efficient way
* Cooking skills in pizza, pasta, and salads.
* Excellent customer service.

Melbourne, Australia | 0478899986 | hung\_tay82@yahoo.com| https://www.linkedin.com/in/hung-tuan-pham-733a7186/ | github portfolio link | Permanent Resident

* Vietnamese (mother tongue)
* English (Academic IELTS 6.0)

**[LANGUAGES OR INTERESTS]**

**REFERENCES**

* Available upon request
* Junior Web Developer Program, Generation Australia, 2022
* Get Into Tech, INCO Academy, 2022
* Bachelor of Information Technology, Victoria University, 2018

**EDUCATION & PROFESSIONAL DEVELOPMENT**

5/2018 – 7/2019

**Pizza Driver and Maker**

Bell Pizza

Volunteer Tutor

**Hung Tuan Pham**

**REFERENCES**

Available on request