

SAP Customer Experience

Monitoring Tool for CCv2 Long Running Deployments

Xiaoqing Sun, SAP Hybris Product Support L2 Dec 10, 2019

INTERNAL



CONTENTS

- Project Requirements
- DEMO
- About Realization
- More to do
- Q&A

Project Requirements



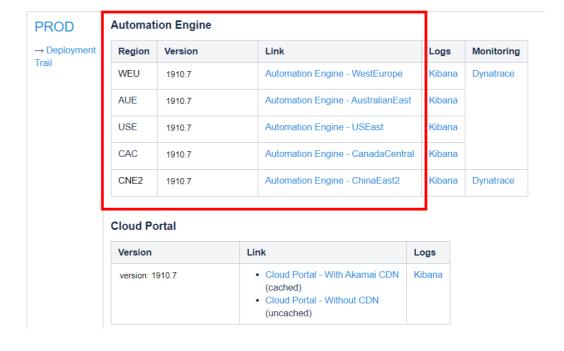
Model-T CCv2 Deploymemts

Wiki Page

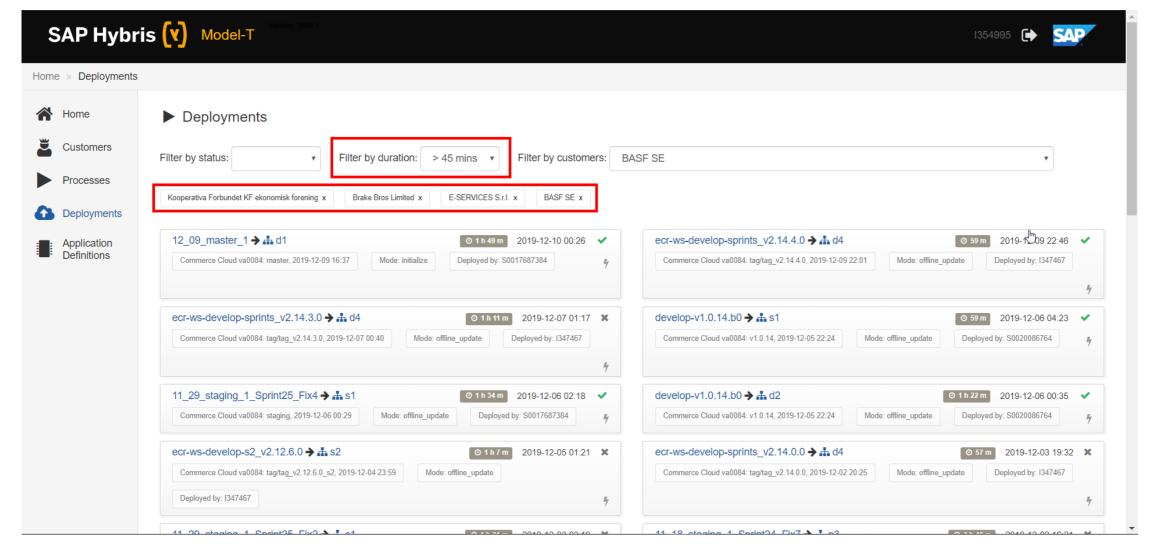
https://wiki.hybris.com/display/modelt/Model-T+Landscape+-+Dashboard#Model-TLandscape-Dashboard-PROD

Model-T Links

https://ae.prodweu.model-t.cc.commerce.ondemand.com/#! https://ae.prodaue.model-t.cc.commerce.ondemand.com/#!/



Model-T CCv2 Deploymemts



MT Maintenance - KPI's pipeline and reports

Wiki Page

https://wiki.hybris.com/pages/viewpage.action?spaceKey=modelt&title=MT+Maintenance+-+KPI%27s+pipeline+and+reports

Github

https://github.tools.sap/COPS/modelt-az-report-pipeline https://github.tools.sap/COPS/modelt-az-report-repository

Slack Channel

#ec-modelt-kpis (https://sap-cx.slack.com/messages/CJ7E18VMH)



kpi-status APP 11:20 PM

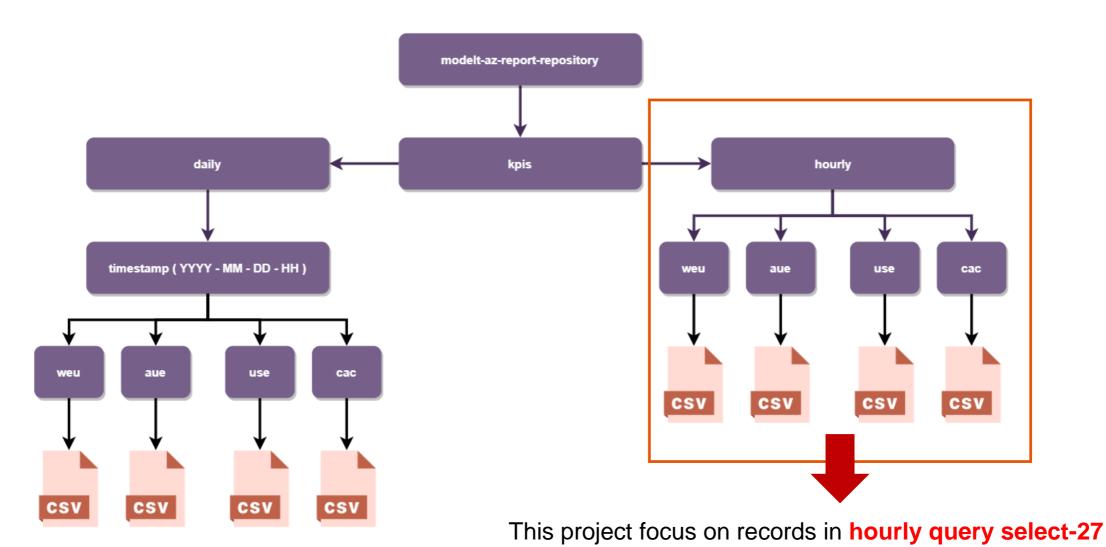
KPI reports have been updated for the following records: Record changed for SQL select-23 and REGION weu

KPI reports have been updated for the following records: Record changed for SQL select-27 and REGION aue

KPI reports have been updated for the following records: Record changed for SQL select-27 and REGION use

KPI's Reports Structure

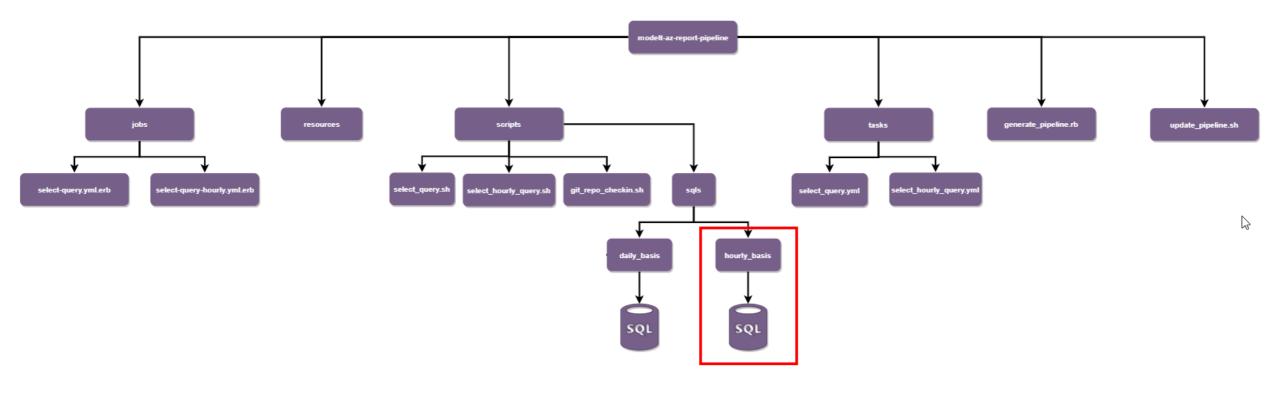
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for ccv2 long running deployments.

7

KPI's Pipeline



KPI's Pipeline -- hourly query select-27

```
22 lines (21 sloc) 722 Bytes
                                                                                                                        History
                                                                                                                Blame
                                                                                                          Raw
      select
      c.id as customer_id,
      c.code as customer code,
      c.name as customer name,
      d.environment id as env id,
      e.code as env code,
      e.name as env name,
      d.id as deployment_id,
      d.failed deployment as failed deployment,
      a.start time as deployment started,
      getdate() as time_queried,
      datediff (mi, a.start_time_, getdate()) as already_running_in_minutes
      from deployment d, environment e, customer c, project p, ACT_HI_PROCINST a
      where
      d.environment id = e.id
      and e.environment space id = p.id
      and p.customer_id = c.id
      and d.process id = a.PROC INST ID
      and a.end time is null
      and datediff (mi, a.start_time_, getdate()) > 45
      and c.code in ('cbc6kqzcb6','cmgii8vaud','cp71rq08w','ch4ravjwt6','caybp6bc')
```

KPI's Pipeline -- hourly query select-27

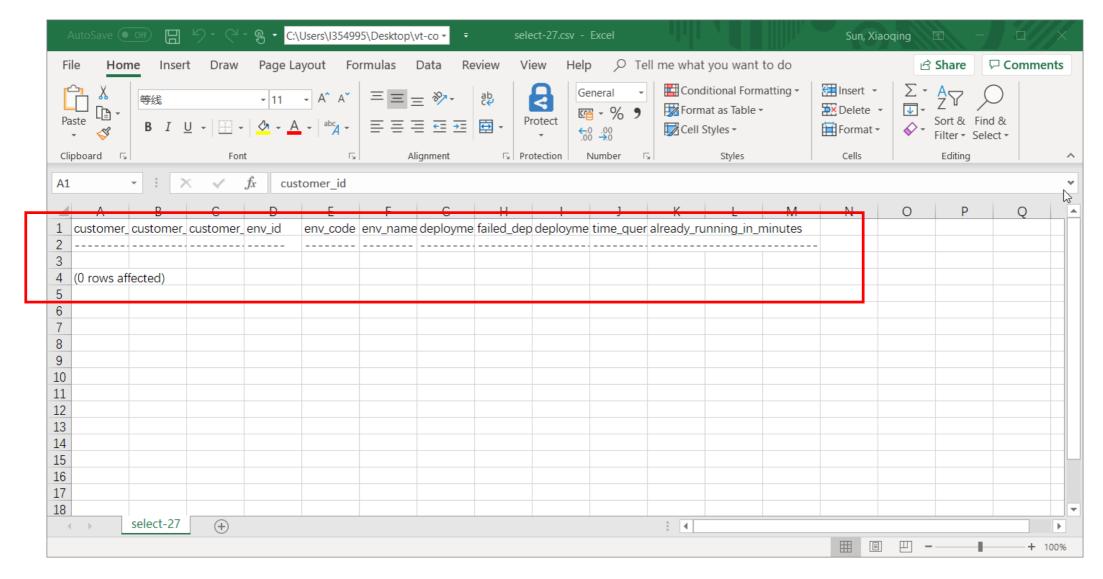
How much running time could be identified as long?

2700 s = 45 min

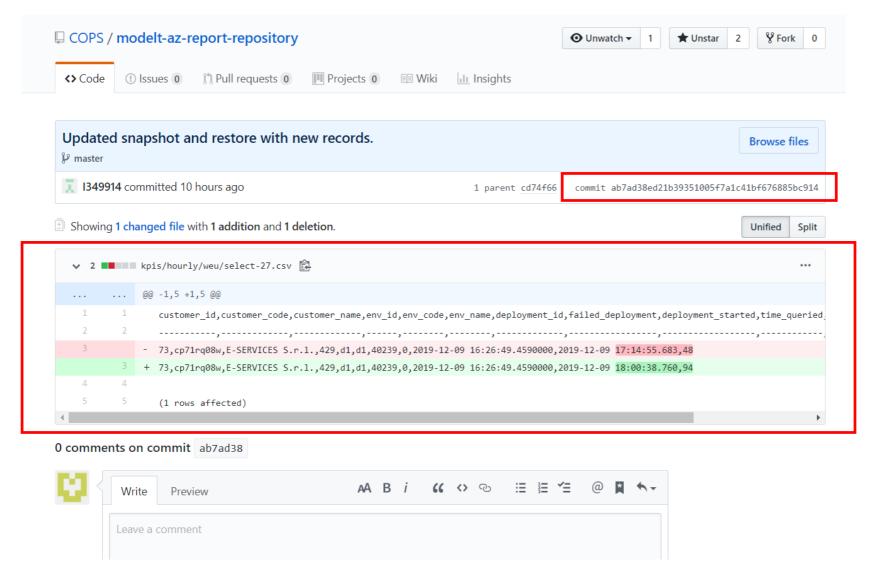
Specific customers in query select-27

[WEU]	cbc6kqzcb6	Kooperativa Forbundet KF ekonomisk forening
[WEU]	cmgii8vaud	Brake Bros Limited
[WEU]	cp71rq08w	E-SERVICES S.r.I.
[WEU]	ch4ravjwt6	BASF SE
[AUE]	caybp6bc	Jebsen and Jessen SEA Pte Ltd

select-27.csv



select-27.csv – Github History



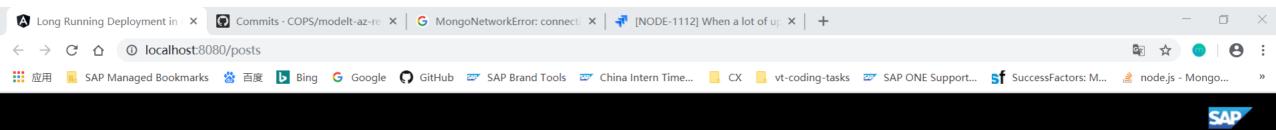
Functionalities

- Catch and Record KPI's report changes of select-27.csv ---- save histories in local DB
- Display real-time database records (in a table format) on <u>localhost:8080</u>
 - Pagination
 - Search
 - Sort
 - Export ALL data to csv (Download)
- Send notification emails to CCv2 masters when select-27.csv got changed
 Email contains updated report contents (in a git-diff like format) and corresponding Model-T links

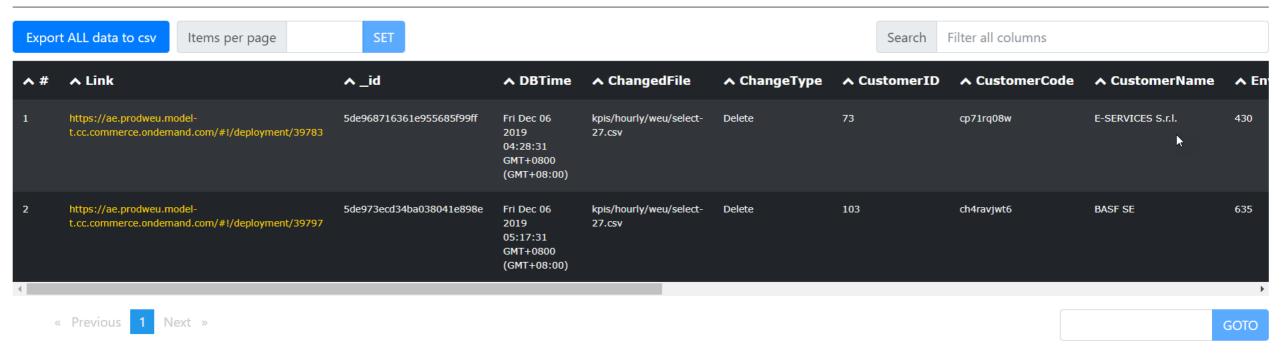
PART II

DEMO

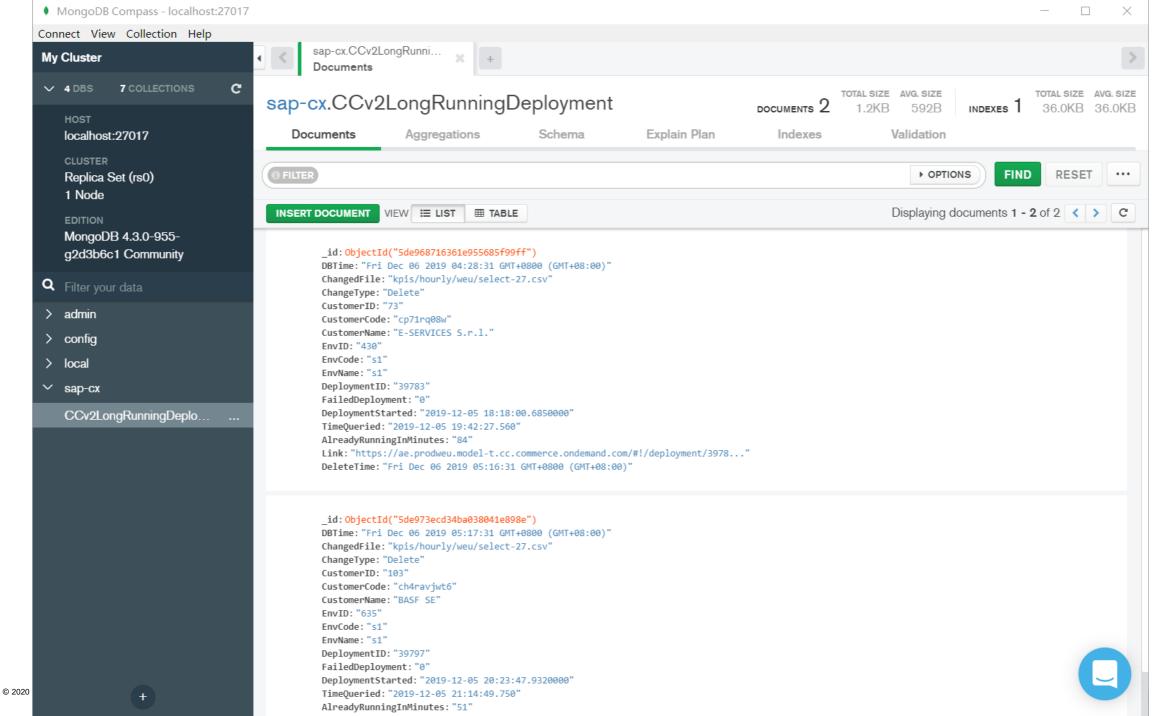


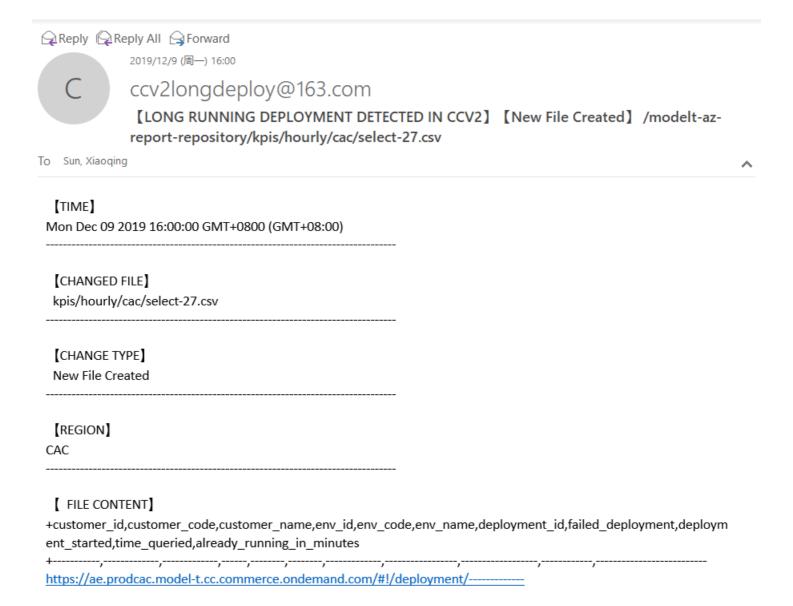


LONG RUNNING DEPLOYMENT IN CCV2



SAP Commerce Cloud Product Support © 2019





Reply Reply All Forward 2019/12/6 (周五) 4:29

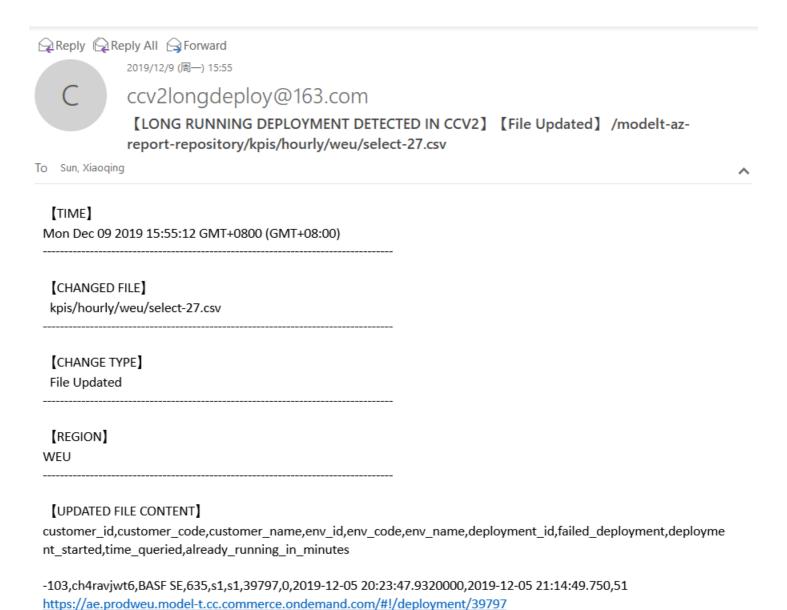
15801790092@163.com

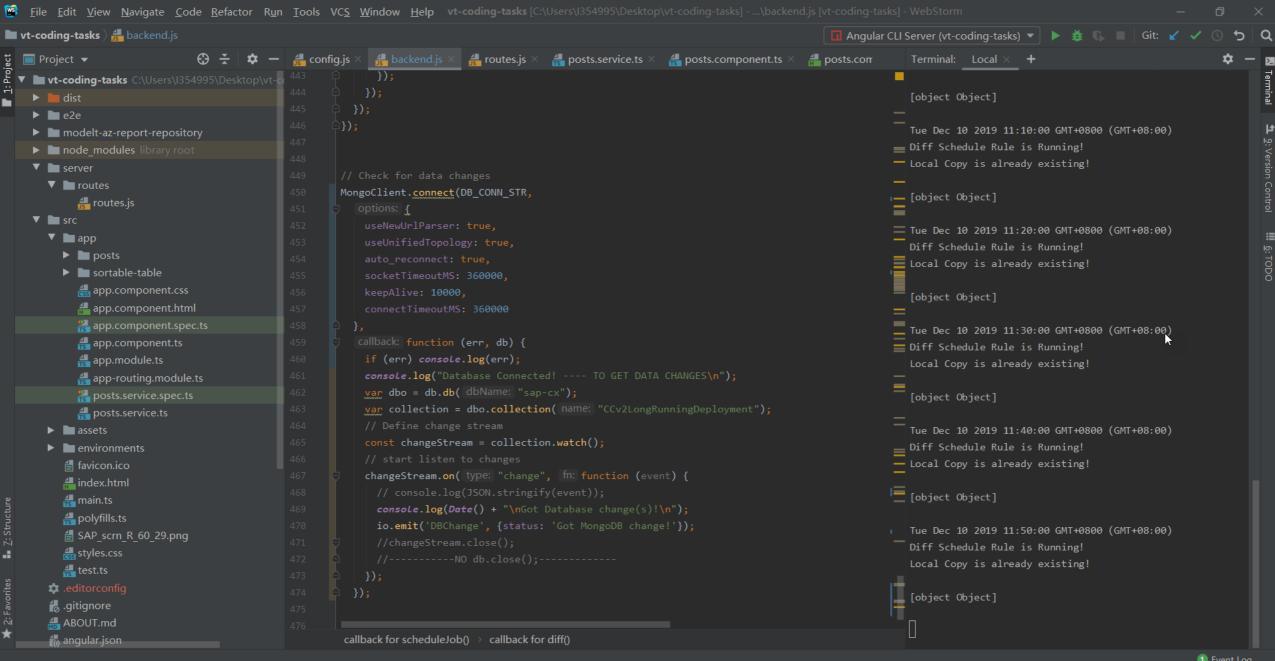
[LONG RUNNING DEPLOYMENT DETECTED IN CCV2] [File Updated] /modelt-azreport-repository/kpis/hourly/weu/select-27.csv

To Sun, Xiaoqing \wedge (TIME) Fri Dec 06 2019 04:28:30 GMT+0800 (GMT+08:00) **(CHANGED FILE)** kpis/hourly/weu/select-27.csv **[CHANGE TYPE]** File Updated [UPDATED FILE CONTENT]

customer_id,customer_code,customer_name,env_id,env_code,env_name,deployment_id,failed_deployment,deployme nt_started,time_queried,already_running_in_minutes

+73,cp71rq08w,E-SERVICES S.r.l.,430,s1,s1,39783,0,2019-12-05 18:18:00.6850000,2019-12-05 19:42:27.560,84

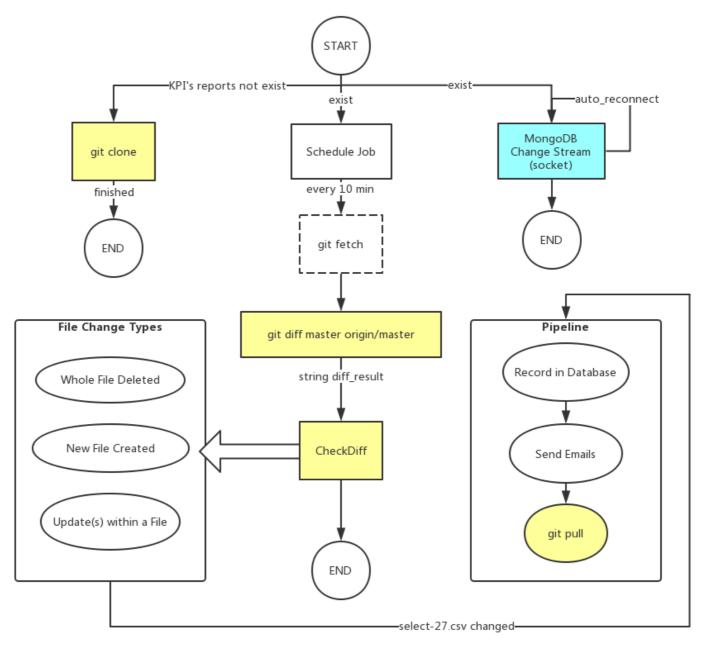




About Realization



Backend Pipeline



Frontend Realization

Node.js Express Middleware /routes

JSON data returned from MongoDB could be seen on http://localhost:8080/routes/posts

app.module.ts

Contains Express Router Configuration

posts.service.ts

JSON to frontend array & sort data based on webpage sortable table settings

- posts.component.ts
 - Realize webpage table pagination / search / download csv
 - Catch websocket message emitted from MongoDB change stream, then refresh all data
- Sortable Table Component

Realize webpage sortable table (sortable columns)

posts.component.html & posts.component.css

HTML & CSS with Bootstrap v4.0.0

More TODO



Suggestions for future improvements

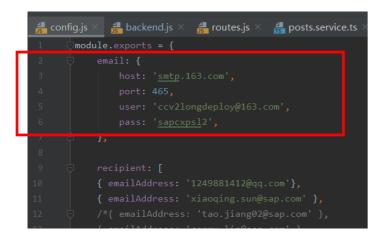
Change to a stable USER & PASS in backed.js to provide Auth to access KPI's reports on Github

https://github.tools.sap/COPS/modelt-az-report-repository

```
4     const USER = 'I354995';
5     const PASS = '43a4b431c7dc948abba63a3b7edaf7da5102563e';
```

 Change Nodemailer sender email (currently 163) to SAP's SMTP server in order to support bulk mail delivering and get rid of some SMTP error codes

FYI, 24 Apply SMTP Server & Send Mail in SAP Cloud Foundry





163 SMTP Error Code

欢迎注册网易邮箱

ccv2longdeploy

HybrisPSL2

15801790092

恭喜,该邮件地址可以注册

VIP邮箱

@163.com V

- 421 Too many connections
- 554 Message failed
- Error: Connection closed

See doc 企业退信的常见问题?

Suggestions for future improvements

 Possibility of encountering "MongoNetworkError: connection timed out" after MongoDB Change Streams (socket) running for a long time.

```
aroutes.js ×
                                  aposts.service.ts × aposts.component.
MongoClient.connect(DB_CONN_STR,
  callback: function (err, db) {
   if (err) console.log(err);
   console.log("Database Connected! ---- TO GET DATA CHANGES\n");
   var dbo = db.db( dbName: "sap-cx");
     console.log(Date() + "\nGot Database change(s)!\n");
```

Current solution needs testing:

Please vertify if the Node.js MongoClient connect option "auto_reconnect" works fine in this scenario.

Suggestions for future improvements

- Record updates appeared during the program's down time (either not running or crashed) might be missed. These histories are unable to be saved automatically in local database due to current git-diff method's limits.
 - => Consider using **Commit IDs** in git-diff.

.

PART V

Q & A



SAP Customer Experience

Thank you.

Xiaoqing Sun

Vocational Training SH Intern SAP Commerce Cloud PS L2



APPENDIX



程序安装指南



ENVIRONMENT – on Windows 10

Backend

Node.js v10.16.2

Npm 6.9.0

Frontend

Angular CLI 8.3.9

• TypeScript 3.5.3

Local Database

- using Replica Set named "rs0"

- connect to mongodb://localhost:27017

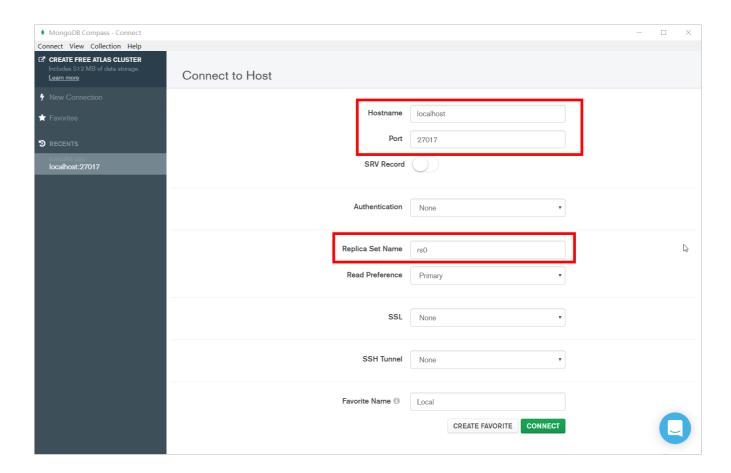
- Database Name: sap-cx

- Collection Name: CCv2LongRunningDeployment

MongoDB v4.3.0-955-g2d3b6c1

(git version: 2d3b6c1615163cabd1b49363000eb0322b88c0d2)

MongoDB Compass 1.19.12



ENVIRONMENT – on Ubuntu 16.04 LTS

Backend

Node.js v12.13.1

Npm 6.12.1

Frontend

Angular CLI 8.3.9

Local Database

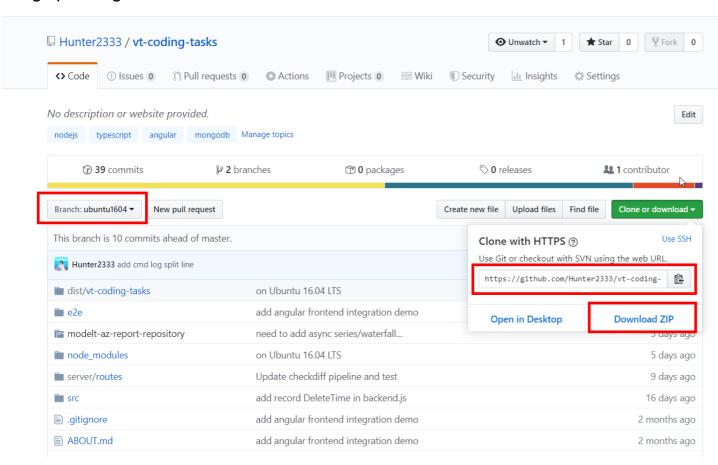
- using Replica Set named "rs0"
- connect to mongodb://localhost:27017
- Database Name: sap-cx
- Collection Name: CCv2LongRunningDeployment
- MongoDB v4.2.2

(require **v3.6** or later versions)

MongoDB Compass 1.20.1

Ubuntu 16.04 LTS 上的程序安装指南

- git clone https://github.com/Hunter2333/vt-coding-tasks.git
- cd 项目文件夹路径
- git pull origin ubuntu1604



首先,在 Terminal 中输入以上命令, 将正确的项目文件克隆至本地

注意:

此处及后续进行的操作都是基于远程的 ubuntu1604 分支,而不是默认的 master 分支!

Ubuntu 16.04 LTS 上的程序安装指南

参考以下链接中给出的步骤,安装 Node.js 和 npm,并将二者升级至最新稳定版本

- https://blog.csdn.net/cgs1999/article/details/89703649
- https://blog.csdn.net/weixin_34408624/article/details/88738222

安装程序所需版本的 Angular CLI 脚手架

■ npm install -g @angular/cli@8.3.9 (-g 为全局安装)

■ ng version (查看版本,验证是否安装成功)

通过以下链接下载安装 chrome

http://www.ubuntuchrome.com/

通过以下链接下载安装适用于 Ubuntu 64-bit(14.04+)系统的 MongoDB 可视化管理工具 Compass

https://www.mongodb.com/download-center/compass

Ubuntu 16.04 LTS 上的程序安装指南

参考以下官方手册中给出的步骤,安装 MongoDB 4.2

不可以直接 sudo apt install mongodb! 因为必须保证 MongoDB 版本是 3.6+, 否则未提供 Change Stream 功能

- https://docs.mongodb.com/manual/tutorial/install-mongodb-on-ubuntu/
- 查看版本: mongo –version
- MongoDB 其他常用指令: https://www.jianshu.com/p/250ce85d2b2e
- 常见安装错误&解决方案:

https://www.cnblogs.com/Horace-blogs/p/11341209.html

https://www.cnblogs.com/maocaoliu/p/3287318.html

https://askubuntu.com/questions/921753/failed-to-start-mongod-service-unit-mongod-service-not-found

Ubuntu 16.04 LTS 上的程序安装指南

MongoDB安装完成后,初始化名为 "rso"的 Replica Set,请参考官方手册相关内容:

- https://docs.mongodb.com/manual/administration/replica-set-deployment/
- https://docs.mongodb.com/manual/tutorial/deploy-replica-set/
- https://docs.mongodb.com/manual/tutorial/convert-standalone-to-replica-set/

以及如下可能用到的教程来修改配置文件/etc/mongod.conf:

https://www.cnblogs.com/hiddenfox/p/mongodb-install-config-replica-set.html

新建文件,输入如下内容并另存为"run_mongodb_rs":

■ sudo mongod --port 27017 --dbpath 上一步初始化为replica set的数据库存放路径 --replSet rs0 --bind_ip localhost 在该文件目录下打开终端,键入 "*sh run_mongodb_rs*",即可以 Replica Set 方式启动 MongoDB

运行 MongoDB Compass,设置 *Hostname: localhost, Port: 27017, Replica Set Name: rs0*,成功建立连接后,即可利用该图形界面工具查看并管理 MongoDB 数据库

Ubuntu 16.04 LTS 上的程序安装指南

之前的步骤都成功配置完后,尝试编译并运行程序:

- cd 项目文件夹
- sudo npm run build

若未报错,说明环境已搭建完成(若报错,请根据错误提示寻求解决方案,有可能是需要卸载项目中的某些npm包并重新安装)

第一次运行项目,将执行 git clone,需要较长时间克隆 modelt-az-report-repository 到项目目录下,克隆完成会在终端输出 "finished"并终止程序

后续再次运行即可启动监控 hourly select-27.csv 文件变更的功能

打开 chrome 浏览器,地址栏键入 <u>localhost:8080</u>即可访问程序前端页面

键入 <u>localhost:8080/routes/posts</u>即可通过中间件 routes 查看后端数据库返回给前端的所有裸数据(JSON array 形式)

程序自定义配置指南



部署在 Ubuntu 16.04 LTS 上的项目说明

■ 项目路径

~/Documents/vt-coding-tasks/

■ MongoDB (Replica Set) 启动命令文件

~/Documents/run_mongodb_rs

MongoDB 配置文件路径

/etc/mongod.conf

MongoDB Replica Set 数据库存放路径

/var/lib/mongodb

■ MongoDB Log 日志文件存放路径

/var/log/mongodb/mongod.log

■ 临时发信邮箱

账号: <u>ccv2longdeploy@163.com</u>

密码: HybrisPSL2

验证手机: Xiaoqing Sun 的手机号

SMTP授权码: sapcxpsl2

程序访问 modelt-az-report-repository 的 Github Auth 配置

https://github.tools.sap/COPS/modelt-az-report-repository

/项目目录/backend.js, Line 4-12

```
backend.js ×

// Github Auth
const fs = require("fs");
const readline = require("readline");

const USER = 'I354995';
const PASS = '43a4b431c7dc948abba63a3b7edaf7da5102563e';

// const USER = 'I314119';

// const PASS = '339f7a55781e7d54e99752f3f2a82d3f91a9aa96';

const FOLDER = 'modelt-az-report-repository';

const REPO = 'github.tools.sap/COPS/';

const git = require('simple-git');

//const git = require('simple-git/promise');

const remote = `https://${USER}:${PASS}@${REPO}${FOLDER}`;
```

MongoDB 连接配置

/项目目录/backend.js, Line 16

```
// Database Connection

const MongoClient = require('mongodb').MongoClient;

const DB_CONN_STR = "mongodb://localhost:27017/sap-cx";
```

/项目目录/backend.js: 三个连接并更改数据库的函数

/项目目录/backend.js: Change Stream 相关

```
MongoClient.connect(DB_CONN_STR,
   if (err) console.log(err);
   console.log("Database Connected! ---- TO GET DATA CHANGES\n");
   const changeStream = collection.watch();
   changeStream.on("change", function (event) {
     console.log(Date() + "\nGot Database change(s)!\n");
```

MongoDB 连接配置

/项目目录/server/routes/routes.js, Line 4, Line 12-23

```
backend.js × 🚜 posts.component.ts × 🚜 routes.js ×
                                                    🚜 config.js
      const router = express.Router();
      const MongoClient = require('mongodb').MongoClient;
      const DB_CONN_STR = "mongodb://localhost:27017/sap-cx";
      router.get('/', (req, res) => {
      router.get('/posts', (req, res) => {
        MongoClient.connect(DB_CONN_STR, {useNewUrlParser: true, useUnifiedTopology: true}, function (err, db) {
          if (err) {res.status(500).send(err);}
          console.log("Database Connected! ---- TO GET ALL DATA AS JSON\n");
          collection.find({}).toArray(async function(err, result) {
           if (err) console.log(err);
      module.exports = router;
```

通知邮件发送配置

/项目目录/backend.js, Line 30-40

```
// node.js Email sender
const nodemailer = require("nodemailer");
const smtpTransport = require('nodemailer-smtp-transport');
const config = require('./config');

const transport = nodemailer.createTransport(smtpTransport({
    pool: true,
    host: config.email.host,
    port: config.email.port,
    secure: true,

auth: {
    user: config.email.user,
    pass: config.email.pass
}

}
```

/项目目录/config.js

```
aposts.component.ts
                                    aconfig.js
backend.is
```

通知邮件内容配置

/项目目录/backend.js, Line 69-70

```
// file change type
const ChangeType = ["New File Created", "Whole File Deleted", "File Updated"];
const FileContent = ["", "ORIGINAL", "UPDATED"];
```

/项目目录/backend.js, 发送邮件的函数, Line 327-348

Express 配置

/项目目录/backend.js, Line 46-52

/项目目录/src/app/app.module.ts, Line 20-30

/项目目录/server/routes/routes.js, Line 2, Line 6-10, Line 26

```
const express = require("express");
celst router = express.Router();
const MongoClient = require('mongodb').MongoClient;
  MongoClient.connect(DB_CONN_STR, {useNewUrlParser: true, useUnifiedTopology: true}, function (err, db)
    console.log("Database Connected! ---- TO GET ALL DATA AS JSON\n");
```

Socket.io 配置

/项目目录/backend.js, Line 55-65

```
// Socket IO
const server = require("http").createServer(app);
const io = require("socket.io")(server);

Server.listen( port: 8080, listeningListener: (req, res) => {
    console.log(Date() + '\nRunning on port 8080\n');

};

console.log(Date() + '\nNew connection!\n');

console.log(Date() + '\nNew connection!\n');

console.log(Date() + '\nOne disconnected!\n');

cexec( command: 'start chrome http://localhost:8080');
```

/项目目录/backend.js: Change Stream 中, Line 483

```
MongoClient.connect(DB_CONN_STR,
   if (err) console.log(err);
   console.log("Database Connected! ---- TO GET DATA CHANGES\n");
   const changeStream = collection.watch();
   changeStream.on("change", function (event) {
```

Socket.io 配置

/项目目录/src/app/posts/posts.component.ts, Line 3, Line 12, Line 20-22

```
@Component({
export class PostsComponent implements OnInit {
  posts: any = [];
  constructor(private PostService: PostsService) {
    this.socket = io.connect( uri: 'http://localhost:8080');
```

/项目目录/src/app/posts/posts.component.ts, Line 131-134

Diff-Check-Pull 定时任务配置

/项目目录/backend.js, Line 3, Line 440-

```
git().clone(remote)
        .exec(() => console.log('finished'));
const diff_rule = new schedule.RecurrenceRule();
schedule.scheduleJob(diff_rule, function () {
    console.log(Date() + "\nDiff Schedule Rule is Running!");
    console.log("Local Copy is already existing!\n");
    git( baseDir: './modelt-az-report-repository').diff( options: ["origin/master"], then: function (err, status) {
        if (err) console.log(err);
        checkDiff(status);
```

Frontend Realization

Node.js Express Middleware /routes

JSON data returned from MongoDB could be seen on http://localhost:8080/routes/posts

app.module.ts

Contains Express Router Configuration

posts.service.ts

JSON to frontend array & sort data based on webpage sortable table settings

- posts.component.ts
 - Realize webpage table pagination / search / download csv
 - Catch websocket message emitted from MongoDB change stream, then refresh all data
- Sortable Table Component

Realize webpage sortable table (sortable columns)

posts.component.html & posts.component.css

HTML & CSS with Bootstrap v4.0.0

前端页面 SAP LOGO -- 图床

源图片路径:/项目目录/src/SAP_scrn_R_60_29.png

图片链接 (图床): https://s2.ax1x.com/2019/10/22/KGGvVS.png

/项目目录/src/app/posts/posts.component.html, Line 21

CSS

/项目目录/src/app/posts/posts.component.html /项目目录/src/app/posts/posts.component.css

Bootstrap 自定义样式配置

/项目目录/node_modules/bootstrap/dist/css/my-bootstrap.css (在 bootstrap.css 的基础上改动而成) /项目目录/angular.json, Line 28 (如下)

```
"styles": [
"src/styles.css",
"./node_modules/bootstrap/dist/css/my-bootstrap.css",
"./node_modules/font-awesome/css/font-awesome.css"
],
```

npm run (build) 等命令内容的自定义

/项目目录/package.json, Line 7

SAP Customer Experience



Xiaoqing Sun

Vocational Training SH Intern SAP Commerce Cloud PS L2

