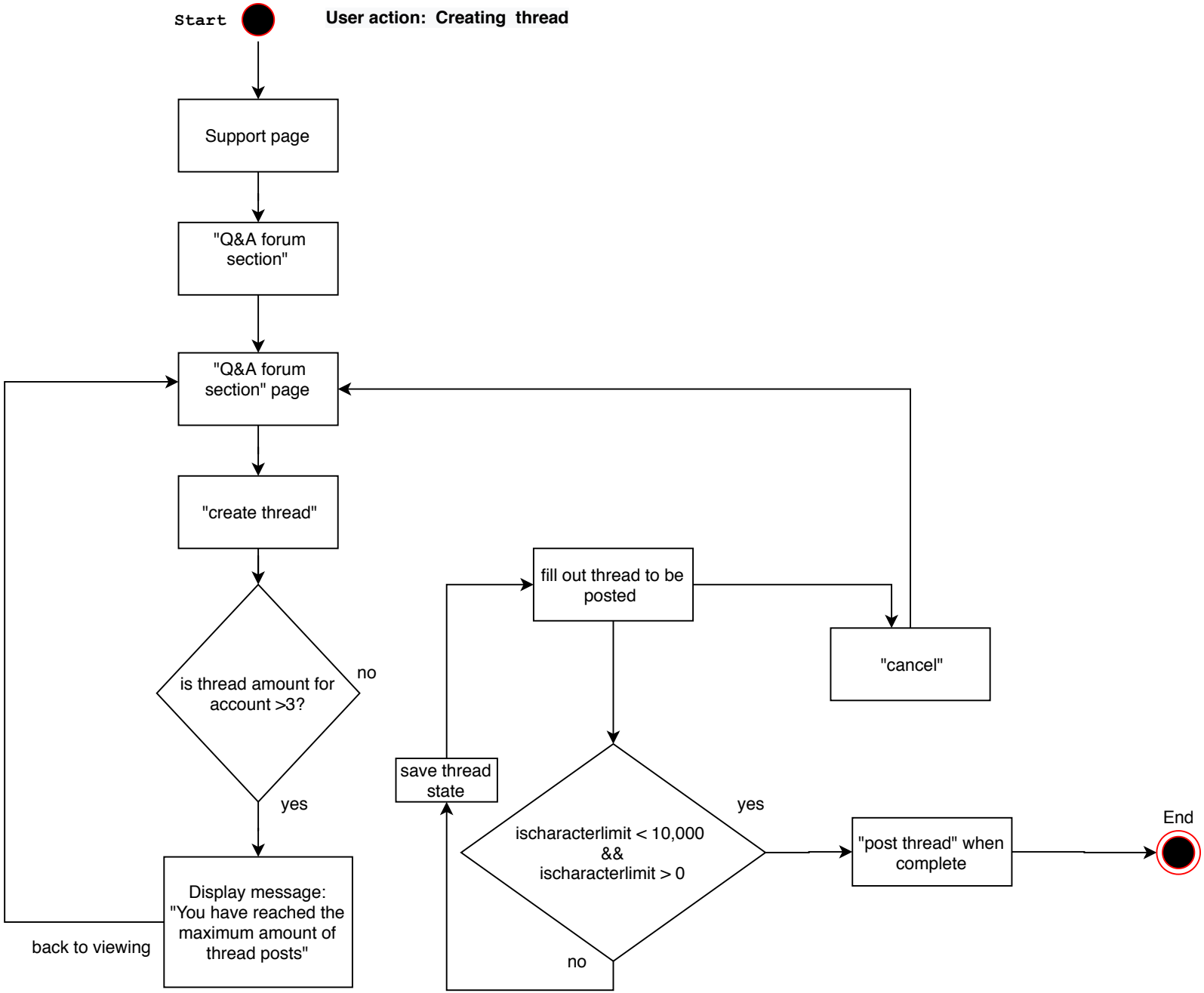
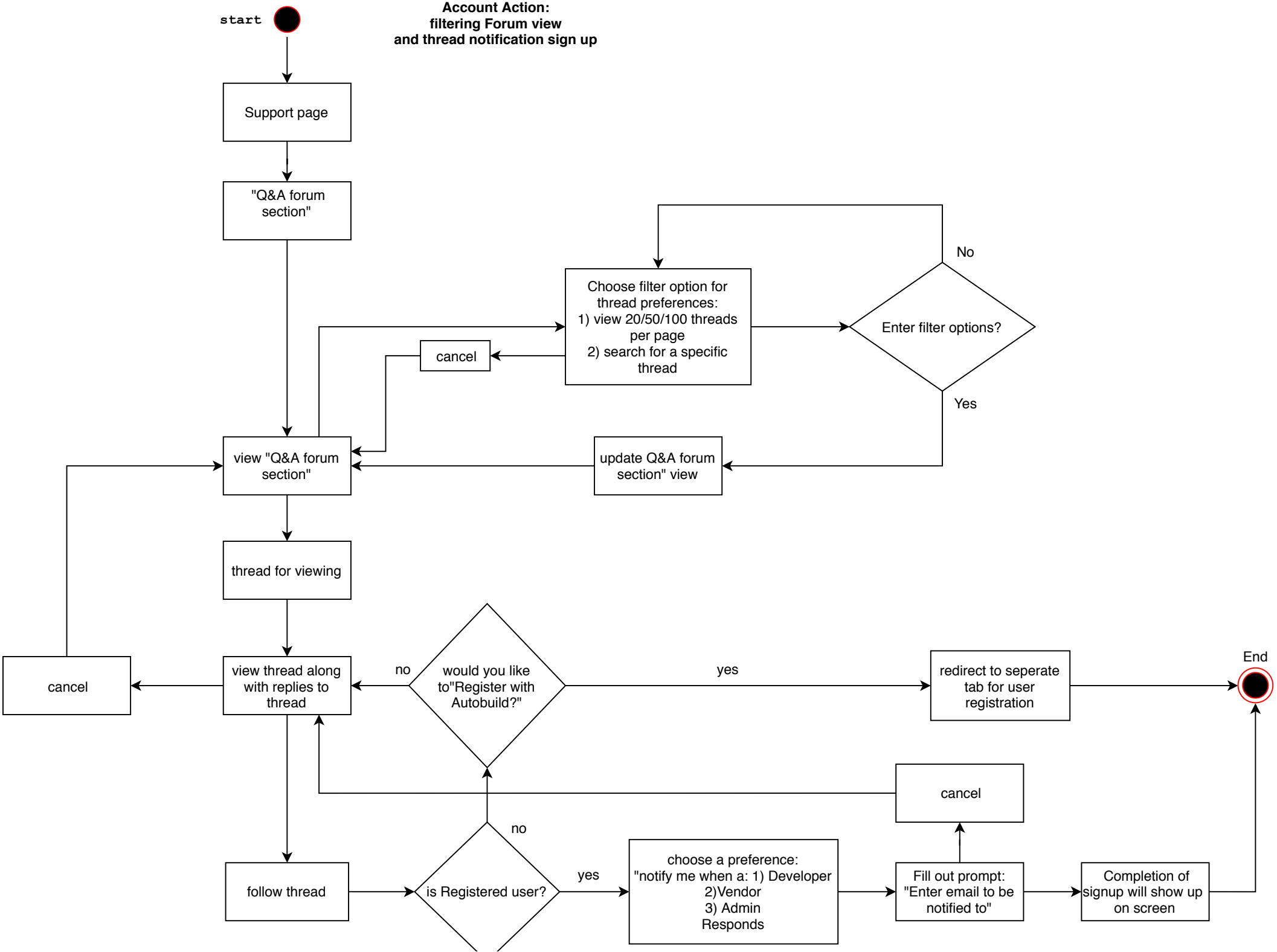
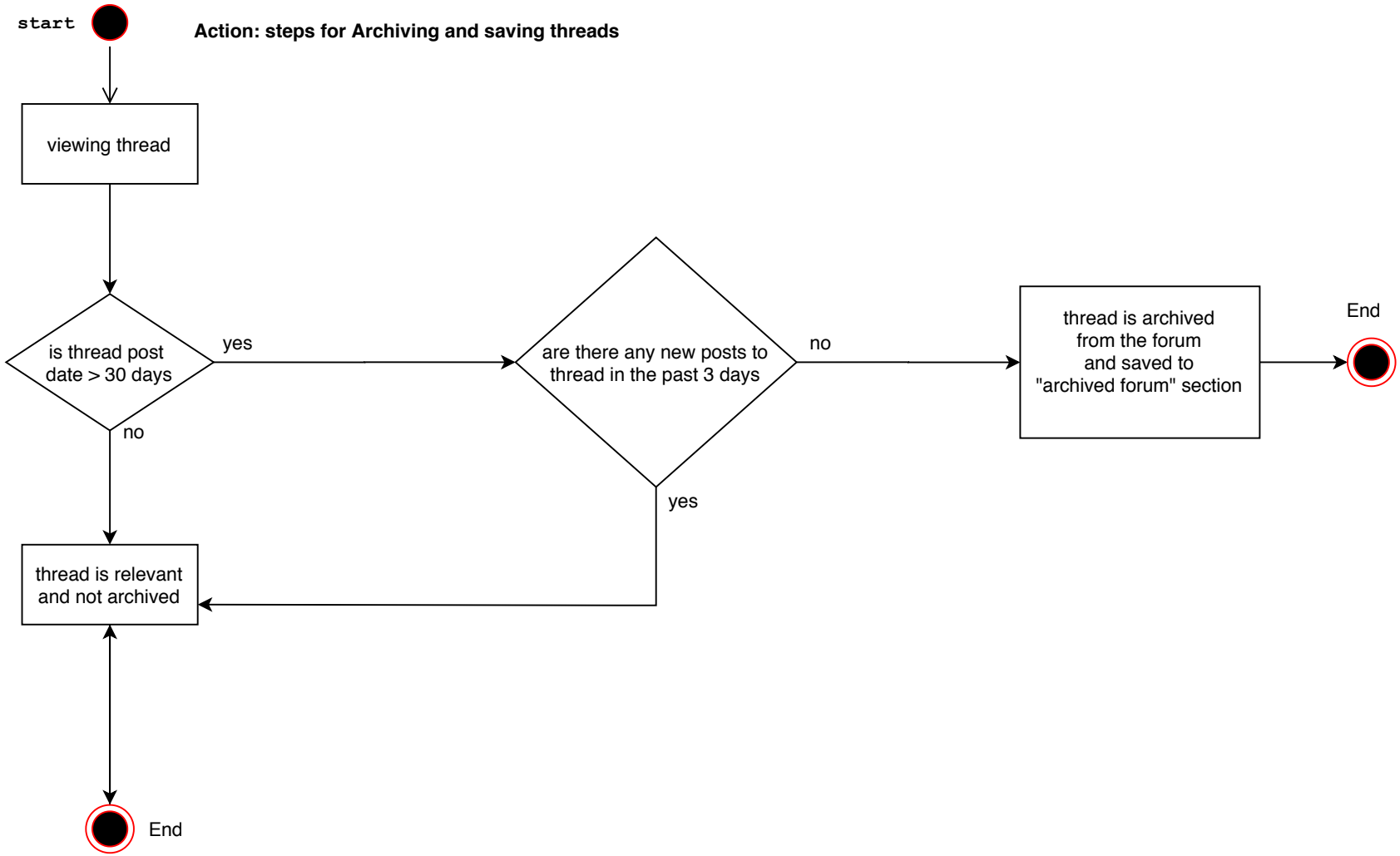
Support Page Sequence Diagram:




start
Account Action:
filtering Forum view
and thread notification sign up
Support page
"Q&A forum section"
Choose filter option for thread preferences:
1) view 20/50/100 threads per page
2) search for a specific thread
Enter filter options?
No
Yes
cancel
view "Q&A forum section"
update Q&A forum section" view
thread for viewing
cancel
view thread along with replies to thread
no
would you like to"Register with Autobuild?"
yes
redirect to seperate tab for user registration
End
cancel
follow thread
is Registered user?
no
yes
choose a preference:
"notify me when a: 1) Developer
2)Vendor
3) Admin
Responds
Fill out prompt:
"Enter email to be notified to"
Completion of signup will show up on screen


start
Action: steps for Archiving and saving threads
viewing thread
is thread post date > 30 days
yes
no
are there any new posts to thread in the past 3 days
no
yes
thread is archived from the forum and saved to "archived forum" section
End
thread is relevant and not archived
End