

HUNTER BIERSDORFF

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EDUCATION

Physics BA

San Jose State University, 2019 - 2022

General Engineering

West Valley Community College 2014 - 2019

Coursework

Thermodynamics and statistical Physics, Advanced Mechanics, Electricity and Magnetism, Electronics data acquisition and analysis, Mathematical Methods in Physics, Modern Optics, General Chemistry

SKILLS

- Mathematical and statistical knowledge
- Attention to detail
- Problem-solving and critical thinking
- Collaboration
- Communication

SOFTWARE

- Windows
- MacOS
- Linux
- AutoCAD
- Solidworks

LANGUAGES

- Python

LICENSES/CERTS

- LabVIEW Environment-NI
- CompTIA A+

WORK EXPERIENCE

DATA CENTER TECHNICIAN

Evoque-Cyxtera

- Installed, configured, and maintained server hardware, including rack-mounted servers, storage devices, and networking equipment.
- Conducted regular system audits to identify and resolve hardware and software issues, ensuring uninterrupted data center operations.
- Collaborated with cross-functional teams to implement security measures and adhere to industry compliance standards, enhancing data center security.
- Monitored and responded to alerts from data center monitoring systems, ensuring prompt resolution of incidents and minimizing downtime.

ASSET PROTECTION SPECIALIST

The Home Depot

Jan 2023 - Current Campbell,, CA

- Leading operations, safety and security
- Ensuring OSHA safety protocols are met
- Developing business strategies to reduce inventory shrinkage
- Preventing, investigating and resolving internal and external theft and fraud.

QUALITY ASSURANCE INTERN

Menlo Security

June 2021 - April 2023 Mountain View, CA

- Analyze and test various elements of Menlo Securities on-line security platform to ensure proper behaviors to establish a seamless experience for the consumer and report software bugs, and various testing protocols.
- Document test results, analyze and report bugs and errors found during testing.
- Troubleshoot customer issues and interface with appropriate engineers to facilitate issue resolution.

MECHANICAL ENGINEER INTERN

SolPad

July 2020 - October 2020 Mountain View, CA

- In charge of creating the assembly manual for the manufacturing company
- Updated design documentation; involved in making modifications to technical drawings
- Assembled prototypes