

HUNTER BIERSDORFF

San Jose, CA

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Summary

Motivated and analytical professional with hands-on experience in data center operations, Python programming, and system optimization. Strong problem-solving skills, a background in data integrity and security, and a passion for deriving actionable insights to enhance performance. Seeking a transition into data analytics or engineering roles to leverage technical expertise and drive impactful solutions.

Experience

Datacenter Technician

Centersquare | Santa Clara, CA | Nov 2023 - Present

- Configured and maintained server hardware, including rack-mounted servers and networking equipment.
- Conducted system audits and resolved hardware/software issues to maintain operational continuity.
- Implemented security protocols to align with industry compliance standards.
- Responded promptly to system alerts to minimize downtime.

Sales Associate / Asset Protection Specialist

Home Depot | Campbell, CA | Nov 2020 - Oct 2023

- Developed and implemented surveillance techniques to improve loss prevention efforts.
- Conducted investigations into suspicious activities and collaborated with law enforcement when required.
- Designed and delivered training programs to enhance staff responsiveness to security protocols.
- Maintained detailed records to ensure compliance with company policies and procedures.

Quality Assurance Analyst Intern

Menlo Security | Mountain View, CA | May 2021 - Apr 2023

- Conducted functional and regression testing of Menlo Security's Isolation Platform to ensure software reliability.
- Developed and executed detailed test plans and cases.
- Identified and reported software defects, facilitating timely resolutions.
- Utilized automated testing tools to improve testing efficiency.

Mechanical Engineering Intern

SolPad | Mountain View, CA | Jul 2020 - Oct 2020

- Evaluated and tested solar energy systems to identify areas for mechanical optimization.
 - Assisted in creating and executing test protocols to improve product reliability.
 - Contributed feedback during design reviews to enhance system functionality.
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Education

Bachelor of Arts in Physics

San Jose State University | San Jose, CA | 2019 - 2022

Skills & Certifications

- **Programming:** Python, SQL
 - **Tools:** AutoCAD, SolidWorks, Linux, MacOS, Windows, Jira, Confluence, ServiceNow
 - **Certifications:** LabVIEW Environment (NI)
 - **Other Skills:** Statistical analysis, critical thinking, technical troubleshooting
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