

# KRISHNA MOHAN

Automation Salesforce QA

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## SUMMARY

Professional QA Automation Engineer with over 4 years of experience in manual, API, and automation testing. Expert in creating automated scripts & Framework in Java & Ruby. Proficient in Selenium WebDriver, TestNG, and cucumber(for BDD). Worked on Load Testing JMeter, Loadrunner. Proficient in Agile methodology and bug-tracking tools.

## EDUCATION

### MBM ENGINEERING COLLEGE, JODHPUR

Bachelor's Degree in Engineering  
2016 – 2020

## SKILLS

- Automation scripting
- Agile/Scrum Development & Delivery Defect Tracking tools(JIRA)
- Core Java
- Ruby
- TestNg
- Cucumber
- API automation Testing
- Rest Assured
- Q-Test
- Manual Testing
- Salesforce.Com
- SQL
- SOQL
- GIT BASH
- Postman
- SoapUI
- SauceLab
- Regression Testing
- Functional Testing
- Smoke Testing
- Exploratory Testing
- E2E Testing
- JMeter
- Basics JavaScript
- Microfocus Loadrunner

## PROFESSIONAL EXPERIENCE

### QA Automation Engineer , Metacube Software PVT Ltd.(May 2020 to Present

- Created and maintained automation test scripts for regression, UI, functional, and smoke tests using both Java & and Ruby.
- Experience in automating the Salesforce form, Page, Validation rules, assignment Rules, etc.
- Developed BDD testing script using cucumber
- Developed automated test scripts for Web Services using Java, REST
- Assured, Maven, and Jenkins.
- Performed end-to-end test automation using Selenium WebDriver, Java, and TestNG.
- Participated in Manual testing as required, defect logging and tracking, and regression testing.
- Collaborated with developers to identify root causes of software bugs and issues.
- Analyzed user requirements and specifications to ensure software quality.
- Used defect-tracking tools JIRA to track software defects & and requirements.
- Worked in Agile methodology, participated in scrum meeting for daily status, sprint review, Retrospective meeting
- Experience in Testing Salesforce CRM functionalities like validation rules, Workflow, Reports and dashboard, Queue, Email, Approval process, Email-to-Case, Assignment Rules, Omnichannel, Role Hierarchy, Sharing Rules
- Testing of Standard Objects like Accounts, Contracts, Contacts, Leads, opportunities, Page Layout, User access and setup, OWD setting, List Views
- Use of tools like Data Loader, Inspector, Data Import Wizard
- Created PDF comparison tool for manual team for PDF comparison and find the difference in new file
- Performed Load Testing on Web Page ,Rest API and SOAP API using JMeter and Micro Focus Loadrunner

## CERTIFICATIONS

- ISTQB foundation certification
- Salesforce Associate Certification
- Scrum Fundamental Certified