

# PICK-UP

LEADERS OF DIGITAL TRANSFORMS



LOGO

TEAM : HUSTLE

LOCATION : INDIA

DATE: 16 JUNE 2024

# INTRODUCTION

- ❖ GOAL : A Service for monitoring and adaptive distributing of requests for serving from passengers with limited mobility

Our team target audiences includes operators, staff involved in assisting passengers with reduced mobility, as well as managers and administrators responsible for managing requests and monitoring task completion. Additionally, the system could be beneficial for analysts and planners working with data on requests and completed tasks.

An automated system for managing requests to assist passengers with reduced mobility will optimize the process of acceptance, distribution, and monitoring of these requests. This will increase the efficiency of staff operations and enable more timely responses to changes in the flow of requests.

# ADVANTAGES

- ❖ After doing registration passenger can view their appointed employee (rating of employee ,basic profile of employee , reviews of already user passengers)
- ❖ Passenger can take the employee by given transform I'd which is given to passengers after registration
- ❖ Can do another registration
- ❖ There is luggage weight option so that passenger can book employee according to their luggage weight and conditions .
- ❖ ●Accept requests from operators.
- ❖ Pre-distribute them optimally among employees for the specified day
- ❖ Track the completion of requests in real-time;
- ❖ Adaptively adjust schedules in real-time to changing conditions (schedule disruptions) and "reassign" employees to fulfill requests.

# FUNCTIONALITY

## ❖ MAIN PAGE

The image shows the main page of a website called "PICK-UP". The background features a large, blurred photograph of a white high-speed train at a station. Overlaid on the left side is a large, bold, black text "PICK-UP". To the left of the train, there is promotional text: "NEED SERVICE AT STEP ? JUST CALL OR REGISTER 3554XXXXX". Below this is a yellow button with the text "REGISTER AS A EMPLOYEE". At the top, there is a navigation bar with the "PICK-UP" logo and links for "HOME", "ABOUT", "SERVICES", "TRACK", and "CONTACT". On the right side, there is a form titled "Book Your Employees Online!" with fields for "Your name", "Phone number", "Category", "Baggage Weight", "From Platform", "Destination", "Gender", "Date & time" (with a calendar icon), and a "BOOK" button.

**PICK-UP**

NEED SERVICE AT STEP ? JUST CALL OR  
REGISTER  
3554XXXXX

REGISTER AS A EMPLOYEE

PICK-UP

HOME ABOUT SERVICES TRACK CONTACT

Book Your Employees Online!

Your name

Phone number

Category

Baggage Weight

From Platform

Destination

Gender

Date & time

BOOK

# THREE INTERFACES

01

## PASSENGER

PASSENGER INTERFACE  
ALLOW PASSENGERS TO  
REGISTER, TRACK HIS  
APPOINTED EMPLOYEE ,  
SEE THE PROFILE OF  
APPOINTED EMPLOYEE

02

## EMPLOYEE

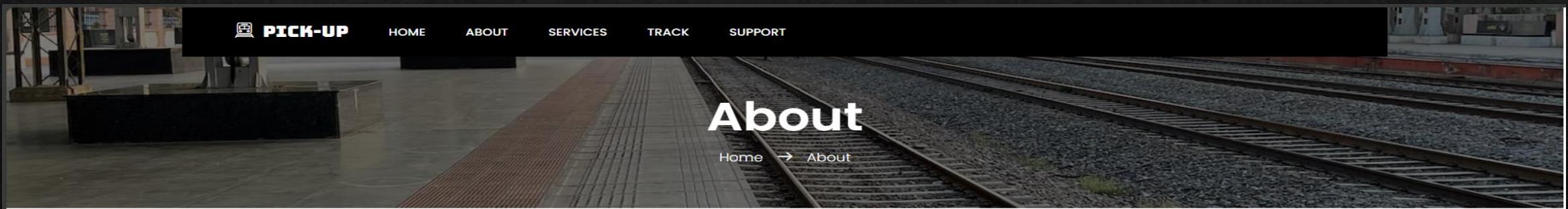
EMPLOYEE INTERFACE  
ALLOW EMPLOYEES TO  
REGISTER THEMSELVES  
FOR DOING WORK

03

## ADMIN

ADMIN INTERFACE  
ALLOW TO SEE ALL  
DATA TO ADMIN

# ABOUT PICK-UP



## About

Home → About



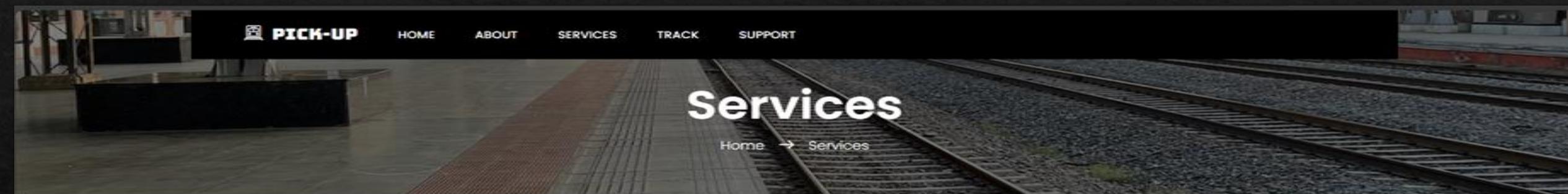
### Large Network of Employees all Over Russia

We are here to listen from you to deliver excellence

While significant progress has been made in improving wheelchair services in metro systems, challenges remain. Continuous efforts to enhance reliability, availability, and user experience, coupled with strong public awareness and legal compliance, are essential for creating truly inclusive urban transportation networks.

GET DETAILS

# Services provided by Pick-Up



## What Services we offer to our clients

Who are in extremely love with Travel by Trains.



### Employee Service

We enable you to book a Employee Online to carry your luggage.



### Wheel Chair Pick-ups

If you are travelling with a lot of luggage and handicaped person you can get help on your Seat.



### Easy Payments

Pay directly online using UPI or Net Banking.

STEP 1  
REGISTER FOR BOOK EMPLOYEE

Book Your Employees Online!

HUSAN

67576

DISABLE

10

SKOLNIKI

CAR PARKING

MALE

06/16/2024 

BOOK



Book Your Employees Online!

**Registration successfull** 

You can track your employee by tracking ID: 11124

**CHECK YOUR EMPLOYEE PROFILE**

**TRACK YOUR EMPLOYEE**

**CREATE ANOTHER REGISTRATION**

# 3 CHOICES AFTER REGISTRATION

PICK-UP HOME ABOUT SERVICES TRACK SUPPORT



**Bawa Saini**

Customers Served : 125  
Registered Since : 2020  
Gender : Male  
Category : Group  
Contact Number : 354454XXXX

Employee ID: 786  
Age: 38  
Rating: 4.8

**General Information**

**Other Information**

Bawa Saini is an Employee at Moscow metro station. We give service with or without wheel-chair. I am available from 7 am to 3 pm. We have the best services.

Reviews



ANOTHER  
REGISTRATION



ANOTHER  
REGISTRATION

SEE EMPLOYEE PROFILE

TRACK EMPLOYEE BY TRACKING I'D

# REGISTRATION AS EMPLOYEE

Apply as Employees

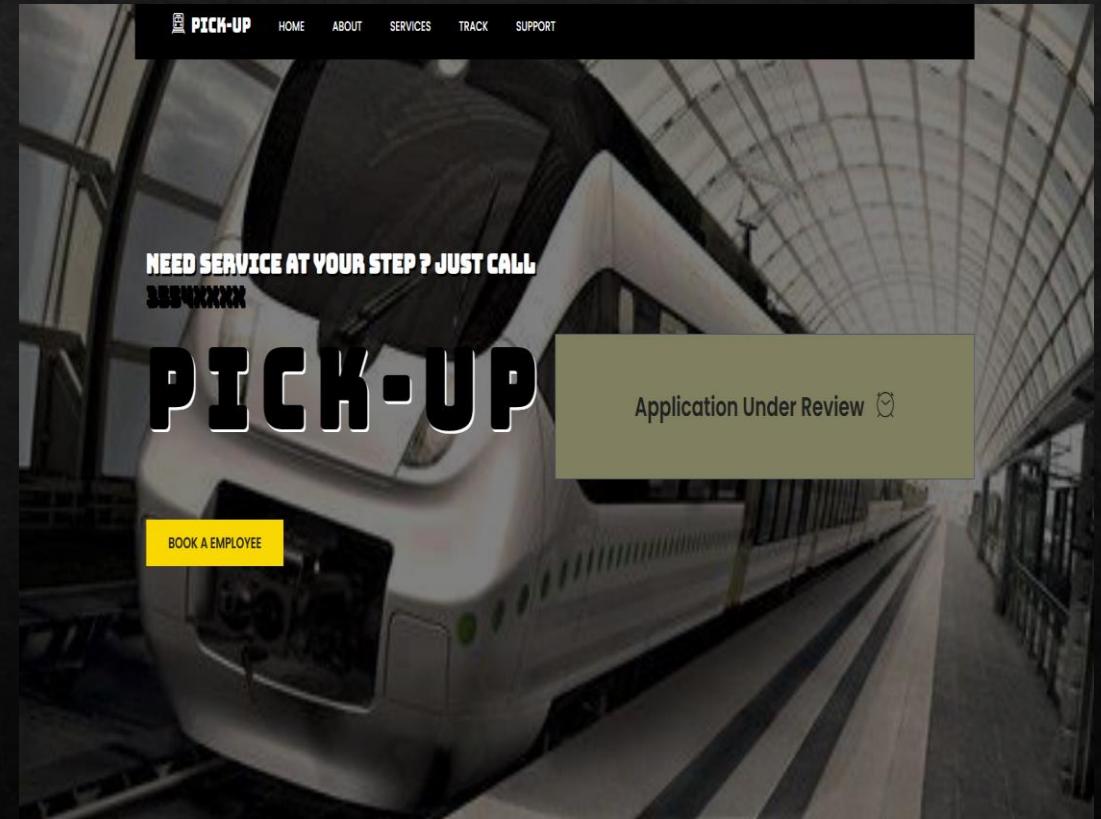
Your name

Phone number

Your City Name

Your Age

APPLY



REGISTER AS EMPLOYEE

APPLICATION IS UNDER REVIEW

# SUPPORT INTERFACE

PICK-UP   HOME   ABOUT   SERVICES   TRACK   SUPPORT

## Support

Home → Support

Metro Station  
Moscow

35665XXXX  
Mon to Fri 9am to 6 pm

support@metro.com  
Send us your query anytime!

Enter your name

Enter email address

Enter subject

Enter Message

SEND MESSAGE

IF USER HAVE ANY DOUBT THEN HE/SHE CAN CONTECT ADMIN VIA THIS SUPPORT PAGE

# CUSTOMER REVIEWS

## Customer Reviews

Who are in extremely love with Train Travel.

### Bawa

Friendly and knowledgeable staff who provide training and support on using wheelchairs can make a significant difference..



### Sehaj

For those with comprehensive insurance or access to financial aid programs, the cost of wheelchairs and related services is more manageable..



### Harman

Advances in wheelchair technology, such as power wheelchairs, smart wheelchairs, and lightweight materials, are highly appreciated for enhancing mobility and ease of use..



### Satym

Friendly, knowledgeable, and helpful staff can significantly improve the station experience by providing assistance, information, and resolving issues promptly..



### Nikhil

Customized wheelchairs designed to meet specific medical and lifestyle needs receive high praise for improving the quality of life..



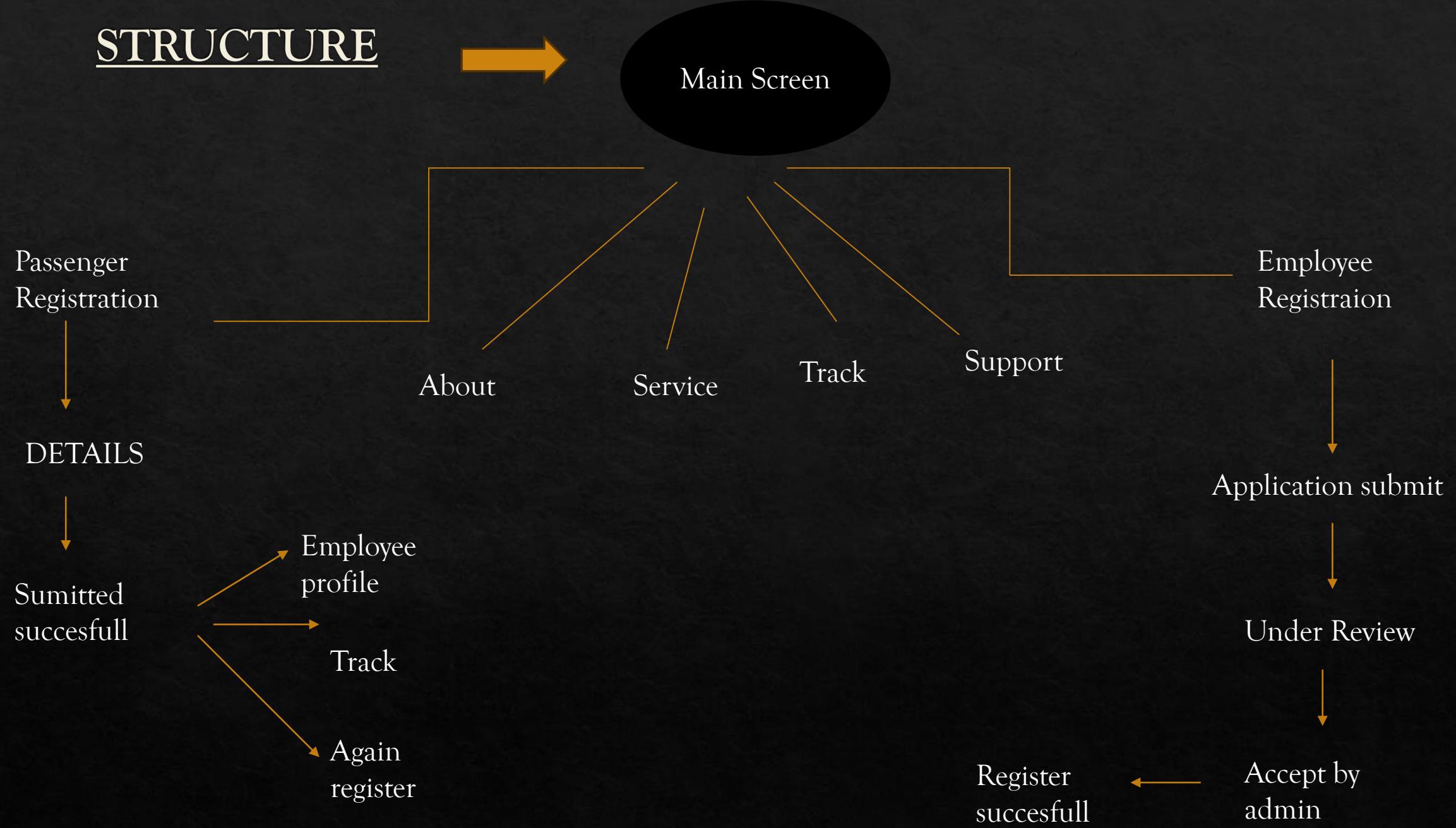
### Anish

High-quality wheelchairs that are well-maintained and tailored to individual needs can greatly enhance comfort and usability..



REVIEWS SHOWS THAT HOW THE AMAZING OUE WEBSITE AND USER TO USE IT

# STRUCTURE



# TECHNOLOGIES USED

- ❖ CSS
- ❖ JAVASCRIPT
- ❖ HTML
- ❖ SCSS
- ❖ PHP

Monitoring and adaptivity are crucial components of enhancing the travel experience for passengers with reduced mobility. Continuous monitoring through real-time data collection and feedback mechanisms allows transportation providers to identify and address accessibility issues promptly. For instance, sensors and surveillance systems can track the functioning of elevators, ramps, and other accessibility features, ensuring they are always in optimal condition. Adaptive services, such as on-demand assistance, personalized routing, and adjustable seating arrangements, cater to the specific needs of passengers with less mobility. These adaptive measures ensure that changes in a passenger's condition or requirements are swiftly met, providing a seamless and dignified travel experience. Additionally, staff training in disability awareness and the use of adaptive technologies further supports the responsive and inclusive nature of these services. By integrating monitoring and adaptivity, transportation hubs can offer a more inclusive environment, enabling passengers with reduced mobility to travel with greater independence and confidence.

# Problems & Solutions

- ❖ **1. Define the Scope and Objectives**
  - Identify the key problems faced by wheelchair users at stations.
  - Set clear objectives for the website, such as providing information on accessibility features, booking assistance services, real-time updates, and feedback mechanisms.
- ❖ **2. Research and Planning**
  - Conduct research on the needs of wheelchair users and existing services.
  - Plan the website structure, including the main pages and features needed.
- ❖ **3. Design the User Interface (UI)**
  - **Accessibility:** Ensure the website design is accessible, adhering to WCAG (Web Content Accessibility Guidelines) standards.
  - **User-friendly Navigation:** Design intuitive navigation with clear menus and easy access to information.
  - **Responsive Design:** Ensure the website works well on all devices, including smartphones and tablets.
- ❖ **4. Key Features to Include**
  - **Information Pages:** Detailed information on accessibility features at different stations (ramps, elevators, accessible restrooms, etc.).
  - **Service Booking:** An online system for booking wheelchair assistance and other mobility services.
  - **Real-time Updates:** Live updates on the status of accessibility features (e.g., out-of-service elevators).

- **Feedback and Support:** A section for users to provide feedback and request assistance.
- **Interactive Maps:** Maps highlighting accessible routes within stations.
- **FAQs and Help Section:** Answers to common questions and support resources.

# TEAM

❖ TEAM : BHUSTLE

❖ MEMBERS

1. HUSANDEEP SINGH (INDIA )
2. SEHAJ SAINI (INDIA )

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Project link : [Husan7/PICK-UP: PROJECT on a Service for monitoring and adaptive distributing of requests for serving from passengers with limited mobility \(github.com\)](https://github.com/Husan7/PICK-UP)