

PRIVACY POLICY

Last Updated: October 2025

1. INTRODUCTION

This Privacy Policy explains how HushChat ("App," "we," "us," or "our") collects, uses, discloses, and safeguards your information when you use our mobile application.

Please read this Privacy Policy carefully. If you do not agree with our policies and practices, please do not download or use this App.

2. INFORMATION WE COLLECT

We may collect information about you in a variety of ways. The information we may collect on the App includes:

a) Personal Information You Provide

- Account registration information (name, email, username, password)
- Profile information (profile picture, bio, preferences)
- Communication data (messages, customer support inquiries)
- Payment information (through secure third-party processors)

b) Automatically Collected Information

- Device information (device type, operating system, unique device identifiers)
- Usage data (features accessed, actions taken, time spent)
- Location data (if permission is granted)
- Camera/Photos (if permission is granted for specific features)
- Contacts (if permission is granted)

c) Information from Third-Party Services

- Analytics data from Google Analytics or similar services
- Advertising data from advertising networks
- Data from social media integrations (if applicable)

3. USE OF YOUR INFORMATION

We use the information we collect for various purposes:

- Providing and improving the App's functionality
- Creating and maintaining user accounts
- Processing transactions and sending related information
- Sending administrative information and updates
- Responding to your inquiries and customer support requests

- Analyzing usage patterns to enhance user experience
- Marketing and promotional purposes (with your consent)
- Complying with legal obligations
- Preventing fraudulent transactions and protecting against malicious activities

4. DISCLOSURE OF YOUR INFORMATION

We may share your information in the following circumstances:

a) Service Providers

We may share information with third-party vendors who perform services on our behalf (hosting, analytics, customer support, payment processing).

b) Legal Requirements

We may disclose your information when required by law or when we have a good faith belief that such disclosure is necessary to comply with legal obligations, enforce our terms, or protect our rights.

c) Business Transfers

If our App or company is involved in a merger, acquisition, bankruptcy, or sale of assets, your information may be transferred as part of that transaction.

d) With Your Consent

We may share your information with third parties when you give us explicit consent to do so.

5. THIRD-PARTY LINKS AND SERVICES

Our App may contain links to third-party websites, applications, and services that are not operated by us. This Privacy Policy does not apply to these external services, and we are not responsible for their privacy practices. We encourage you to review the privacy policies of any third-party services before providing your information.

6. ADVERTISING

Our App may display personalized advertisements based on your usage data and interests. We use third-party advertising networks that may collect and use information about your app usage for targeted advertising purposes.

You can opt out of personalized advertising through:

- Your device's advertising settings (Android: Settings > Google > Manage Your Google Account > Data & Privacy > Ad personalization)
- The NAI opt-out mechanism at www.networkadvertising.org

7. DATA SECURITY

We implement comprehensive technical, administrative, and physical security measures to protect your personal information against unauthorized access, alteration, disclosure, or destruction. However, no method of transmission over the internet or electronic storage is completely secure. While we strive to protect your information, we cannot guarantee absolute security.

8. DATA RETENTION

We retain your personal information for as long as necessary to provide the App's services and fulfill the purposes outlined in this Privacy Policy. You can request deletion of your data at any time, subject to legal obligations requiring us to retain certain information.

9. YOUR RIGHTS AND CHOICES

Depending on your location, you may have certain rights regarding your personal information:

a) Access and Portability

You have the right to access your personal data and receive a copy in a portable format.

b) Correction

You can request correction of inaccurate or incomplete information.

c) Opt-Out

You can opt out of marketing communications and certain data collection practices.

d) How to Exercise Your Rights

To exercise any of these rights, contact us at: gplay.developer@gmail.com

10. GDPR AND INTERNATIONAL PRIVACY

If you are located in the European Union, United Kingdom, or other regions with privacy regulations, we comply with applicable privacy laws including the General Data Protection Regulation (GDPR). For data transfers outside your region, we implement appropriate safeguards such as Standard Contractual Clauses.

11. CHILDREN'S PRIVACY

This App is not intended for children under the age of 13. We do not knowingly collect personal information from children under 13. If we discover that we have collected information from a child under 13, we will delete such information immediately.

12. CALIFORNIA PRIVACY RIGHTS (CCPA)

If you are a California resident, you have additional rights under the California Consumer Privacy Act (CCPA):

- Right to know what personal information is collected, used, and shared
- Right to delete personal information (with certain exceptions)
- Right to opt-out of the sale or sharing of personal information
- Right to non-discrimination for exercising your CCPA rights

To exercise any of these rights, please contact us at gplay.developer@gmail.com. We will respond to verified requests as required by applicable law.

13. UPDATES TO THIS PRIVACY POLICY

We may update this Privacy Policy periodically to reflect changes in our practices, technology, and legal requirements. We will notify you of significant changes by updating the "Last Updated" date at the top of this policy. Your continued use of the App following the posting of a revised Privacy Policy means you accept and agree to the changes.

14. CONTACT US

If you have questions, concerns, or requests regarding this Privacy Policy or our privacy practices, please contact us at:

Email: gplay.developer@gmail.com

Mailing Address: HushChat

No.278, Access Tower, Union Place, Colombo 02

Colombo, Sri Lanka, 00200.

Response Time: We will respond to your inquiry within 30 days.