Help Desk Web Application Requirements

Help Desk Web Application Using React.js + Material UI

I want to build a Help Desk Web Application using React.js and Material UI with the following features:

1. Google Form Integration (for Query Submissions)

- I want to embed a Google Form into the application so that:

  - All form submissions go directly to my Google account (Google Sheets).

  - The form should open and work seamlessly inside the website.

- Form fields should include:

  - ITS No. (Text)

  - Name (Text)

  - Mobile Number (Number)

  - Email (Email)

  - Category (Dropdown with options: Accommodation, Zone, Others)

  - Subject (Short text)

  - Description (Multiline text)

2. Google Map View with Clickable Locations

- Display multiple locations on a Google Map.

- When a user clicks on a marker:

  - It should redirect to the specific Google Maps location in a new tab.

- Also show the distance of each location from the Central Zone.

3. Contact Information

- Display a WhatsApp Help Line Number:

  - Clicking it should open WhatsApp with a pre-filled message like: Hi, I need help regarding

- Display a Gmail support address:

  - Clicking it should open the default email app with a new compose window to that address.

4. Tech Stack & Design

Help Desk Web Application Requirements

- Frontend: React.js

- UI Library: Material UI

- Map Integration: Google Maps

- Form: Google Form (embedded iframe)

- Design Requirements:

  - Fully responsive and mobile-friendly

  - Clean and professional Material UI layout

Optional (if advanced control needed):

If embedding the Google Form directly isnt enough, Im open to using Google Apps Script to allow a custom

Material UI form to send data to Google Sheets via POST request.