

User Story

→ Flight Booking System

Title: A Simple and Smooth Flight Booking Experience

What's this about?

Imagine you're planning a trip. Instead of going to a travel agency or standing in a queue at the airport, you'd prefer to **book your flight online**—quickly and easily.

This flight booking system helps you do exactly that. You just open the website, type in **where you're flying from, where you're going, and the date**. The system then shows you a list of available flights, along with important details like:

- Airline name
- Departure and arrival times
- Flight duration
- Price
- How many seats are left

Once you find a flight that fits your schedule and budget, you can click to **book it**. You'll be asked to fill in your ***name, contact information, and maybe pick a seat**. After that, you confirm the booking, and you're good to go!

You'll see a *confirmation message with your ticket details, and maybe get an email too. If you want, you can also **view your past bookings* or even *cancel or reschedule* if your plans change.

What Can the System Do? (Main Features)

- *Search Flights:* Just enter where you're flying from, where you're going, and when. The system shows all available flights for that day.
- *See Details:* You can view all the flight info like time, price, and how long the flight takes.
- *Book Tickets:* Select a flight, enter your info, and confirm your booking.
- *Get Confirmation:* After booking, you get a ticket with all your travel details.
- *User Account (if available):* You can log in to manage your bookings or see your booking history.
- *Admin Side (if included):* Admins can add new flights, update times or prices, and manage the system.

Other Things to Know (Non-Technical Stuff)

- It works on phones and laptops.
- It's fast and easy to use.
- Your information stays safe and secure.
- It's designed to feel clean and simple—no clutter.

The Big Goal:

To make booking a flight as easy as ordering food online.

No confusion, no waiting—just search, book, and fly.