

User Story

Flight Booking System

Title: A Simple and Smooth Flight Booking Experience

What's this about?

Imagine you're planning a trip. Instead of going to a travel agency or standing in a queue at the airport, you'd prefer to book your flight online—quickly and easily.

This flight booking system helps you do exactly that. You just open the website, type in where you're flying from, where you're going, and the date. The system then shows you a list of available flights, along with important details like:

- Airline name
- Departure and arrival times
- Flight duration
- Price
- How many seats are left

Once you find a flight that fits your schedule and budget, you can click to book it. You'll be asked to fill in your name, contact information, and maybe pick a seat. After that, you confirm the booking, and you're good to go!

You'll see a confirmation message with your ticket details, and maybe get an email too. If you want, you can also view your past bookings or even cancel or reschedule if your plans change.

What Can the System Do? (Main Features)

- Search Flights: Just enter where you're flying from, where you're going, and when. The system shows all available flights for that day.
- See Details: You can view all the flight info like time, price, and how long the flight takes.
- Book Tickets: Select a flight, enter your info, and confirm your booking.
- Get Confirmation: After booking, you get a ticket with all your travel details.
- User Account (if available): You can log in to manage your bookings or see your booking history.
- Admin Side (if included): Admins can add new flights, update times or prices, and manage the system.

Other Things to Know (Non-Technical Stuff)

- It works on phones and laptops.
- It's fast and easy to use.
- Your information stays safe and secure.
- It's designed to feel clean and simple—no clutter.

The Big Goal:

To make booking a flight as easy as ordering food online.

No confusion, no waiting—just search, book, and fly.