

Abuse Handling

Section 3.1 – Abuse Categories

- Phishing websites
- Malware distribution
- Spam and botnet control

Section 3.2 – Escalation

- All abuse-related tickets must be escalated to the Abuse Team.
- Escalation email: abuse@company.example

Section 3.3 – Resolution

- Domain may only be reactivated after Abuse Team review and confirmation.