

About the BoiBangla

We offer huge collection of books in diverse category of Fiction, Non-fiction, Biographies, History, Religions, Self -Help, Children. We also sell in vast collection of Investments and Management, Computers, Engineering, Medical, College and School text references books proposed by different institutes as syllabus across the country.

We attempt to extend the customer satisfaction by catering easy user-friendly search engine, quick and user-friendly payment options and quicker delivery systems. Upside to all of this, we are disposed to provide exciting offers and pleasant discounts on our books.

As well, we humbly invite all the sellers around the country to partner with us. We would like to thank you for shopping with us. You can write us for any new thoughts at “email-id” helping us to improvise for the reader satisfaction.

BoiBangla Terms of Use

You are welcome to Boibangla.com.bd. You can avail the services offered here or through its affiliates, but prior to that you need to agree to the terms and conditions. If you browse our site or visit our shop, you have to accept these conditions.

Make sure that you have read the terms and conditions properly. While availing current or future services that are offered by the site or its affiliates, you will abide by these conditions and guidelines that are applicable.

Introduction

It provides website features and other products and services to you when you visit or shop at boibangla.com.bd. The terms "We", "Us" and "Our" are used to refer to only BoiBangla offers all information, tools, and services which are used or concerns BoiBangla carrying out of business, and are publicly available at the website. By using the Site, you hereby accept these terms and conditions (including the linked information herein) and represent that you agree to comply with these terms and conditions (the "User Agreement"). This User Agreement is deemed effective upon your use of the Site which signifies your acceptance of these terms. If you do not agree to be bound by this User Agreement, please do not access, register with, or use this Site. This Site is owned and operated by BoiBangla.

The Privacy Policy

The User hereby consents, expresses and agrees that he has read and fully understands the Privacy Policy of Boibangla.com.bd. The user further consents that the terms and contents of such Privacy Policy are acceptable to him.

Terms and conditions for all purchases

The orders are for you to buy products from us. We will accept your offer by issuing a conformation email or by confirming through mobile about the products that you have ordered. These acceptances are subject to your assent to the conditions of sale. No other conditions will be applicable in this context.

Methods of Electronic Communication

As you visit our site or send any emails to use, you actually are communicating electronically. With this communication you give the consent for receiving communication from our end electronically. We can post notices to our website or communicate with your directly through mail. You will have to agree that all the notices and any other forms of communications that are provided by us electronically completely satisfy any kinds of legal necessities and such communications are in writing terms.

User Account, Password, and Security

You will receive a password and account designation upon completing the Website's registration process. You shall be responsible for maintaining the confidentiality of your account & its password as well as all the transactions/requests done/received under your password or account. You agree to (1) immediately notify Boibangla.com.bd of any unauthorized use of your password or account or any other breach of security, and (2) ensure that you exit from your account at the end of each session. Boibangla.com.bd shall not be liable for any loss or damage arising from your failure to comply with the T&C.

Limited User

The User agrees and undertakes not to reverse engineer, modify, copy, distribute, transmit, display, perform, reproduce, publish, license, create derivative works from, transfer, or sell any information or software obtained from the Website. Limited reproduction and copying of the content of the Website is permitted provided that BoiBangla's name is stated as the source and prior written permission of Boibangla.com.bd is sought. For the removal of doubt, it is clarified that unlimited or wholesale reproduction, copying of the content for commercial or non-commercial purposes and unwarranted modification of data and information within the content of the Website is not permitted.

LICENSE TO ACCESS THE SITE

You agree and undertake to use the Website and the Service only to post and upload messages and material that are proper. By way of example, and not as a limitation, you agree and undertake that when using a Service, you will not:

Defame, abuse, harass, stalk, threaten or otherwise violate the legal rights of others, Publish, post, upload, distribute or disseminate any inappropriate, profane, defamatory, infringing, obscene, indecent or unlawful topic, name, material or information, Upload files that contain software or other material protected by intellectual property laws unless you own or control the rights thereto or have received all necessary consents; you own or control the rights thereto or have received all necessary consents, Upload or distribute files that contain viruses, corrupted files, or any other similar software or programs that may damage the operation of the Website or another's computer, Conduct or forward surveys, contests, pyramid schemes or chain letters, Download any file posted by another user of a Service that you know, or reasonably should know, cannot be legally distributed in such manner, Falsify or delete any author attributions, legal or other proper notices or proprietary designations or labels of the origin or source of software or other material contained in a file that is uploaded, Violate any code of conduct or other guidelines, which may be applicable for or to any particular Service, Violate any applicable laws or regulations for the time being in force in or outside Bangladesh; and Violate abuse, unethically manipulate or exploit any of the terms and conditions of this Agreement or any other terms and conditions for the use of the Website contained elsewhere.

Order Acceptance and Pricing

Please note that there are cases when an order cannot be processed for various reasons. The Site reserves the right to refuse or cancel any order for any reason at any given time. You may be asked to provide additional verifications or information, including but not limited to phone number and address, before we accept the order. We are determined to provide the most accurate pricing information on the Site to our users; however, errors may still occur, such as cases when the price of an item is not displayed correctly on the website. As such, we reserve the right to refuse or cancel any order. In the event that an item is mispriced, we may, at our own discretion, either contact you for instructions or cancel your

order and notify you of such cancellation. We shall have the right to refuse or cancel any such orders whether or not the order has been confirmed and your debit/credit card charged.

All prices posted on this website are subject to change without notice. Prices prevailing at commencement of placing the order will apply. Posted prices do includes all taxes and charges. In case there are any additional charges or taxes the same will be mentioned on the website.

Discount Conditions

Boibangla.com.bd always wants to give you your desired books in the best possible market price. We always have different offers and discounts running on to make our customers happy and make them able to buy more and more books from Boibangla. But sometimes in some cases we can not afford to give you proper discounts. Though we try our best to keep the price lesser for our beloved customers but sometimes we just can't. We can not give discounts for the foreign books because their publishers don't allow us to give any discounts at all.

We also can not give discounts in those books which are published by Bangla Academy and Islami Foundation Bangladesh. Text books are another category where we can offer very little discount. But we can offer discounts in most of our categories and customers can buy wide range of books from there. Lastly, Buying and reading books is a passion, it has nothing to do with the money. Keep buying and keep reading. Boibangla is always there for you.

Order Cancellation

You can cancel an order before the product has been shipped, by contacting our team members.

If you have selected Cash on Delivery (COD), there is no amount to refund because you haven't paid for your order.

For payments made using a Credit Card, Debit Card, Mobile Banking, or Bank Transfer, you will receive a refund in your respective account after your order has been canceled. Your entire order amount will be refunded.

COPYRIGHT

Unless otherwise indicated or anything contained to the contrary or any proprietary material owned by a third party and so expressly mentioned, Boibangla.com.bd owns all Intellectual Property Rights to and into the Website, including, without limitation, any and all rights, title and interest in and to copyright, related rights, patents, utility models, trademarks, trade

names, service marks, designs, know-how, trade secrets and inventions (whether patentable or not), goodwill, source code, meta tags, databases, text, content, graphics, icons, and hyperlinks. You acknowledge and agree that you shall not use, reproduce or distribute any content from the Website belonging to Boibangla.com.bd without obtaining authorization from Boibangla.com.bd.

Notwithstanding the foregoing, it is expressly clarified that you will retain ownership and shall solely be responsible for any content that you provide or upload when using any Service, including any text, data, information, images, photographs, music, sound, video or any other material which you may upload, transmit or store when making use of our various Service. However, with regard to the product customization Service (as against other Services like blogs and forums) you expressly agree that by uploading and posting content on to the Website for public viewing and reproduction/use of your content by third party users, you accept the User whereby you grant a non-exclusive license for the use of the same.

The Return of Products

If you return any product, we will accept if it is damaged during shipping or it defective. We will also accept the return, if the product is wrongly delivered to you or the packing is incomplete. However, we should be informed about the discrepancies within 24 hours from the delivery date of the product. At the same time, the products should also be returned in the original condition.

The replacement conditions

We offer you a guarantee of 14 days replacement for the products that we have sold in the site adhering to certain conditions that are mentioned. The customers will have to notify us about the defect or the damage within 24 hours from the receipt of the products. In case, if the customer fails to inform us within the due date, we reserve the right to reject or accept the request. We can replace the defective product with a brand new one without charging any extra amount.

Boibangla will also make efforts to replace the specific product that has been ordered. However, we have the right to give an alternate product, if the specified product is out of stock

However, the replacement guarantee is valid only if the defect is from the manufacturer or if damages are due to the transport. We will consider the damage as invalid if it is due to normal tearing and wearing or if there has been any kind of negligence on part of the customer. If our customers come across any such issues with any product, they should contact with the customer service within 24 hours. Failing this, we might decide to deny the request for replacement.

Refund Policy

- The refund will be processed after we have completed evaluating your return.
- Replacement is subject to availability of stock with the Supplier. If the product is out of stock, you will receive a full refund, no questions asked.
- Please note that the Cash on Delivery convenience charge and the shipping charge would not be included in the refund value of your order as these are non-refundable charges.

- If you have selected Cash on Delivery (COD), there is no amount to refund because you haven't paid for your order.
- For payments made using a Credit Card, Debit Card, Mobile Banking or Bank Transfer, you will receive a refund in your respective.
- If online payment is made once more due to technical error, payment refund will be made.
- You will receive a refund anytime between 7-10 working days. If you don't receive refund within this time, please write to us at admin@boibangla.com.bd and we shall investigate.

Promo Code Conditions

Boibangla Promo code is a code which has a unique discount value. It generally counts discount on the total order amount of a single order.

Some conditions while applying a Promo code:

- The Promo code must be a valid one.
- The Promo code is only applicable to purchase books.
- The Promo code is not applicable to purchase any other products rather than books.
- If a cart contains both books and other type of products rather than books, then Promo code will automatically count discount for the total amount of books only.
- Promo code contains maximum 500Tk discount.

GOVERNING LAW

These terms shall be governed by and constructed in accordance with the laws of Bangladesh without reference to conflict of laws principles and disputes arising in relation hereto shall be subject to the exclusive jurisdiction of the courts at Dhaka.

Legal Disputes

If a dispute arises between you and Boibangla.com.bd, our goal is to provide you with a neutral and cost effective means of resolving the dispute quickly. Accordingly, you and 'Boibangla.com.bd' agree that we will resolve any claim or controversy at law or equity that arises out of this Agreement or our services in accordance with one of the subsections below or as we and you otherwise agree in writing. Before resorting to these alternatives, we strongly encourage you to first contact us directly to seek a resolution. We will consider reasonable requests to resolve the dispute through alternative dispute resolution procedures, such as arbitration, as alternatives to litigation.

- **APPLICABLE LAW AND JURISDICTION:** These Terms and Conditions shall be interpreted and governed by the laws in force in Bangladesh. Subject to the Arbitration section below, each party hereby agrees to submit to the jurisdiction of the courts of Dhaka.

- **ARBITRATION:** Any controversy, claim or dispute arising out of or relating to these Terms and Conditions will be referred to and finally settled by private and confidential binding arbitration before a single arbitrator held in Dhaka, Bangladesh. The arbitrator shall be a person who is legally trained and who has experience in the information technology field in Dhaka and is independent of either party. Notwithstanding the foregoing, the Site reserves the right to pursue the protection of intellectual property rights and confidential information through injunctive or other equitable relief through the courts.

Payment, Shipping & Charges

Boibangla.com.bd offers Cash on Delivery (COD), Debit/Credit Card (VISA, Master Card, DBBL Nexus etc.), Mobile Banking (bKash, Nagad, DBBL Mobile Banking) as payment method.

We will arrange for shipment of the products to you. Shipping schedules are estimates only and cannot be guaranteed. We are not liable for any delays in the shipments. Sometimes, delivery may take longer due to bad weather, political disruptions and other unforeseen circumstances. Title and risk of loss and damages pass on to you upon the products delivery to you.

In case of post office delivery customer have to carry all the postal charges.

Termination

Boibangla may suspend or terminate your use of the Website or any Service if it believes, in its sole and absolute discretion that you have breached, violated, abused, or unethically manipulated or exploited any term of these Terms or anyway otherwise acted unethically.

These Terms will survive indefinitely unless and until Boibangla chooses to terminate them.

If you or Boibangla terminates your use of the Website or any Service, Boibangla may delete any content or other materials relating to your use of the Service and Boibangla will have no liability to you or any third party for doing so.

You shall be liable to pay for any service or product that you have already ordered till the time of Termination by either party whatsoever. Further, you shall be entitled to your royalty payments as per the User License Agreement that has or is legally deemed accrued to you.

Term and Policy updates

We reserve the right to change or update these terms and policies at any time by placing a prominent notice on our site. Such changes shall be effective immediately upon posting to this site.

Privacy Policy for BoiBangla

At BoiBangla, accessible at Boibangla.com.bd, one of our main priorities is the privacy of our visitors. This Privacy Policy document contains types of information that is collected and recorded by BoiBangla and how we use it.

If you have additional questions or require more information about our Privacy Policy, do not hesitate to contact us through email at support@boibangla.com.bd

This privacy policy applies only to our online activities and is valid for visitors to our website with regards to the information that they shared and/or collect in Boibagla.com.bd. This policy is not applicable to any information collected offline or via channels other than this website.

Consent

By using our website, you hereby consent to our Privacy Policy and agree to its terms.

Information we collect

The personal information that you are asked to provide, and the reasons why you are asked to provide it, will be made clear to you at the point we ask you to provide your personal information.

If you contact us directly, we may receive additional information about you such as your name, email address, phone number, the contents of the message and/or attachments you may send us, and any other information you may choose to provide.

When you register for an Account, we may ask for your contact information, including items such as name, company name, address, email address, and telephone number.

How we use your information

We use the information we collect in various ways, including to:

- Provide, operate, and maintain our website
- Improve, personalize, and expand our website
- Understand and analyze how you use our website
- Develop new products, services, features, and functionality
- Communicate with you, either directly or through one of our partners, including for customer service, to provide you with updates and other information relating to the website, and for marketing and promotional purposes
- Send you emails
- Find and prevent fraud

Log Files

BoiBangla follows a standard procedure of using log files. These files log visitors when they visit websites. All hosting companies do this and a part of hosting services' analytics. The information collected by log files include internet protocol (IP) addresses, browser type, Internet Service Provider (ISP), date and time stamp, referring/exit pages, and possibly the

number of clicks. These are not linked to any information that is personally identifiable. The purpose of the information is for analyzing trends, administering the site, tracking users' movement on the website, and gathering demographic information.

Cookies and Web Beacons

Like any other website, BoiBangla uses 'cookies'. These cookies are used to store information including visitors' preferences, and the pages on the website that the visitor accessed or visited. The information is used to optimize the users' experience by customizing our web page content based on visitors' browser type and/or other information.

Advertising Partners Privacy Policies

You may consult this list to find the Privacy Policy for each of the advertising partners of BoiBangla.

Third-party ad servers or ad networks uses technologies like cookies, JavaScript, or Web Beacons that are used in their respective advertisements and links that appear on BoiBangla, which are sent directly to users' browser. They automatically receive your IP address when this occurs. These technologies are used to measure the effectiveness of their advertising campaigns and/or to personalize the advertising content that you see on websites that you visit.

Note that BoiBangla has no access to or control over these cookies that are used by third-party advertisers.

Third-Party Privacy Policies

BoiBangla's Privacy Policy does not apply to other advertisers or websites. Thus, we are advising you to consult the respective Privacy Policies of these third-party ad servers for more detailed information. It may include their practices and instructions about how to opt-out of certain options. You may find a complete list of these Privacy Policies and their links here: [Privacy Policy Links](#).

You can choose to disable cookies through your individual browser options. To know more detailed information about cookie management with specific web browsers, it can be found at the browsers' respective websites. [What Are Cookies?](#)

CCPA Privacy Policy (Do Not Sell My Personal Information)

Under the CCPA, among other rights, California consumers have the right to:

Request that a business that collects a consumer's personal data disclose the categories and specific pieces of personal data that a business has collected about consumers.

Request that a business delete any personal data about the consumer that a business has collected.

Request that a business that sells a consumer's personal data, not sell the consumer's personal data.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us.

GDPR Privacy Policy (Data Protection Rights)

We would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request copies of your personal data. We may charge you a small fee for this service.

The right to rectification – You have the right to request that we correct any information you believe is inaccurate. You also have the right to request that we complete the information you believe is incomplete.

The right to erasure – You have the right to request that we erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that we restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to our processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that we transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us.

Children's Information

Another part of our priority is adding protection for children while using the internet. We encourage parents and guardians to observe, participate in, and/or monitor and guide their online activity.

BoiBangla does not knowingly collect any Personal Identifiable Information from children under the age of 13. If you think that your child provided this kind of information on our website, we strongly encourage you to contact us immediately and we will do our best efforts to promptly remove such information from our records.

Policy updates

We reserve the right to change or update these terms and policies at any time by placing a prominent notice on our site. Such changes shall be effective immediately upon posting to this site.