



Use the same scale weights you selected for the previous prompt. Select another feature of the tool. Briefly explain this feature's purpose, how to use it, and why it is important to have this analysis capability.

Service visualization, it is method Service Visualization brings with it the ability to implement automated real-time and historical service and availability reporting. Organizations often have limited in-house developed solutions for reporting. These solutions tend to leverage data drawn after-the-fact from their ITSM tools, using spreadsheet-based outputs.

Purpose is present

- ☐ 0 pts  
No  
☒ 1 pt  
Yes

Purpose is clear

- ☐ 0 pts  
No  
☒ 1 pt  
Yes

Purpose is reasonable

- ☐ 0 pts  
No  
☒ 1 pt  
Yes

Purpose is well written (grammar/spelling)

- ☐ 0 pts  
No  
☒ 1 pt  
Yes

How to use it is present

- ☐ 0 pts  
No  
☒ 1 pt  
Yes

How to use it is clear

- ☐ 0 pts  
No  
☒ 1 pt  
Yes

How to use it is reasonable

- ☐ 0 pts  
No  
☒ 1 pt  
Yes

How to use it is well written

- ☐ 0 pts  
No  
☒ 1 pt  
Yes

Importance discussion is present

- ☐ 0 pts  
No  
☒ 1 pt  
Yes

Importance discussion is clear

- ☐ 0 pts  
No  
☒ 1 pt  
Yes

Importance discussion is reasonable

- ☐ 0 pts  
No  
☒ 1 pt  
Yes

Importance discussion is well written

- ☐ 0 pts  
No  
☒ 1 pt  
Yes

#### OVERALL ASSIGNMENT RUBRIC

Is the tool documentation online and easily accessible?

- ☐ 0 pts  
No  
☒ 26 pts  
Yes

Submit Review

#### Comments

Comments left for the learner are visible only to that learner and the person who left the comment.



ok



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