## Selection of Techniques and Metrics

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- 1 Technique selection
- 2 Metric selection
  - Case study
- 3 Common performace metrics
- 4 Utility classification of metrics

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## Criteria in selection

Criterion	Analytical modeling	Simulation	Measurement
Stage	Any	Any	Postprototype
Time required	Small	Medium	Varies
Tools	Analysts	Computer languages	Instrumentation
Accuracy	Low	Moderate	Varies
Trade-off evaluation	Easy	Moderate	Difficult
Cost	Small	Medium	High
Saleability	Low	Medium	High

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- Analytical modeling: to provide the best insight (effects of various parameters and their interactions).
- Simulation: to search the space of parameter values for the optimal combination.
- Measurement: to prove outcomes in practice and also to validate modeling and simulation.

### Rules of thumb

### Until validated, all evaluation results are suspect.

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### Techniques can be used sequentially.

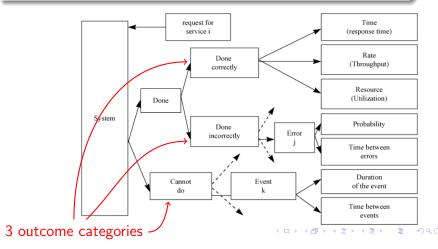
- Simple analytical modeling to find range of system parameters
- 2 Simulation to study performance in that range ⇒ reducing number of simulations.

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### A systematic way to metrics

#### Path to metrics

List system's services  $\rightarrow$  list outcomes per service  $\rightarrow$  determine metrics per outcomes.



# Selecting metrics (1)

- Done correctly: Time-rate-resource = responsiveness-productivity-utilization
- Done incorrectly: rate, probability of errors
- Cannot do: time to failure and duration
- (Computer network) Responsiveness ∋ response time
- lacksquare (Operating system) Productivity  $\ni$  throughput
- (System) Highest utilization ≡ bottleneck
- (Computer network) Timeout rate

# Selecting metrics (2)

Correct service	Incorrect service	Not service
Time	Rate	Resource
Responsiveness	Productivity	Utilization
Speed	Reliability	Availability

## Aspects of a metric

- Mean and Variability: both need to be considered.
- Global and individual
  - Resource utilization, reliability, availability: global metrics.
  - Response time, throughput: individual and global metrics.
  - Only using system (global) or individual thoughtput ⇒ unfair situations.

# Congestion control algorithms A service and its outcomes

#### System definition

- A computer network consists of a number of end systems interconnected via a number of intermediate systems.
- Intermediate systems forward the packets along the right path.
- Congestions occur when
  - Number of packets waiting at intermediate systems > their buffer capacity.
  - Some packets have to be dropped.

# Congestion control algorithms A service and its outcomes

#### System definition

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- Congestions occur when
  - Number of packets waiting at intermediate systems > their buffer capacity.
  - Some packets have to be dropped.
- Service: Send packets from specified source to specified destination in order.
- Possible outcomes:
  - Some packets are delivered in order to the correct destination.
  - Some packets are delivered out-of-order to the destination.
  - Some packets are delivered more than once (duplicates).
  - Some packets are dropped on the way (lost packets).
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# Packet delivery service Done correctly: delivered in order

- Time-rate-resource
  - Response time to deliver the packets
  - Throughput: the number of packets per unit of time.
  - Processor time per packet on the source end system.
  - · ...
- $lue{}$  Variability of the response time ightarrow retransmissions
  - Response time: the delay inside the network.

- Out-of-order packets consume buffers → Probability of out-of-order arrivals.
- Duplicate packets consume the network resources → Probability of duplicate packets.
- Lost packets require retransmission → Probability of lost packets.
- Too much loss cause disconnection → Probability of disconnect.

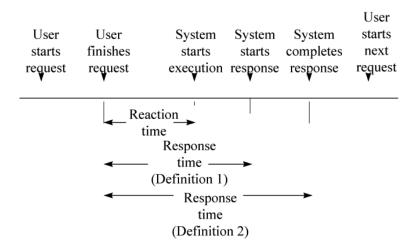
- Given set of user throughputs:  $x_1, x_2, ..., x_n$ .
- Fairness metric (Jain's fairness index)

$$f(x_1, x_2, ..., x_n) = \frac{(\sum_{i=1}^n x_i)^2}{n \sum_{i=1}^n x_i^2} = \frac{\bar{\mathbf{x}}^2}{\mathbf{x}^2}.$$

- Fairness Index Properties
  - Always lies between 0 and 1.
  - Equal throughput ! Fairness = 1.
  - If k of n receive x and n-k users receive zero throughput: the fairness index is k/n.

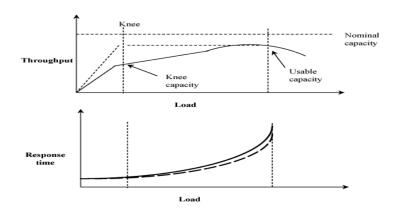
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### Response time, reaction time, turnaround time



■ Turnaround time: the time between the submission of a batch job and the completion of its output.

# Throughput Capacity vs. load (1)



- Jobs/requests per second
- Millions of Instructions Per Second (MIPS)
- Millions of Floating Point Operations Per Second (MFLOPS)
- Packets Per Second (PPS)
- Bits per second (bps)
- Transactions Per Second (TPS)

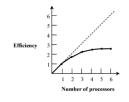


# Throughput Capacity vs. load (2)

- Nominal Capacity: Maximum achievable throughput under ideal workload conditions.
- Usable capacity: Maximum throughput achievable without exceeding a pre-specified response-time limit.
- Knee Capacity: Knee = Low response time and High throughput ⇒ optimal operating point

## Efficiency and Utilization

- Efficiency: ratio between usable capacity and nominal capacity
  - Example: maximum throughput of 100Mbps LAN = 85 Mbps  $\Rightarrow$  Efficiency = 85%.
  - (Multiprocessor system): Efficiency = ratio of the performance of an n-processor system to that of a one-processor system.



Utilization: fraction of time the resource is busy servicing requests.

## Reliability and Availability

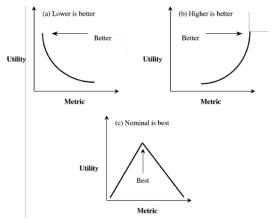
- Reliability
  - Probability of errors.
  - Mean time between errors (error-free seconds).
- Availability
  - Mean Time to Failure (MTTF).
  - Mean Time to Repair (MTTR).
  - MTTF/(MTTF+MTTR).

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# Utility classification Which values are better/worse?

- Higher is Better (HB): e.g., System throughput
- Lower is Better (LB): e.g., Response time
- Nominal is Best (NB)



## Setting performance requirements

#### **SMART**

- *Non-Specific*: No clear numbers are specified.
- Non-Measurable: No way to measure/verify with requirements.
- Non-Acceptable: Low numerical values in order to be realistic ⇒ unacceptable.
- *Non-Realizable*: High performance ⇒ unrealizable.
- *Non-Thorough*: no all possible outcomes.

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The system should be both processing and memory efficient. It should not create excessive overhead.