



Target STA Location: Hong Kong
Target STA Term (8-10 weeks): 8-10 weeks
Target STA Function & Role: WPB IT, Project Management Role
Expected developing areas from STA: Cross-region Project Management Skill

Current Location	Staff Name	Staff ID	Current Role	GCB	Tenure (Year)
Guangzhou	Dora Weng	45188093	IT Project Manager	5	0.5

Department	EM	FM	IC / PM	Tech or Non-Tech Role	Performance rating in 2022-2023
GPB&W INVESTMENT SOLUTIONS_GZ	Jim Kuang	Jim Kuang	IC	Non-Tech	N/A, I became a permanent employee in Nov 2023

Self Introduction

- I joined HTC as a contractor in July 2021 and started as a project manager to help coordinate Site Reliability Engineering projects among global pods then gradually expanded into other Service Quality Management subjects. The two projects (Active/Active and Heartbeat) I took part in managing, are now acting as guardians of a tier-1 service. Team leads were strongly convinced that I would deliver more value to the bank if I become a permanent employee hence I was converted to a permanent employee in November 2023.
- Prior to my career at HTC, I had stayed in Vancouver, Canada for 11 years. I decided to move back home to be closer to my family during COVID-19. The oversea experience has prepared me for the global team set-up in HSBC. In response to the continuous structural changes within the organization, I have developed a re-alignment process with the team to adapt to the change. I consider myself as a self-starter and I am always willing to proactively seek collaborative opportunities, which has gained recognition from senior leaders that I have worked with.

Why you apply for STA

- The global exposure that comes with my job is what I consider the most valuable over the past 3 years and I am ready to take it further. I have learned a great deal from the amazing teammates across the globe and the opportunity of being able to work with them face-to-face excites me.
- With a more enriched global vision that follows STA, I will be more equipped to help my team to achieve our goals. The application is not just for self-growth, it's also about giving back to the community that makes me who I am today. A close family member of mine currently resides in Hong Kong hence STA would facilitate an additional opportunity for me to connect with family.

Work Experience

- Service Quality Management Project Manager - July. 2021 to Present
GPB&W IT, HSBC Software Development Guangdong Ltd– Guangzhou, China
- Facilitated go-live of 2 key projects in site reliability engineering, ultimately delivered safer services to high-value clients across the globe;
 - Developed standardized data collation process for IT re-organization, resulting in improved work flow efficiency;
 - Produced highly appraised communications for senior management’s periodic review.
- Inside Sales & Marketing Coordinator - Dec. 2017 to Jul. 2019
Esilaw Department of Dye & Durham – Vancouver, BC, Canada
- Led coordination of accounting software upgrade for over 100 Canadian law firms by working with key stakeholders, ensuring accounting system was up-to-date;
 - Developed standardized data migration process for accounting system upgrade, resulting in improved work flow efficiency.

Career goals for the next 3-5 years

- For the next 3-5 years, I envision myself as a strong communicator who can lead a collaborative team specialized in production resilience. Now that I have identified gaps and required improvements in service stability and resilience along with the team. Subsequently, I would be keen to see how these gaps can be filled and how improvements can be brought in via the initiatives we develop together.

Professional Certification / Awards / Education

- Professional Certification: PMP®, Certified SAFe® 5 Practitioner
- Awards: N/A
- Education: Master of Business Administration, Simon Fraser University, Canada

Other information