# MOHAMMED HUZAIFA

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## **Professional Summary**

Detail-oriented IT graduate with a passion for application support, systems management, and cloud hosting. Completed internship at Emirates Institute of Finance (EIF) with hands-on exposure to AWS server deployment and trained in handling Moodle LMS portal as an administrator. Skilled in network troubleshooting, user support, and IT operations. Seeking to apply support skills and technical expertise in a dynamic IT environment.

#### Core Skills

### **Technical Skills**

- Application Support & Troubleshooting
- Moodle LMS Configuration & Administration
- · AWS EC2 Hosting & Monitoring
- Networking: Router Setup, System Maintenance
- Arduino, Raspberry Pi, IoT Integration

### Soft Skills

- Clear Communication
- Fast Learner & Adaptable
- Analytical Thinking
- Team Collaboration

### **EDUCATION**

Bachelor of Science in Computer Science

University of West London | Graduated 2025

Relevant Courses: Software Engineering, Operating Systems, Web Technologies, Database Management Systems, Networking & Security, Mobile Application Development

## **Certifications & Training**

- AWS Server Hosting Emirates Institute of Finance (EIF)
- Moodle LMS Administration Emirates Institute of Finance (EIF)
- Ethical Hacking Self-learned
- Python Programming (Tkinter & Arduino Integration)

#### **EXPERIENCE**

# IT Intern – Application Support

Present Sharjah

Emirates Institute of Finance (EIF)- 2025

- Trained in handling Moodle LMS portal as an administrator: user setup, course creation, backups, and access rights
- Supported deployment and monitoring of AWS EC2 servers used for e-learning services
- · Assisted with system maintenance, troubleshooting, and user support for academic staff
- Documented technical support issues and contributed to resolving IT tickets efficiently

### STEM Trainer - Robotics & IoT

Present Sharjah

Junkbot Robotics - (DEC 2023)

- Conducted sessions on Arduino and IoT for students and trainees
- Developed training modules and assisted in project-based learning

## IT & Quality Associate

## Al Falaj Perfumes Industry LLC

Present Sharjah

- Provided internal tech support for production and office systems
- · Managed router/printer setup and troubleshooting
- Maintained quality compliance documentation using digital tools

## IT Support Assistant (Part-Time)

Du Telecom "alo Wifi"

DEC 2023 Sharjah

- Installed and troubleshot networking devices including routers and cables
- Supported day-to-day technical setup for client-side devices

## **Projects**

Perfume Smell Detection and Base Note Identification System

- Final Year Project using Arduino (MQ-5), Python (Tkinter), and Serial Communication
- UI to display perfume category based on sensor values
- Included time-stamping, reset function, and real-time image display

Moodle LMS Deployment - EIF Internship

- Installed Moodle on AWS EC2 and configured the LMS for academic staff
- Managed users, roles, permissions, SCORM content, and backups
- Trained academic coordinators in using the system efficiently

AWS Server Deployment - EIF Internship

- Hosted web application on EC2 with Ubuntu and Apache stack
- Managed server security and uptime monitoring
- Used SSH and IAM for secured access