

HUZAIFAH MAHIDA

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SOFTWARE DEVELOPER

Agile Software Development | Object Oriented Development | Customer Focused

PROFILE: Software Engineering Technology student with a 4.0+ average; a creative and innovative professional, skilled in collaboration and software development.

TECHNICAL PROFICIENCIES

Operating Systems:	Windows, Android, iOS, Mac OS, Unix/Linux, Oracle
Applications:	ServiceNow, Microsoft Office 365, GanttProject, Visual Studios, CentOS, SQLdeveloper, Unity
Tools:	VMWare, G Suite by Google, Packet Tracer
Project Management:	Agile, Waterfall, Scrum and Gantt Charts
Programming Languages:	C#, HTML5, JavaScript, Python, CSS, C, .NET

EDUCATION & TRAINING/CERTIFICATIONS

Software Engineering Technology Advanced Diploma Sept 2020 – Present

Centennial College

Projects

- Created a personal website with HTML, CSS, and JavaScript
- Developed a software using C# to organize inventory levels for a Sports Store
- Using SQL created and organized data in over 10+ labs and assignments
- Learnt Object Oriented Software Engineering by creating an SRS document within a group using Software Engineering methodologies

CompTIA A+ Certification

Dec 2017

Certification Computer Technology Industry Association

IT Essentials Certification

Dec 2017

Cisco Canada

Service Analyst Program

Sept 2017 – Dec 2017

NPower Canada

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EMPLOYMENT EXPERIENCE

Product Process Specialist

Nov 2017 – Present

Best Buy Canada, Toronto, ON

- Operated store equipment according to safety standards in order to unload over 5000 products off delivery trucks to the sales floor or warehouse storage.
- Maintained thorough documentation of all product movements in accordance to the company's standard operating procedures
- Collaborated with colleagues during team meetings to ensure inventory is well organized and secured, resulting in a decrease of theft by 50% according to sales and inventory reports

Home Solutions Specialist

Oct 2014 – Nov 2015

Best Buy Canada, Toronto, ON

- Utilized strong oral and written communication skills to educate customers on products and technology in the Home Solutions Department, resulting in a 25% increase in customer satisfaction as per net promoter score
 - Actively participated in company training programs in order to maintain current knowledge of the latest technology products and industry trends
 - Trained new employees on company policies, store operations and day-to-day responsibilities which resulted in winning 4 'Best in the District' store awards
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VOLUNTEER EXPERIENCE

Lunch Service Volunteer

May 2018 – Present

Muslim Welfare Centre

- Prepared lunch meals for over 500 individuals per week, serving people experiencing socioeconomic challenges across Toronto
- Displayed strong leadership skills by training new volunteers on day-to-day activities and answering their questions
- Created a safe and welcoming environment by interacting with colleagues and guests in a friendly, positive and professional manner

Sports Tournament Manager

Sept 2015 – Present

Muslim Inter-Scholastic Tournament (MIST)

- Worked as part of a team to organize an annual, competitive, 5-day tournament for over 1000 high school students across North America
 - Comprehensively plan sports tournaments by ensuring facilities and equipment are rented, volunteer referees are hired, teams and schedules are created etc.
 - Networked closely with sponsors to raise funding and awareness for tournament
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