Overview

BitsRM

COMP30022_2021_SM2

Customizable Customer Relationship Management (CRM) Tool

Core team

Name	Preferred Name	Contact	Role	Responsibilities
Edward Chia	Edward	ecchi@student.unimelb.edu.au	Scrum Master	• Keep the team organised and ensure progress is maintained. • Facilitate various scrum events and meetings. • Serve as Communication Bridge between product management and development
Saumya Makkar	Mia	makkars@student.unimelb.edu.au	Product Manager	• Keep liaison between the client, scrum master and team. • Manage product backlog • Anticipate client needs and communicate them to the team
Hans Wijaya	Hans	hwwij@student.unimelb.edu.au	Developer	• Implement functionalities according to the requirements • Troubleshoot and fix bugs/errors.

| Xin Hui Chen | Jackey | xinhuic@student.unimelb.edu.au | Developer | • Implement functionalities according to the requirements
• Troubleshoot and fix bugs/errors. |
| Jawad Mohammed | Jawad | jmohammed@student.unimelb.edu.au | Tester + Documenter | • Verify implemented features after each sprint.
• Give method feedback and evaluation regarding quality, reliability and performance.
• Document scrum events |

Client -

Wei Li **-** weli1@student.unimelb.edu.au

Supervisor -

Zhe Wang **-** zoe.wang1@unimelb.edu.au