

Internal

External

Executives

Data
Scientists

Auditors

Investors

Interact

Business Process
Monitoring System

Generate

Process Mining Value

KPIs

Analytics

Process Models

Conformance Checking

Enhancements

Predictions

Read

Event
Log

Historical Event Log

Real-Time Event Log

Write

Process-Aware
Information System

Interact

Operational
Employees

Internal
Systems

Customers

External
Systems

Internal

External