

User Stories:

<p>User Story 1: Title: <i>Customer Service</i></p> <p>As a user I want to be able to talk to customer service for a return or refund on a product that I bought if it is not what fit my needs or if it is damaged.</p> <p>Acceptance criteria: Scenario 1: Returns</p> <p>The return policy that we are working on will be as follows: Given a user does not like the product or got the wrong one they will be able to return it after a 14 day period (2 weeks). If the user claims that the product is damaged then they will be able to return it within the 14 day period but the product will be inspected to ensure it is and then refund the money after.</p> <p>Scenario 2: Refunds</p> <p>The way Refunds will work is that if the customer is unsatisfactory with our product they will need to return the product to receive the refund. If the customer has gone through some issues while getting the package delivered, for example late delivery times, then they will be able to keep the product and their money will be returned to them as well.</p>	<p>User Story 2: Title: <i>Purchasing Products</i></p> <p>As an End-User who tests the website's functionality the biggest concern is whether the users are able to checkout their products from the cart.</p> <p>Acceptance criteria: Scenario 1: Testing cart functionality</p> <p>The cart is one of the biggest things to an online store where the user can add or drop things depending if they decide to need it or not. Therefore, I believe testing to ensure every function works for it and that the customer does not have issues with payment.</p> <p>Scenario 2: Delivery and order placement</p> <p>Another important functionality for an online store is that it needs to actually place the order to the warehouse to get packaged and then ensure that the delivery is picked up and dropped off on time.</p>
<p>User Story 3: Title: <i>Filtering and Search</i></p> <p>As a user I want to be able to find the product I am looking for in the fastest and easiest way and also be able to get the best deals possible.</p> <p>Acceptance criteria: Scenario 1: Filtering</p> <p>Given that a user will be trying to find their product in the fastest way possible we will be implementing a filtering system that allows the</p>	<p>User Story 4: Title: <i>Planning and Assigning</i></p> <p>As a facilitator, I want to plan and assign roles and deadlines to all employees so that the project can be done in the fastest and most efficient way possible.</p> <p>Acceptance criteria: Scenario 1: Planning</p> <p>Given a date to get the project done by, we will start the planning process immediately when we</p>

<p>user to filter what they are looking for in the easiest and fastest way. There will also be a search bar for the user to use so they can search up whatever they are looking for.</p>	<p>have brought together enough employees and start brainstorming ways to complete the project.</p> <p>Scenario 2: Assigning</p> <p>Given all our ideas and how to get the project done, I start assigning roles to employees and set deadlines to get the project done.</p>
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<p>User Story 5: Title: <i>User Interface</i></p> <p>As a user I want the website to be as smooth and user friendly as possible. When using a website I like to be able to find things easily and not have to go around the website to find what I am looking for. Since there is a lot of tech that is sold, finding what I need as soon as possible helps.</p> <p>Acceptance criteria: Scenario 1: User-Friendly</p> <p>Given a user does not have a laptop or computer, I as a developer will have the website with a mobile view and be usable on a phone. Since many people use their phones to buy stuff online, this will help by allowing people to search and buy things quickly straight from their phone.</p> <p>Scenario 2: Multiple Pages</p> <p>As a developer creating multiple pages for all the main parts of the website will help users interact with the website more easily. Most websites have their pages all in one or pages inside of pages which makes it hard to find what you're looking for.</p>	<p>User Story 6: Title: <i>Registration/Exclusive Deals</i></p> <p>As a developer, I want the user to be able to register with their information so that they can get exclusive deals as a member.</p> <p>Acceptance criteria: Scenario 1: Frequent customer</p> <p>Given a user shops at the store regularly, they will be given access to exclusive deals. To get these deals, they will be able to sign up by typing all their information in to the registration window. This information will be saved into our user info database. They will also be able to logout and login from wherever they need to.</p>
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<p>User Story 7: Title: <i>Product Management</i></p> <p>As a developer, I want to create a program separate from the website. This program will only be accessible by admins where they will be able to access the product database so they can update product information as needed. Upon update, the website accessible by customers will also be automatically updated.</p> <p>Acceptance criteria: Scenario 1: Product list update</p> <p>Given a product has gone on sale, is out of stock, or a new product has been added, the admin will be able to log in to the product database to update the products as needed.</p>	
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