

UX

USE CASE STUDY 2

THE PNC BUS APP

< SUPPORT TO PROVIDE TO STUDENTS >



**Passerelles
numériques**
A Gateway for Life

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🏠

Get your bus...

From

Phnom Penh, Cambodia

To

Phnom Penh, Cambodia

Departure date

16/02 at 12:00

Return date

16/02 at 12:00

No return

Number of passengers

2

Bags

☐ No bags

☐ One bag

☐ Two bags

Options

☐ Direct bus

☐ Non smoking bus

CLEAR ALL

NEXT

City shall exist

Return date shall be after the departure

If any error, the NEXT button is disabled

Departure ticket

☐

16/02 at 12:00

PHNOM PENH

NON SMOKING

PNC BUS TRANSPORATION

16/02 at 16:00

SIANOUKVILLE

Air conditioning

WIFI included

4 Hours

1 change

15 \$

Passenger 1

☐

I don t like fish

☐

Near window

☐

I don t like meat

☐

Near aisle

☐

I don t like chocolate

☐

Specific seat:

Passenger 2

☐

I don t like fish

☐

Near window

☐

I don t like meat

☐

Near aisle

☐

I don t like chocolate

☐

Specific seat:

One seat shall be selected
If this trip is selected

☐

16/02 at 12:00

PHNOM PENH

NON SMOKING

PNC BUS TRANSPORATION

16/02 at 16:00

SIANOUKVILLE

4 Hours

1 change

10 \$

Passenger 1

☐

Near window

☐

Near aisle

☐

Specific seat:

Passenger 2

☐

Near window

☐

Near aisle

☐

Specific seat:

NEXT

If any error, the NEXT button is disabled

Select one trip

This Bus is cheaper
Because No Wifi
And no meal

Return ticket

☐

16/02 at 12:00

SIANOUKVILLE

NON SMOKING

16/02 at 16:00

PHNOM PENH

PNC BUS TRANSPORATION

4 Hours

1 change

Air conditioning

WIFI included

15 \$

Passenger 1

☐ I don t like fish

☐ Near window

☐ I don t like meat

☐ Near aisle

☐ I don t like chocolate

☐ Specific seat:

Passenger 2

☐ I don t like fish

☐ Near window

☐ I don t like meat

☐ Near aisle

☐ I don t like chocolate

☐ Specific seat:

One seat shall be selected
If this trip is selected

Select one trip

☐

16/02 at 12:00

SIANOUKVILLE

NON SMOKING

16/02 at 16:00

PHNOM PENH

PNC BUS TRANSPORATION

4 Hours

1 change

Air conditioning

WIFI included

14 \$

Passenger 1

☐ I don t like fish

☐ Near window

☐ I don t like meat

☐ Near aisle

☐ I don t like chocolate

☐ Specific seat:

Passenger 2

☐ Near window

☐ Near aisle

☐ Specific seat:

If any error, the NEXT button is disabled

NEXT

←

→

↺

⬆

Enter your information

Passenger 1

First name

RONAN

Last name

OGOR

Date of birth

02/02/2000

Address

VIP Member ID

RONAN

Facebook

OGOR

Mail

ffff@gmail>com

Passenger 2

First name

RONAN

Last name

OGOR

Date of birth

02/02/2000

Address

VIP Member ID

RONAN

Facebook

OGOR

Mail

ffff@gmail>com

If any error, the NEXT button is disabled

NEXT

←

→

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⬆

Trip payment

Card type :

☐

 MasterCard

☐

 VISA

☐

 Free (PNC teachers only)

Card name

RONAN

Card number

OGOR

Expiry date

02/02/2000

Cannot go to NEXT
If missing information

NEXT

IF PAIEMENT IS OK -> come back to HOME PAGE

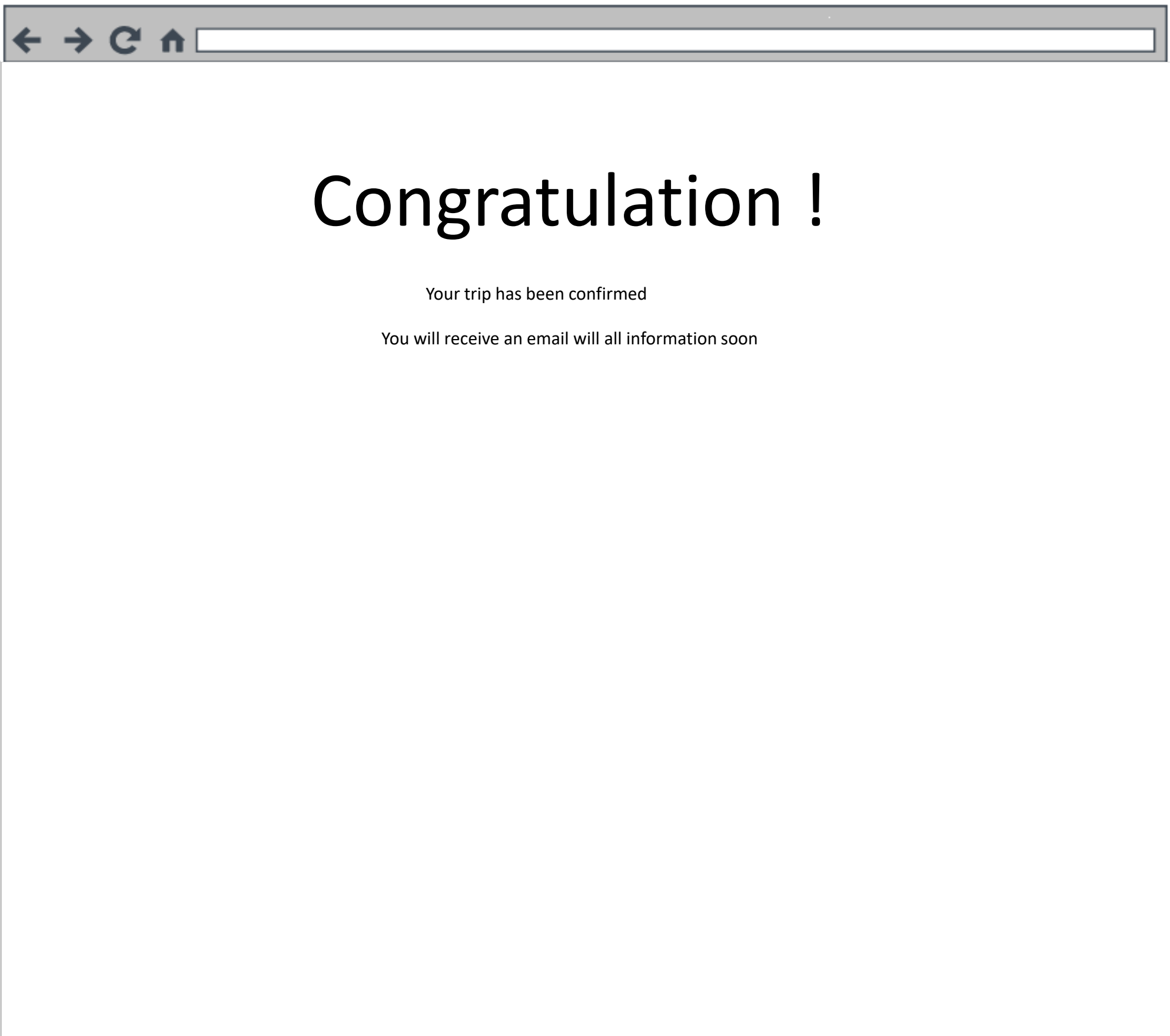
IF PAIEMENT IS NOK -> Display error



Trip payment error

An error occurred when performing the payment operation :

Operation refused by the bank



Congratulation !

Your trip has been confirmed

You will receive an email with all information soon