

HY NGUYEN

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Phoenix, AZ 85019

EXECUTIVE SUMMARY

I am a student at Arizona State University pursuing a degree in Computer Information Systems. Looking to sharpen skills in the technical field, while looking to enhance my professional workplace experience.

SKILLS

- Responsible, organized, bilingual, and incredibly driven
- Experienced in Windows/macOS
- Maintains updated on tech industry
- Understands importance of communication and flexibility
- Willing to help others

HOBBIES

- Custom Mechanical Keyboards
- Phone Repairs
- Beginner Level Soldering

EXPERIENCE

Team Member

Pho Fresh Alley | August 2021 - March 2022

- Efficiently performed in a multitasking team environment
- Provided excellent customer service

ASU Sync Tech Support

ASU College of Health Solutions | August 2020 - May 2021

- Assisted graduate level professors transition their classes to an online environment

ASU Verifier

ASU Admissions Services | August 2020 - May 2021

- Handled sensitive information in an office environment for 3 - 6 hour shifts
- Managed and organized high volume of paper work

Front of House Member

PHO 602 Restaurant | Jul 2018 - Aug 2019, Summer 2021

- Welcome, greet, and serve customers with great customer service; while maintaining store clean
- Multi-tasked in-person orders as well as phone orders in multiple languages
- Ability to adjust to customer and coworker needs with effective communication and friendliness

EDUCATION HIGHLIGHTS

Arizona State University

BS Computer Information Systems | Aug 2019 - Present

- Object Oriented Program & Data, Calc for Engineers III, and Principles of Programming, Business Database Systems

Apollo High School

Graduate with Honors | Aug 2015 - May 2019

- Top 2% of Class of 2019 | GPA 4.54
- Swim Team Leader