## UK Grapples with AI Job Crisis: Why Europe Stays Calm

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Artificial Intelligence (AI) is transforming the job market globally, but its impact is particularly acute in the United Kingdom. As AI technologies become more sophisticated and widespread, concerns are mounting that the UK could face a significant job crisis. With estimates suggesting that up to 8 million jobs are at risk, the UK is grappling with the possibility of mass unemployment, which could reshape its economy and society.

## Think tank Report:

The scale of Al's potential impact on the UK workforce is staggering. A report by the Institute for Public Policy Research (IPPR) suggests that up to 8 million jobs could be at risk due to AI, representing around 25% of the UK's workforce. These job losses are not spread evenly across sectors; rather, they are concentrated in areas where tasks are routine, repetitive, and easily automated.

The IPPR's analysis highlights that 11% of tasks performed by workers in the UK are already exposed to AI in the first wave of generative AI adoption. This exposure is expected to grow, potentially reaching 59% in the second wave, which could affect higher-earning and more complex jobs. In the worst-case scenario, AI could replace up to 7.9 million jobs, leading to significant disruptions in the labor market and widespread economic dislocation.

Which Sectors May Be Most Affected?

The sectors most vulnerable to AI-induced job losses are those that rely heavily on routine and repetitive tasks. These include:

- Administrative and Secretarial Roles: All technologies are particularly effective at automating tasks such as data entry, scheduling, and other administrative functions. This makes secretarial and administrative jobs highly susceptible to automation, putting a significant number of workers at risk.
- **Customer Service:** Al-powered chatbots and virtual assistants are increasingly being used to handle customer inquiries, reducing the need for human customer service agents. As these technologies improve, they could replace a large portion of the customer service workforce.
- **Back-Office Jobs:** Roles that involve processing transactions, managing records, and other back-office functions are also at risk. These tasks can often be automated using AI, leading to job reductions in this area.
- **Creative Industries:** Even jobs in creative fields such as copywriting, graphic design, and content creation are not immune to AI. Tools like GPT-3 and other generative AI models can

produce written content, design logos, and even create artwork, potentially displacing workers in these sectors.

## Gender imbalance:

The impact of AI on employment is likely to be gendered, with women facing a disproportionate share of job losses. According to the IPPR, women are more likely to be employed in roles that are at high risk of automation, such as secretarial, administrative, and customer service positions. This means that the gender imbalance in AI-induced job losses could be significant, exacerbating existing inequalities in the labor market.

Young people are also at high risk, particularly those in entry-level positions. As firms adopt AI technologies, they may reduce hiring for these roles, leading to fewer opportunities for young workers. This could further entrench gender and age disparities in the workforce, as women and younger workers are more likely to be employed in vulnerable sectors.

#### **British Government**

Recognizing the potential threat posed by AI to the job market, the British government has begun to take action. The Department for Science, Innovation, and Technology has invested £290 million since 2018 in skills and talent initiatives aimed at preparing the workforce for the jobs of the future. These initiatives include funding for AI research, support for skills development, and efforts to promote STEM (Science, Technology, Engineering, and Mathematics) education.

However, there is a growing consensus that more needs to be done. The IPPR has called on the government to develop a comprehensive, job-centric industrial strategy for AI. Such a strategy would encourage job transitions, support the creation of green jobs, and include fiscal policy measures such as tax incentives to promote job augmentation rather than full displacement. Regulatory changes may also be necessary to ensure that AI is implemented in a way that benefits workers and society as a whole.

The British government is also working with organizations such as Innovate UK and the Alan Turing Institute to develop guidance on the core AI skills that people will need in the coming years. This guidance is expected to be published later this year and will play a crucial role in helping workers adapt to the changing job market.

Why Is Britain Feeling More Threatened Than Europe?

# <u>Several factors contribute to Britain's heightened sense of threat from AI compared to other European countries:</u>

- **High Concentration of At-Risk Jobs:** The UK has a high concentration of jobs in sectors that are particularly vulnerable to automation, such as finance, retail, and customer service. This makes the country more susceptible to the disruptive effects of AI.
- Rapid Adoption of Al Technologies: The UK has been a leader in Al adoption, with a strong focus on innovation and technological advancement. While this has brought economic benefits, it has also increased the risk of job displacement. In contrast, some European countries have been slower to adopt Al, which may explain why they feel less threatened.

- Post-Brexit Economic Uncertainty: The UK's departure from the European Union has
  created additional economic uncertainty, which could exacerbate the impact of AI on the
  job market. The loss of access to the EU's single market and the potential for reduced
  foreign investment could make it more difficult for the UK to adapt to the changes brought
  about by AI.
- **Policy and Regulation:** Europe has been more proactive in regulating AI, with initiatives such as the European Commission's AI Act, which aims to establish a legal framework for AI. This regulatory approach may help mitigate some of the risks associated with AI, making European countries feel less threatened.

Can Europe Suffer From This Situation After Britain?

While the UK may be feeling the brunt of Al's impact at present, other European countries are not immune to the risks posed by automation. As Al technologies continue to evolve and become more widespread, they are likely to have a significant impact on employment across Europe. Sectors such as manufacturing, finance, and retail are all at risk of disruption, and countries with large concentrations of jobs in these industries could face similar challenges to those seen in the UK.

However, Europe's more cautious approach to AI adoption and its emphasis on regulation may provide some protection against the worst-case scenarios. By taking a measured approach, European countries may be able to better manage the transition to an AI-driven economy, ensuring that the benefits of technological advancement are shared more evenly across society.

### Challenges

The rise of AI presents both opportunities and challenges for the UK and Europe. While AI has the potential to boost productivity and create new job opportunities, it also poses a significant threat to employment, particularly in sectors that are vulnerable to automation. The UK, with its high concentration of jobs in at-risk industries and its rapid adoption of AI technologies, is feeling particularly threatened. However, with the right policies and strategies in place, it is possible to mitigate the negative impacts of AI and ensure that the benefits of this technological revolution are shared by all.

#### References

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