

User Manual - Online Medical System

Introduction

Welcome to the User Manual for the Online Medical System. This manual is designed to guide you through the process of using the system effectively. Whether you are a patient seeking virtual consultations or a doctor managing appointments, this manual will provide step-by-step instructions along with screenshots to help you navigate and utilize the system's features.

System Requirements

Before using the Online Medical System, please ensure that you have the following:

- A computer or mobile device with internet access
- Supported web browsers (e.g., Google Chrome, Mozilla Firefox)

Getting Started

1. Open your preferred web browser and navigate to the Online Medical System website.
2. Click on the "Register" button to create a new user account if you don't have one. Provide the required information and submit the registration form.



[Home](#)[Appointment](#)[Schedule](#)**First Name**

Enter your First Name

Middle Name

Enter your Middle Name

Last Name

Enter your Last Name

Date

mm/dd/yyyy

**Phone**

Enter your phone (e.g. +14155552675)

Email

Enter a valid email address

Username

Enter your username

Password

Enter you password

Confirm Password

Re-enter your password

Submit[Home](#)[Appointment](#)[Schedule](#)**First Name**

James

Middle Name

Enter your Middle Name

Last Name

Smith

Date

03/03/1986

**Phone**

+15669992221

Email

jamesmith@gmail.com

Username

jamesmith

Password

Confirm Password

Submit

- Once registered, you will be located to "Login" webpage, and you can enter your username and password to access your account.



User Log In

☐ Remember me[Forgot password?](#)

User Roles

The Online Medical System supports one user roles: "Patient"

Patient

As a patient, you can perform the following tasks:

1. Appointment Scheduling:
 - Click on the "Appointment" tab to view make appointment form.
 - Choose a doctor to view available appointment slots.
 - Select the available date and time.
 - Confirm the appointment to secure your slot.



Select one Doctor

-- select a doctor --

Appointment Time

-- select doctor first --

Password

Enter you password

Submit

2. View and Manage Appointments:

- Access the "Schedule" tab to view your appointments.
- Cancel appointments if necessary.



Your Schedule

No appointments found for you.



Your Schedule

Appointment ID	Date	Time	Doctor	Cancel
21	May 25, 2023	10:30 AM	Lin	Cancel

Troubleshooting

If you encounter any issues while using the Online Medical System, please try the following steps:

1. Check your internet connection: Ensure that you have a stable internet connection to avoid disruptions during virtual consultations or appointment scheduling.
2. Clear browser cache: If the system is not loading or behaving unexpectedly, try clearing your browser cache and reloading the page.
3. Contact support: If the issue persists or if you have any questions, please reach out to our support team at yuanhsuanlin@mail.adelphi.edu.

Conclusion

This User Manual has provided you with step-by-step instructions for using the Online Medical System. You can now effectively navigate the system, schedule appointments, and manage your medical interactions. For any further assistance, please refer to the Troubleshooting section or contact our support team. We hope you have a seamless and positive experience using our system.