User Acceptance Testing (UAT) – Docspot

Team Information

Date	27 June 2025
Project Name	Docspot: Seamless Appointment Booking For Health
Team ID	LTVIP2025TMID58589

Objective

The objective of this UAT document is to validate whether the Docspot application meets business requirements and functions as expected from an end-user perspective. This includes validating key features such as user registration, doctor and clinic listings, appointment scheduling, doctor availability management, notification system, and overall platform usability for both patients and healthcare providers.

Project Overview

Docspot is a full-stack healthcare appointment platform that allows patients to search and book appointments with verified doctors and clinics. Healthcare providers can list and manage their availability, while administrators verify provider credentials and approve profiles. The platform is designed to streamline the appointment booking process with an intuitive interface and secure, real-time interactions.

Scenario-Based Case Study

Emma, a working professional, registers as a patient, filters doctors by location and specialty, and books an appointment. Dr. John confirms the booking, and the admin verifies both users. Emma receives reminders, attends the consultation, and accesses her prescription through the app.

Test Accounts

User Account	DocSpot! | Seamless Appointment Booking for Health
Admin Panel	DocSpot! | Seamless Appointment Booking for Health
Test URL	DocSpot! | Seamless Appointment Booking for Health

User Acceptance Test Scenarios

The following test cases are used to evaluate the system based on the scenario described above:

Test Scenario	Expected Outcome	Actual Outcome	Tested By	Status
User Registration	Patient/Doctor registers successfully	Successful	Hanif	Pass
Doctor Specialist Search with Filters	Displays accurate, available listings	As expected	Sreenu	Pass
Booking Appointment by Patient	Owner receives and reviews inquiry	Working	Hanif	Pass
Doctor Dashboard	Doctor accepts, rejects properties	Functional	Sreenu	Pass
Doctor Approvals	Doctor verifies and approves owners	Verified and approved	Hanif	Pass

Conclusion

The Docspot appointment platform has successfully met all user acceptance criteria based on the defined scenarios. The platform is functional, secure, and user-friendly for patients, healthcare providers, and administrators. It is ready for deployment.

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