Zahran Rafi Aldiansyah, Full Stack Developer

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PROFILE

Dynamic Full-Stack Developer with a year of experience in web development and IT support, specialising in backend solutions. Expertise encompasses HTML, CSS, JavaScript, and robust backend frameworks such as Node.js and Express. Proven ability to optimise website performance while collaborating effectively with cross-functional teams to meet project goals. Committed to enhancing user experience through proactive troubleshooting and technical support. Eager to contribute to innovative backend development projects, leveraging a solid foundation in database management and version control.

WORK EXPERIENCE

Aug 2024 - Present

IT Support, CV. Kreasi Bangun Indonesia, Jakarta

- Provide remote technical support to users for hardware, software, and network-related issues via various channels (e.g., chat, email, video calls).
- Troubleshoot and diagnose technical problems, identifying root causes and implementing effective solutions in a timely manner.
- Assist with software installations, configurations, and updates, ensuring compatibility and optimal performance.
- Manage user accounts and permissions for various systems and applications.
- Monitor system performance and identify potential issues proactively.
- Assist with basic network troubleshooting and connectivity issues.

Dec 2022 – May 2023

Full Stack Developer Intern, PT. Business Connection Worldwide, Jakarta

- Developed and maintained responsive websites using HTML, CSS, and JavaScript.
- Implemented backend solutions with Node.js and Express for seamless data management.
- Collaborated with cross-functional teams to define project requirements and timelines.
- Optimized website performance and ensured compliance with best practices.
- Provided ongoing support and troubleshooting to enhance user experience.

EDUCATION

Aug 2020 – Jul 2025

Bachelor in Informatics Engineering, Universitas Gunadarma (GPA 3.36 / 4.00)

 Course taken: Database System, Human-Computer Interaction, Computer Security System, WEB Programming, Object-Oriented Programming, Algorithm and Programming, Network Programming.

SKILLS

Web Development & Programming

Proficient in HTML/CSS, JavaScript, PHP, and Python 3. Experienced with front-end frameworks like React.js (including state management) and Bootstrap, alongside back-end technologies such as Node.js and Express.js. Solid understanding of WordPress development.

Database Management Skilled in MySQL, PostgreSQL, Oracle, and MongoDB.

Version Control Proficient with GitHub.

Core Strengths A highly organized, flexible, and fast learner with a strong eagerness to master new technologies.

LANGUAGES Indonesia Native English Highly Proficient

COURSES & TRAINING

Aug 2022 – Jan 2023	Javascript Programming Language Fundamental (Certified), Universitas Gunadarma
Maret 2021 – Aug 2021	Fundamental DBMS (Certified), Universitas Gunadarma
Sep 2022 – Feb 2023	SQL Server for Intermediate (Certified), Universitas Gunadarma
Jan 2024 – Jun 2024	Advanced Database Systems (Certified), Universitas Gunadarma