

4835 Breeders Cup Dr
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Alejandro Fernandez Patraca

SKILLS

Problem solving, Adaptive Team Player, Active Listening, Follow-up Skills, Java, HTML, Basic Python

EXPERIENCE

Low Country Swim School, North Charleston, SC – *Customer Service Representative/Swim Assistant*

07/2023 – 08/2024

- Provided excellent customer service, resolving 95% of complaints within 24 hours
- Assisted customers with website navigation for class scheduling and cancellations
- Helped teach swimming to children (ages 2+) and adults, including those with special needs

Fernandez Plumbing, North Charleston, SC – *Accountant*

10/2020 – Current

- Created and reviewed over 40+ invoices yearly for accuracy and completeness
- Assisted in generating project pricing for clients
- Family owned business as my father is the boss

Fernandez Plumbing, North Charleston, SC – *Translator and Interpreter*

09/2019 – Current

- Translated documents and interpreted conversations between Spanish-speaking clients and English-speaking staff
- Reviewed audio and video files requiring translation services

EDUCATION

Fort Dorchester High School, South Carolina – *High School Diploma*

- Graduated on May of 2024

University of South Carolina – *Bachelors*

- Undergraduate of Computer Engineering with an expected year of graduating on 2028
- Relevant Coursework: Algorithmic Design, Computing in the Modern World

