

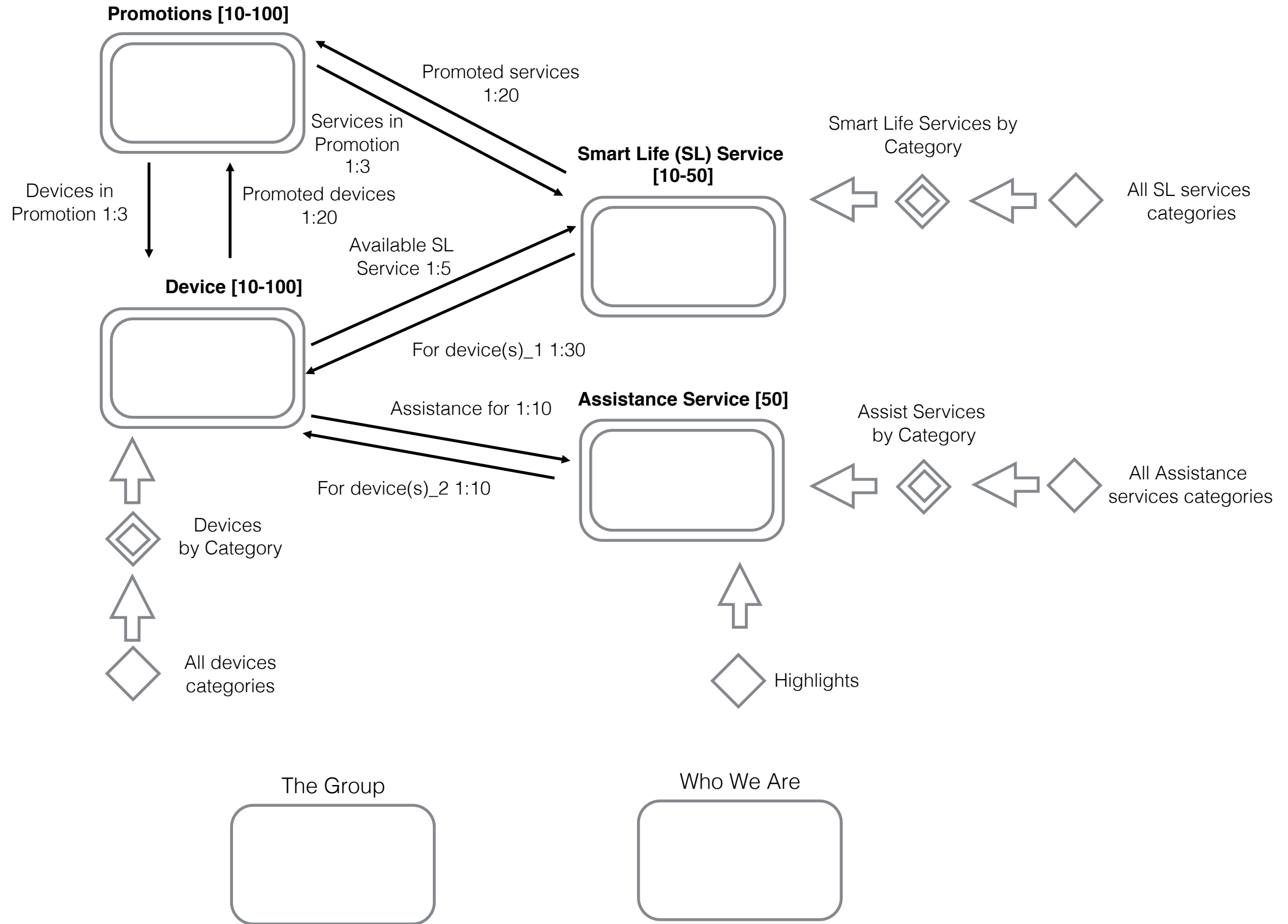
# Multi-channel web site for TIM

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- 811903 – Davide Scaglione email: [davide1.scaglione@mail.polimi.it](mailto:davide1.scaglione@mail.polimi.it)
- 812457 – Simone Sipala email: [simone.sipala@mail.polimi.it](mailto:simone.sipala@mail.polimi.it)
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- Abstract:

This document is about the design of our website. It is composed by 3 schemas: C-IDM, L-IDM AND P-IDM and the relative descriptions about the notations used and the textual descriptions for L-IDM Schema and P-IDM schema. We've used Balsamiq as prototyping tool for the interactive mock-up.

# C-IDM SCHEME




# Comments about Notations



For L-IDM SCHEMA:

○ = content dialogue act

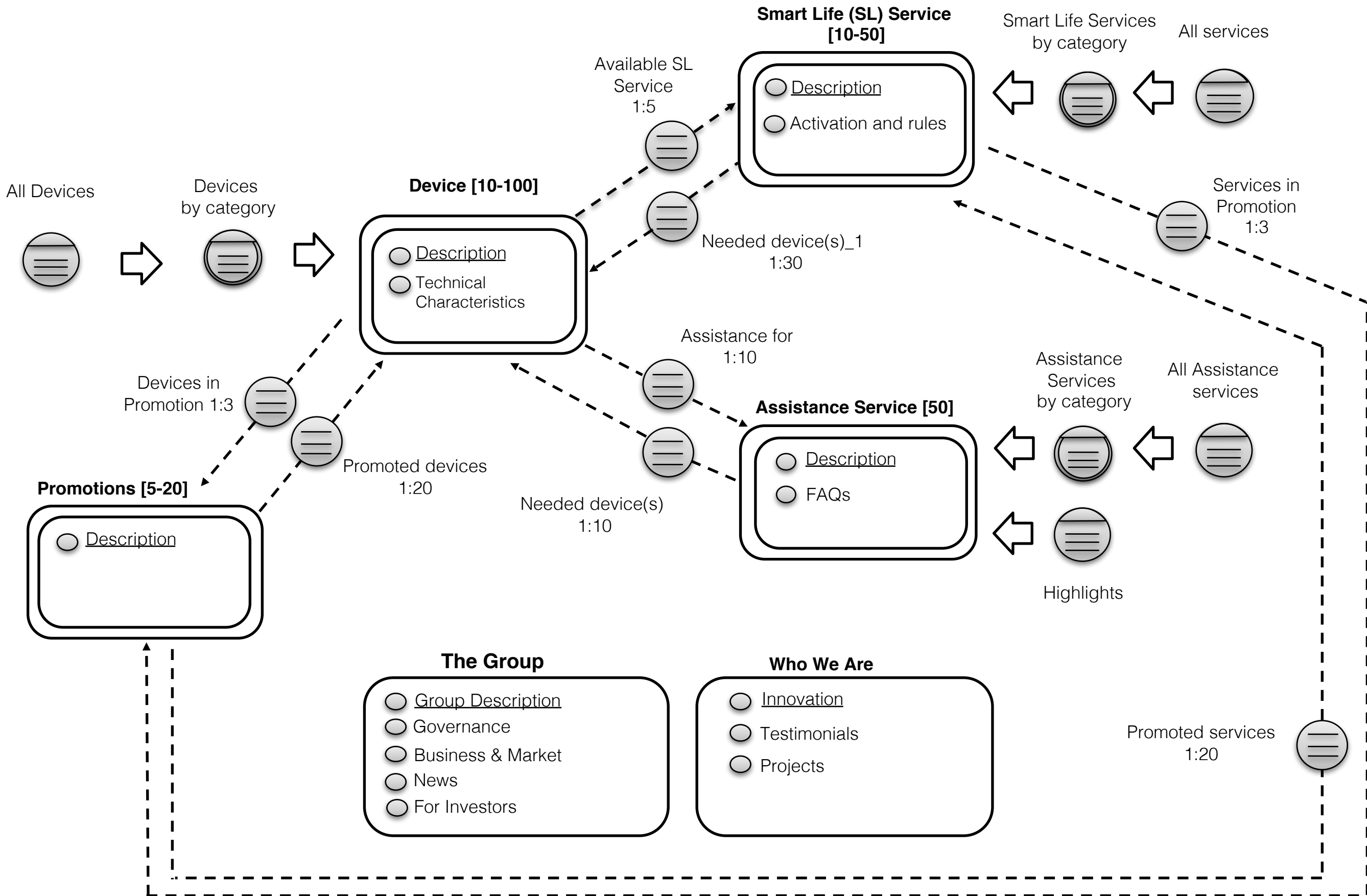
 = Topic

 = Multiple topic

 = Transition dialogue act  
Min:max

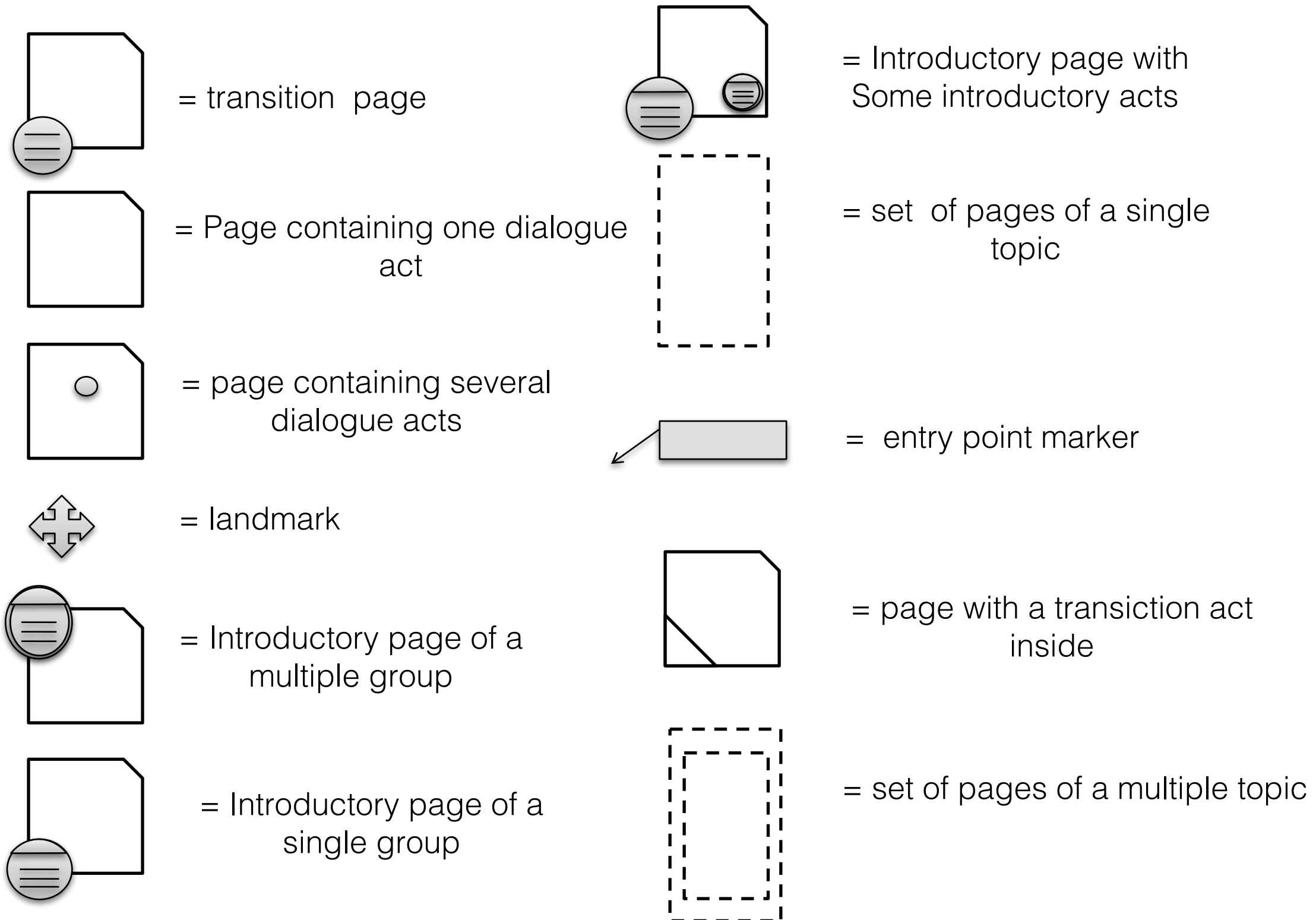
  
 } = introductory dialogue act

# L-IDM SCHEME



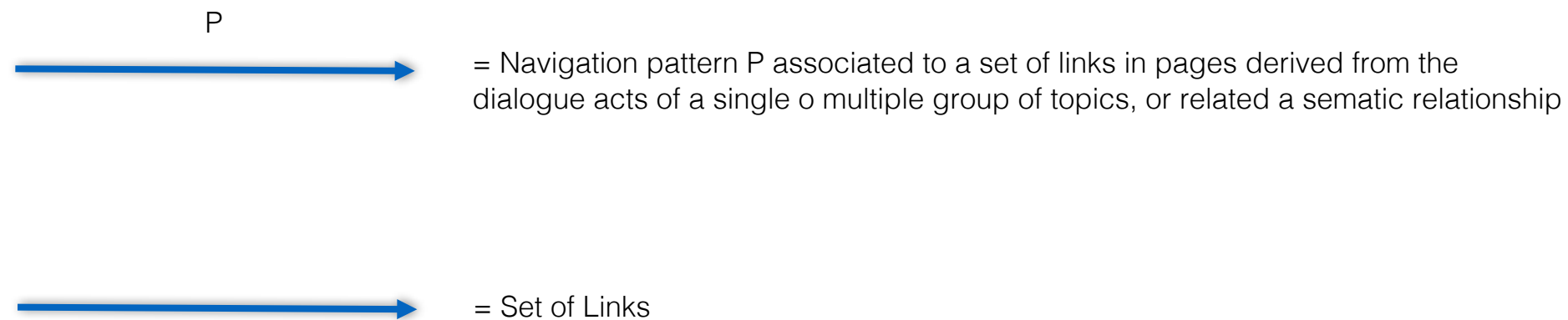
# Comments about Notations

For P-IDM SCHEMA:



# Comments about Notations


For P-IDM SCHEMA:

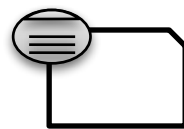


# Comments about Notations

For P-IDM SCHEMA:

In the following slides:

- The gray parts represent elements already present in the previous diagrams, proposed again only to highlight the connections.
- The light blue parts highlight those elements that, for reasons of space, will be shown in the next slide
- The symbol  indicates a form page
- In the multiple topic “devices” we chose to join the different dialogue acts on a single page because they are coherent to each other and also because all of them are related at the same request of information on a specific device.
- In the multiple topic “Smart Life Service” we chose to combine activation and Rules to the subscription page because they are two pages both related on the activation of a specific service and both are linked to the same dialogue act
- Inside the Home we included all categories of promotions: the introductory page "All categories of promotions" is then embedded into the home and it is shown in the P-IDM scheme with the symbol:



- The Highlights have been considered as a category and in fact they are included into the introductory page "All Category of assistance services". Then in the mock-up we referred to them as "Main Services"



All Categories  
of promotions

