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ETHICS STATEMENT

Our aim is to work towards safer AI systems by enabling users to understand the confidence and reliability of language model generations. In principle, this could help mitigate many of the potential harms of NLG from foundation models such as generating false and harmful information in response to genuine questions about important topics like medical questions. However, this potential benefit comes with the risk that systematic mistakes in the assessment of uncertainty or its communication could cause unfounded and misplaced confidence. While this paper represents research progress in identifying new considerations and methods for uncertainty quantification in NLG, before deployment we advise that practitioners conduct extensive evaluations specific to the deployment context to make sure that uncertainty is communicated in a way that empowers users and is not misleading or confusing.

REPRODUCIBILITY STATEMENT

Because of the computational cost of experimentation with foundation models, most of the relatively small amount of existing research into NLG uncertainty relies on proprietary models, finetuning of expensive models, and human evaluation. These factors put this kind of research out of reach for many academic groups. Our work takes advantage of the recently released, publicly available OPT models, and builds on this to provide an uncertainty quantification pipeline for NLG that uses entirely open source tools. Meanwhile our method requires no finetuning or training of foundation models and can work with ‘off-the-shelf’ existing models. We hope that this can facilitate more research on these important topics in the academic community as well as making our methods easier to replicate. We make all of our code, as well as the hand-labelled semantic equivalence dataset drawn from TriviaQA and CoQA, available under an MIT license.

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