

## Software Engineer - Intern

### ***Contribute to the future of digital adoption with AI-first innovation***

#### **Who are we?**

Founded in 2014 by Khadim Batti and Vara Kumar, Whatfix is a leading global B2B SaaS provider and the largest pure-play enterprise digital adoption platform (DAP). Whatfix empowers companies to maximize the ROI of their digital investments across the application lifecycle, from ideation to training to the deployment of software. Driving user productivity, ensuring process compliance, and improving user experience of internal and customer-facing applications.

Spearheading the category with serial innovation and unmatched customer-centricity, Whatfix is the only DAP innovating beyond the category, positioning itself as a comprehensive suite for GenAI-powered digital adoption, analytics, and application simulation. Whatfix product suite consists of 3 products - DAP, Product Analytics, and Mirror. This product suite helps businesses accelerate ROI on digital investments by streamlining application deployment across its lifecycle.

Whatfix has seven offices across the US, India, UK, Germany, Singapore, and Australia and a presence across 40+ countries.

Customers: 700+ enterprise customers, including over 80 Fortune 500 companies such as Shell, Microsoft, Schneider Electric, and UPS Supply Chain Solutions.

Investors: Raised a total of ~\$270 million. Most recently Series E round of \$125 Million led by Warburg Pincus with participation from existing investor SoftBank Vision Fund 2. Other investors include Cisco Investments, Eight Roads Ventures (A division of Fidelity Investments), Dragoneer Investments, Peak XV Partners, and Stellaris Venture Partners.

- With over 45% YoY sustainable annual recurring revenue (ARR) growth, Whatfix is among the “Top 50 Indian Software Companies” as per G2 Best Software Awards.
- Recognized as a “Leader” in the digital adoption platforms (DAP) category for the past 4+ years by leading analyst firms like Gartner, Forrester, IDC, and Everest Group.
- The only vendor recognized as a Customers’ Choice in the 2024 Gartner® Voice of the Customer for Digital Adoption Platforms has once again earned the Customers’ Choice distinction in 2025. We also boast a star rating of 4.6 on G2 Crowd, 4.5 on Gartner Peer Insights, and a high CSAT of 99.8%
- Highest-Ranking DAP on 2023 Deloitte Technology Fast 500™ North America for Fourth Consecutive Year
- Won the Silver for Stevie's Employer of the Year 2023 – Computer Software category and also recognized as Great Place to Work 2022-2023
- Only DAP to be among the top 35% companies worldwide in sustainability excellence with EcoVadis Bronze Medal

- On the G2 peer review platform, Whatfix has received 77 Leader badges across all market segments, including Small, Medium, and Enterprise, in 2024, among numerous other industry recognitions.

***Be one of the key members in this awesome journey of building a billion-dollar company!***

### **Your Opportunity**

As a Software Engineering Intern, you'll join a dynamic product and engineering team that leverages AI, data, and scalable systems to shape the future of user onboarding and engagement. Whether you're building microservices, contributing to our AI-infused DAP, or designing tools that learn from user behavior -your work will have real, measurable impact.

### **What You'll Do**

- Design, build, and test scalable product features **across Whatfix's platform**
- Collaborate on AI/ML-driven initiatives (e.g., content auto-generation, personalized experiences, behavior-based triggers)
- Debug complex issues and contribute to high-availability systems
- Participate in design discussions, sprints, and code reviews
- Work closely with data science and product teams to integrate intelligent workflows and models into the platform

### **Who You Are**

- Deeply curious about technology and **how AI is reshaping the user experience**
- Strong foundation in **data structures, algorithms, and problem solving**
- Excited to work in cross-functional teams where software meets data, AI, and UX
- Adaptable, collaborative, and driven to learn fast and scale fast

### **Qualifications**

- Bachelor's or Master's in **Computer Science**, Engineering, or equivalent
- Solid understanding of **OOP**, databases, and API design
- Excellent communication and interpersonal skills
- Bonus: participation in hackathons, AI/ML coursework, or open-source projects

### **Must have**

- Understanding on **using AI to leverage in the areas of Application development.**
- Exposure to **prompt engineering fundamentals.**
- Understanding of the usage of tools as part of **AI development ecosystem.**
- Experience or exposure to **Java, JavaScript, React.js, or TypeScript**
- Familiarity with GenAI frameworks
- Understanding of version control (Git), CI/CD, and containerized environments

### **Behavioral Traits**

- Can-do mindset with an appetite for big challenges
- Passion for user-centric innovation
- Comfortable in ambiguity and fast-paced environments
- Strong sense of ownership and accountability
- Ability to challenge the conventional wisdom

### **Culture & Inclusion**

We live by our **Cultural Principles**:

**Customer First | Empathy | Transparency | Fail Fast, Scale Fast | Trust & Ownership | No Hierarchies for Communication | Innovate Deeply**

We are proud to be an Equal Opportunity Employer with a strong belief in building diverse and inclusive teams.

### **Why Whatfix?**

***Because you won't just "intern", you'll innovate. This role is your launchpad to:***

- ***Build real-world AI-powered software***
- ***Collaborate with some of the brightest engineers in enterprise SaaS***
- ***Get exposure to AI product thinking and digital experience innovation***
- ***Learn fast, build fast, and see your work in production***