


# ANIKET CHANDRAKANT DALVI

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## EDUCATION HISTORY

**March - 2012**  
**SSC.**

Nutan Vidyalaya

**March - 2014**  
**HSC.**

VIVA Junior College

**April- 2018**  
**Bachelor of science**  
**Information Technology.**  
VIVA College

## Professional Summary

- Dynamic and results-oriented IT Engineer with over 5 years of hands-on experience in designing, implementing, and managing complex IT infrastructures. Demonstrated expertise in virtualization, advanced firewall configuration, and cloud-based solutions, with a proven ability to enhance network security and drive operational excellence. Skilled at troubleshooting critical technical challenges, ensuring minimal downtime, and delivering scalable IT solutions.
- Adept at collaborating with cross-functional teams to align IT strategies with business objectives, optimize system performance, and foster innovation. Recognized for streamlining operations, improving organizational efficiency, and maintaining high levels of user satisfaction through proactive support and strategic IT leadership.

## Technical Skills

### Operating Systems:

- Expertise in managing and configuring Windows Server (2003/2008/2012/2016) environments.
- Proficient in Mac OS, Ubuntu, and Windows XP/7/8/10/11.
- Hardware and Network Devices:
- Skilled in configuring and maintaining CISCO routers, D-Link switches, IP surveillance systems, and access points.

### Network Security:

- Hands-on experience with Fortinet Firewall, Sophos Firewall, and Seqrite Endpoint Security for robust data protection and compliance.

### Virtualization:

- Proficient in deploying and managing virtualization platforms, including VMware, Microsoft Virtual PC, Oracle VM VirtualBox, and Hyper-V.

### Software Proficiency:

- Advanced knowledge of Tally Prime, AutoCAD, Revit, ZW CAD, Gstar CAD, and SAP for enterprise solutions.

### Troubleshooting Expertise:

- Proven ability to resolve complex issues related to network connectivity, hardware performance, printer configurations, and system optimization.

### Cloud Services and Security:

- Experience in managing and securing cloud platforms, including P-Cloud, AWS, and Google Cloud, ensuring scalable and secure operations.

## Certifications

- CCNA Routing and Switching
- ITIL (Information Technology Infrastructure Library)
- CCC (Course on Computer Concepts)
- C, C++, Java, SQL
- MS-CIT

## WORK EXPERIENCE

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### IT Manager

#### YMS Consulting Engineers | Sep 2021 - Till Date

- Spearheaded IT infrastructure management, including installation and configuration of Windows Server environments (2010, 2012 R2, 2016) and Active Directory.
- Troubleshoot network issues for enterprise applications such as Tally Prime, AutoCAD, and Revit, ensuring minimal downtime.
- Implemented and managed firewall solutions, including Fortinet and Sophos, optimizing network security and enforcing compliance protocols.
- Configured and maintained network devices, including CISCO routers, switches, and D-Link routers, ensuring seamless connectivity.
- Managed Microsoft Admin Dashboard and Azure environments for user provisioning and system administration.
- Administered Active Directory for user and account management, including creation and deletion of users, email distribution list setup, and user group configurations.
- Configured and supported Microsoft Outlook for all users, resolving synchronization and access issues.
- Provided technical guidance for antivirus installation and resolved complex network access issues.
- Collaborated with leadership on IT asset management, ensuring efficient and secure use of IT resources.

#### Key Achievements

- Reduced network downtime by 30% through proactive monitoring and efficient troubleshooting strategies.
- Successfully migrated on-premise systems to cloud platforms, improving scalability and cost efficiency.
- Implemented robust firewall solutions, significantly enhancing data security and ensuring regulatory compliance.

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### Information Technology Support ENG.

#### Megha Compusoft | Feb 2019 - Aug 2021

- Provided day-to-day technical support for hardware, software, and network systems in a multi-user environment.
- Installed and configured virtualization platforms such as VMware, Microsoft Virtual PC, and Oracle VM VirtualBox.
- Configured and maintained network devices, including CISCO routers, switches, and D-Link routers.
- Managed Microsoft Admin Dashboard, handling user account creation, deletion, and permission management.
- Configured and supported Microsoft Outlook for email accounts, resolving access and configuration issues.
- Diagnosed and resolved issues related to network connectivity, printer configurations, and user security settings.
- Administered email distribution lists, user accounts, and email groups, efficiently handling additions and removals.
- Assisted in SAP troubleshooting, providing tailored technical solutions to business users.
- Delivered IT support for GSCALTEX INDIA Pvt. Ltd. at a residential site, addressing specific technical requirements and resolving issues promptly.
- Responded in a timely manner to service requests, delivering in-person and remote technical support.

#### Key Achievements

- Enhanced IT efficiency by resolving connectivity and SAP-related issues promptly.
- Supported virtualization platforms, improving IT infrastructure scalability and flexibility.
- Successfully streamlined user account management across Windows Server and Microsoft Azure environments.