

We need assistance to the data we are interested in from the thermal imager

Писем: 2

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30 сентября 2022 г., 15:21

Dear Mr. Zhang,

Our team caused some difficulties. We've tried to get the temperature in the region that's already been created in the Hikvision web app, but the answer didn't include temperature at all. Here is an example:

We sent this request via Postman:
"http://192.168.1.64/ISAPI/Thermal/channels/2/thermometry/1/regions/1"

And the answer was:

```
<?xml version=""1.0" encoding="UTF-8"?>
<ThermometryRegion version=""2.0" xmlns="http://www.isapi.org/ver20/XMLSchema">
  <id>1</id>
  <enabled>>false</enabled>
  <name>Area 1</name>
  <emissivity>0.95</emissivity>
  <distance>100</distance>
  <reflectiveEnable>>false</reflectiveEnable>
  <reflectiveTemperature>20.0</reflectiveTemperature>
  <type>region</type>
  <Region>
    <RegionCoordinatesList>
      <RegionCoordinates>
        <positionX>220</positionX>
        <positionY>860</positionY>
      </RegionCoordinates>
      <RegionCoordinates>
        <positionX>444</positionX>
        <positionY>31</positionY>
      </RegionCoordinates>
      <RegionCoordinates>
        <positionX>846</positionX>
        <positionY>28</positionY>
      </RegionCoordinates>
      <RegionCoordinates>
        <positionX>841</positionX>
        <positionY>855</positionY>
      </RegionCoordinates>
    </RegionCoordinatesList>
  </Region>
  <distanceUnit>centimeter</distanceUnit>
  <emissivityMode>rougher</emissivityMode>
</ThermometryRegion>
```

In the developer guide, we read that the answer to this request should include the temperature field, so the answer is how we can get it or what we've done wrong?

We will be grateful for any provided help. Always open to hear from you.

Regards,
Vladimir Markov
Leading Developer
ACS Laboratory of Siberian Federal University

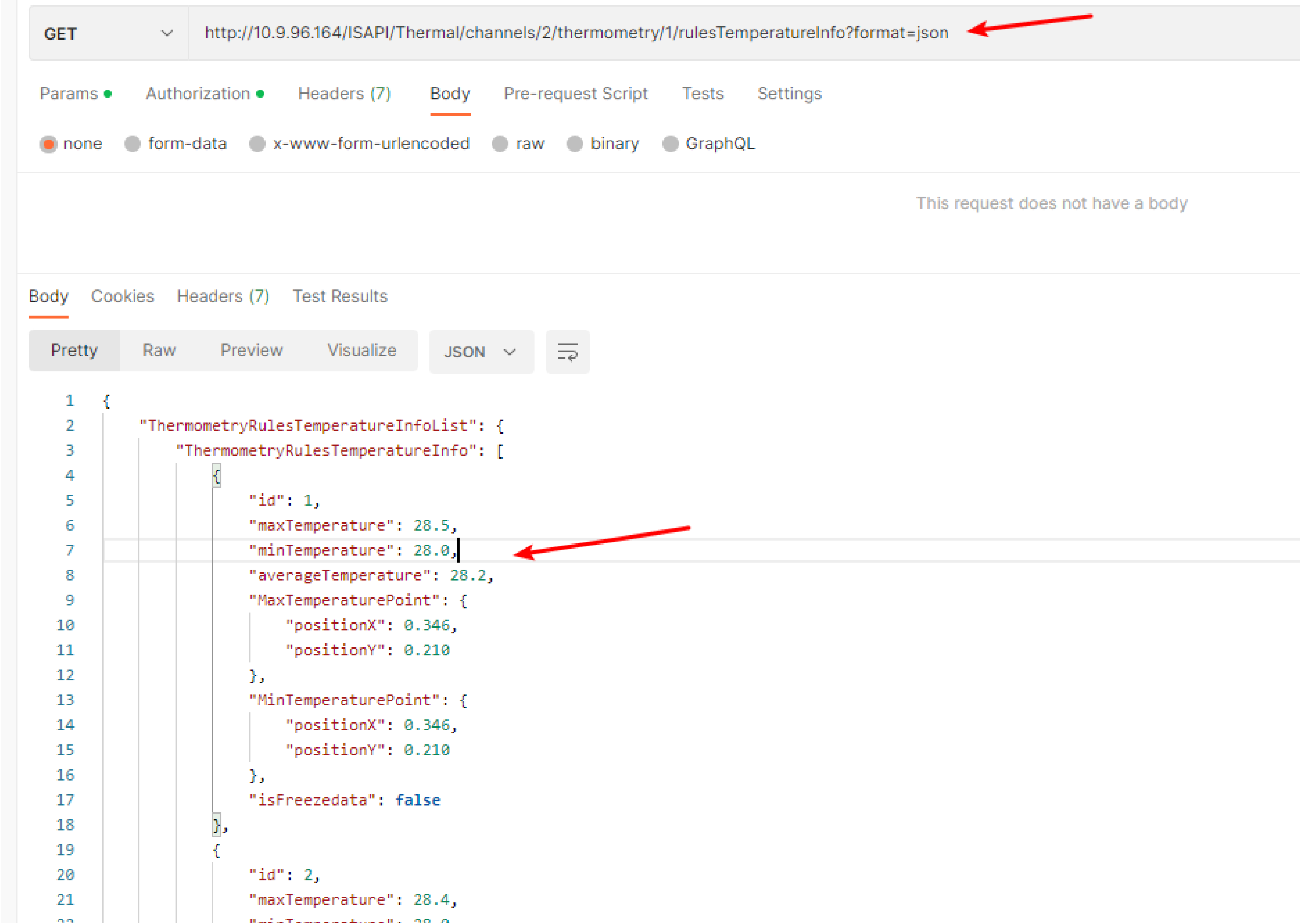
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30 сентября 2022 г., 15:36

HI:

Please check the command GET /ISAPI/Thermal/channels/<ID>/thermometry/<SID>/rulesTemperatureInfo?format=json

Please check the example below:



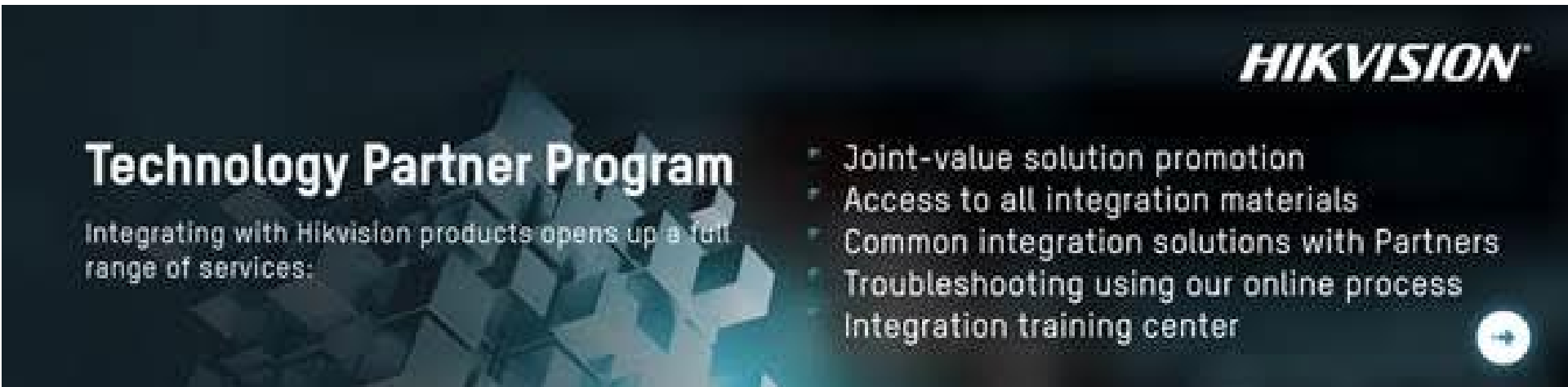
The command will create a

Best Regards,

David Zhang/张予恒

Integration Specialist

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