PHAM HONG TRANG

Objective

Youth and yet extremely mature; willing to learn and grow; Passionate about achieving as challenging position which allows meaningful contributions to a business' success.



Education -

FOREIGN TRADE UNIVERSITY

2015 - 2019

Major: International Business Economics

Get mark A in some related subjects such as: international commercial transaction, logistics and international transportation



Work Experience ——

JOINT STOCK COMMERCIAL BANK FOR INVESTMENT AND **DEVELOPMENT OF VIETNAM (BIDV)**

4/2018 - 8/2018

CUSTOMER DEVELOPMENT ASSOCIATE

- Operate support, complete the dossiers to provide products and services for customers, directly take care of customers such as delivery of documents, instructions in place at the request of customers;
- Carrying out sales through telephone channels, online channels, direct channels under the management of the Division leaders;
- Receiving information from customers, consulting, instructing customers information products, preparing records, filling information, selling banking products and services;

Activities

YOUTHVIETNAM

AUG 2016 - SEP 2016

Volunteer

- Propagate people, especially young people about blood and mobilize people to participate in donating blood.
- Actively promote and promote the image of Youth Day to friends, newspapers, forums and social networking sites.



Certifications —

TOEIC Certificate with score 655 issued by IIG Vietnam

2017



References -

Director: DO DAI DUONG (Deputy of pesonal customer 2 department)

Email: duongdd@bidv.com.vn

Mobile: 098 579 3985



- **10/11/1997**
- Female
- 0973414890
- hongtrangpham97bn@gmail.
- P Hanoi, Vietnam

SKILLS

MS Office

English

Korean

INTERESTS -

 Reading literature books, listening to pop music, traveling,...