



# Ngoc Hung Tran

## Curriculum Vitae

*"Life is like riding a bicycle. To keep your balance, you must keep moving" - Albert Einstein*

### Personal information

Address 1017/41 Lac Long Quan Street, Tan Binh District, Ho Chi Minh City  
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D.O.B August 8<sup>th</sup>, 1990

### Formation

- 2015–2017 **Masters of Business Administration**, *Bach Khoa University*, Vietnam, 3<sup>rd</sup> rank, GPA – 7.71.  
Thesis research: The influence of personality traits on investment intentions, study on generation Y  
Score 1<sup>st</sup> rank in subjects of MBA program: Quantitative Methods, Data Analysis, Project Formulation and Analysis, Financial Management, Financial Investments, and Quality Management.
- 2008–2013 **Bachelor of Engineering**, *Bach Khoa University*, Vietnam.  
From The Vietnamese - French Training Program of Excellent Engineers  
*Chương Trình Kỹ Sư Chất Lượng Cao Việt Pháp – PFIEV*  
Specialized in Telecommunications

### Experiences

- July-2017 **Management Consultant**, ASIA CONTROL SYSTEMS (HONG KONG).  
Work in Project at client site  
Detailed achievements:
- **Productivity improvement and productivity implementation:**
  - Implement control tools for floor team leaders, supervisors to follow up their goals
  - Reduce down time in painting process by control tools and check list
  - Reduce gap time when changing a new product in assembling line by allocated workers
  - Proactive training for team leaders about 8 supervisory behaviors
  - **Resolving lack of material issue in Aluminum Floor:**
  - Implement material/ spare-part check list between internal process
  - Reduce time to find material in warehouse by input more information in BOM
  - Reduce error data in ERP system by controlled input process

2014–2017 **Telecom Engineer**, SAIGONTOURIST CABLE TELEVISION - SCTV, Ho Chi Minh City.  
 Work in IT-Telecom Department, as an Access Network Engineer  
 Detailed achievements:

- Formulation and analysis for **10** SCTVnet projects, the biggest investment value is 6 million USD
- Deployed new Cable Modem Termination System (CMTS Casa, Cisco, Motorola) to provide SCTVnet services and support sales, customer service process
- Managed CMTS at Hubs in Ho Chi Minh City, Vung Tau City, Dong Nai Province that provided internet services for over 50,000 clients
- Training for technicians about new technology in SCTVnet services
- Problem solving skills of SCTVnet services

2013–2014 **Technical Support**, SAMSUNG VINA ELECTRONICS, Ho Chi Minh City.  
 Work in Customer Service Department  
 Detailed achievements:

- Support the Hand Held Phone technicians (all in Vietnam) repairing, troubleshooting, launching the new models, and pleasing our customers
- Support training for Call Agent when launching new smart phones
- Handle and close PL cases of Hand Held Phone products

### Social activities

May–2015 SCTV Sport Games, member in sport team  
 Dec–2013 Samsung S-Night, member in musical group  
 2008–2012 Planned **21** outside activities in university

### Computer skills

Basic C/C++, MATLAB  
 Intermediate SPSS, MS Office  
 Advanced Network

### Languages

Vietnamese **Mothertongue**  
 English **Professional**  
 French **Intermediate**

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### Interests

- Travelling (B2 driver's license)	- Badminton
- Table Tennis	- Football
- Reading	- Biking

### References

Mr. Huy Chau-Hoang, Manager of IT-Telecom Dept., Saigontourist Cable Television  
 Email: huy.ch@sctv.vn  
 Mr. Thao Tran-Cong, Technical Support Manager of CS Dept., Samsung Vina Electronics  
 Email: thao.tran@samsung.com  
 Dr. Hung Duong-Nhu, Faculty of Finance, Bach Khoa University (HCM City University of Technology)  
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 Dr. Nhat Anh Che-Viet, Faculty of Telecommunications, HCM City University of Technology  
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