Tran Minh Nhat

TESTER

Objective

- -Learn experiences from company.
- -Take advantages of programming skills.
- -Become a official staff of the company.



Education

INDUSTRIAL UNIVERSITY OF HO CHI MINH CITY

2013 - 2018

Major: Electronic and Telecommunication



Work Experience -

SONY 8/2018 - 5/2019

Staff

- Technical support: Tv, Camera, Sound, Playstation.
- Assist customers with technical support questions, troubleshoot and diagnose client related issues to ensure that all support issues are resolved professionally via email, ticket system, chat, phone, conference call and remote session.
- Collaborate with Engineers, Product Management, Customer success team and other departments.
- Learned how to communicate with many people form different backgrounds

CHU TOÀN 2/2018 - 8/2018

Network Engineer

- Deploy network for the company (configure Router, Switch).
- System infrastructure design and implementation (Camera, Timekeeper)

HBQ SOLUTION 2/2018 - 8/2018

Interns

- Programming Embedded C/C++
- Research, development some series Microcontroller: ARM AVR, PIC
- Technical support.



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SKILLS

Office

Logical thinking and creative

Public Speaking

C/C++

Verilog

INTERESTS

- Travel
- Book
- Technology
- Music