

PERSONAL DETAILS

Name : **Phan Minh Quoc Cuong**

Date of Birth : 1979/09/24 (yyyy/mm/dd)

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Gender : Male

Marital Status : Married

Citizen of : Vietnam

PROFESSIONAL SUMMARY AND OBJECTIVE

Diligent Senior Software Testing Specialist with more than 10 years of experience testing various windows/web-based applications. Proficient in test strategy implementation, test plan development, test execution and bug tracking.

Specialize in test development scheduling execution and test team management.

Interesting and having knowledge in Automation test. Planning to become an expertise in Software Automation Testing.

CORE QUALIFICATIONS

- Have good knowledge and experience in Team management (including mentor, coaching, monitor process and performance of team members)
- Adept at analyzing business requirements and software requirement specifications.
- Solid understanding of quality assurance and software development life cycles.
- Familiar with Bug Tracking Tool & Process.
- Have knowledge about Automation Test and willing to invest more effort into Automation Test.
- Strong ability to implement about developing test plan, test cases, test scenario, test report.
- Good knowledge about executing test on Win-Form, Web-Form, Mobile devices.
- Expertise includes:
 - Java, ASP.Net, C#, VB, VB.Net, PHP, TCL programming.
 - Be able to work on HTML, Javascript, CSS
 - Automation testing (experience SilkTest, FitNesse, have knowledge in Selenium Web-drive, TestComplete, JMeter).

- Have knowledge in testing REST API using Jmeter.
- Databases: Oracle, SQL Server, My SQL.
- Operating Systems such as Windows, Red Hat, CentOS, Ubuntu
- Revision Control Systems: CSV, SVN
- Networking in equivalent CCNA level.
- Web Servers: Apache, IIS, Apache Tomcat
- Integrated development environment: Eclipse, IntelliJ IDEA
- Soft skills:
 - Good team-work spirit and working under pressure.
 - Straightforward, diligent, ready to take pains to study.
 - Accept challengers to get better results.
 - Always self-upgrade in technical skills.
 - Leadership and management.
 - Understand important of Time Management

LANGUAGES

Vietnamese : Native
 English : Upper - Intermediate

ACADEMIC

1997 - 2002 Open University, Ho Chi Minh City – Computer Science
 2006 - 2008 NIIT Saigon Academy – Software Engineering

PROFESSIONAL EXPERIENCE

June 2011 - Present Working on Luxoft Vietnam as a Senior Testing Specialist – Team Leader

Project: IP Office solutions (A big America Telecom Company customer)

From Dec 2012 to Present

Description of Project : This is a telecom system which is built on hard-devices and server machines with a many sub-systems (like as OneX portal, OneX for Mobile devices, Voicemail pro, IPO Contact Center,...) combine to becomes telecom solutions including Contact Center solutions for middle and big companies.

My Position: Senior Testing Specialist - Test Team Leader IP Office release 10.0.

Technologies, Tools and Platforms used in project:

- ATTEST, TCL, SUN Solaris, TestComplete
- MSSQL, JIRA, Quality Center.
- Windows OS (such as Server 2012, Windows 7, Window 10 and Microsoft Exchange)
- CentOS, Ubuntu, Apache webserver

- Window Application, Web Application, Telephone devices (PBX, Telephone, Base station)

Responsibilities:

- Lead team to achieve goals from Managers.
- Allocate tasks to team members and monitoring process.
- Meeting and reports to Managers in Romania location.
- Supervise and speed up the team for deadline and KPI targets.
- Review test results and Test Design.
- Troubleshooting and problem resolve in team.
- Involving in Test Strategy for every Quater and planning tasks execution.
- Involving in setting up Test environment.
- Execute test automation Suites with Test Complete integrated Avaya Attest system.
- Coaching new team members.

Achievements:

- Team achieves target.
- Working with telecom system.
- Working in high performance and high quality.
- Quickly adopted testing software in new business domain.
- Investigating and resolving problem.
- Implementing Time Management
- Working with multi-tasks simultaneously.

Project: ETL (A world's largest aerospace Company customer) From June 2011 to Dec 2012

Description of Project: This is back-end software for Extractor, Transformation and Loading data between other systems in Boeing Company

My Position: Manual and Automation Testing Specialist

Technologies and tools used in project:

- Java, XML
- MSSQL.
- Fitnesse.

Responsibilities:

- Allocate tasks to team members and monitoring process.
- Weekly meeting and weekly reports for Team process and status with Manager in Russia location.
- Develop scripts based on Fixtures, execute scripts and analyze result in Fitnesse.
- Coaching new team members.

Achievements:

- Working with a back-end software without GUI.

- Working for a customer with high standard requests.
- Working colleagues in team from difference offices in other country.

Jan 2010 – June 2011 Working on Total Soft Bank Co, Ltd as an SQA engineer

Name of Project: **SP-PSA Port (Singapore customer)**

Description of Project:

This is a Computer Automated Terminal Operation System. It is a fully integrated application for highest productivity for Maritime terminal operations. With intelligent and real-time operation control, the system applies algorithms to create optimal utilization of terminal devices.

My Position: SQA Engineer

Technologies, tools and platform used in project:

- C#, VB.Net
- Java Socket, .NET framework.
- Oracle 11G
- Visual Studio 2005, Toad 9.5
- SilkTest 2010
- Windows

Responsibilities:

- Execute manual test.
- Create and execute SQL queries for verifying data.
- Maintain and execute Test scripts with 4Test Scripting Language.
- Monthly meeting with client for changing requests

Achievements:

- Working in Seaport and container terminal business domain.
- Working directly with customer.
- I had developed a changing request when Developers were un-available via Manager's approval and got good feedback from client.

Name of Project: **PCT Port (Greece Customer)**

Description of Project:

This is a Computer Automated Terminal Operation System. It is a fully integrated application for highest productivity for Maritime terminal operations. With intelligent and real-time operation control, the system applies algorithms to create optimal utilization of terminal devices.

My Position: SQA Engineer

Technologies, tools and platform used in project:

- C#, VB.Net
- Java Socket, .NET framework.
- Oracle 11G
- Visual Studio 2005, Toad 9.5
- Windows

Responsibilities:

- Execute manual test.
- Create and execute SQL queries for verifying data.
- Maintain and execute Test scripts with 4Test Scripting Language.
- Test results report to Team Leader.

Feb 2009 – Jan 2010 Working on Corigo Company as a Developer

Name of Project: **Corigo Workplace Enterprise**

Description of Project:

This is HR and Payroll combined with Project and Tasks management on web interface and has multi language support ability. It was using in corporation companies.

My Position: Developer and Tester

Technologies and tools used in project:

- Java, xml, JavaScript
- JSP & Servlet, Velocity, Ajax, JDBC
- Eclipse, Apache Tomcat
- MSSQL and PostgreSQL
- YourKit Java Profiler

Responsibilities:

- Develop Java code under mentor and code review of an American java expert.
- Meeting with client frequently for getting feedback to improve company product.

Achievements:

- Develop Java code.
- Active listening feedback from users.

Name of Project: **www.dogmacollection.com**

Description of Project:

This is on develop project. This project is a CMS website customization of Joomla

My Position: Developer and user trainer.

Technologies and Platforms used in project:

- PHP, CSS
- Eclipse, Xampp
- MySQL

Responsibilities:

- Edit PHP code and CSS code.
- Meeting with client frequently for getting feedback.

Dec 2008 – Feb 2009 Work as a freelancer:

Name of project: **Project PureButtons** (www.purebuttons.com)

This is ERP project which is combined Shopping Cart with web GUI development by JavaScript, PHP and MySQL

My Position: Developer and Communicator

Technologies and tools used in project:

- PHP, CSS
- Eclipse, Xampp
- MySQL

Responsibilities:

- Developer with PHP and MySQL

Achievements:

- Working with PHP and MySQL project
- Communication with American customer.
- Management own Project.
- Working independence.
- Management requirements.

Jul 2008 – Nov 2008 Working on FPT Software Company

Position: Senior Tester

Took part of Japanese Projects

Name of Project: **J-CPS.**

Description of Project:

This system use to analyze between Planning cost and Actual Cost of a Project from two existing systems on Web interface

My Position: Senior Tester

Number of member in the project: 1 PM, 4 Developers, 1 Tester

Tool: EyeDrop, Druler.

Technologies and tools used in project:

- JSP and Servlet
- DB2
- EyeDrop, Druler

Responsibilities:

- Writing, reviewing test-cases.
- Execute manual test-cases and execute automation scripts.
- Management requirement and Q & A information.

Achievements:

- Understand working out-source processes with Japanese customer.

Name of project: **Mayfly**

Description of project: This is used to management clients PC in network. The company had duty to customize the old GUI into modern style GUI.

My Position: Senior tester

Programming language: Java Swing

Number of member in the project: 22 (PM, Leaders, Developers, Testers, Communicators, QAs)

Responsibilities:

- Writing, reviewing test-cases.

- Execute manual test-cases and test results report.
- Management requirement and Q & A information.

Achievements:

- Understand test-cases design for Japanese customer

2004 – 2008

Global System Engineering Corporation

Position: QA Team Leader

Responsibilities :

- Creating and reviewing test cases, test plans for projects.
- Finding bugs/inconveniences of projects during their life-cycle.
- Manage test-team with 5 members

Projects:

E-commerce Project Von-Mour:

I was only one tester of this Project in GSE Company. I spent a few days to read documents and next around two weeks to write test-cases follow those documents and updated test-cases. A lot of issues had been tested and passed by me with good quality. I worked in this QA position until the project was completed with highly appreciated from Client and Project Manager.

E-commerce Project ASC and PAS-REO :

I had written test-cases and testing the entire project. I kept support testing in maintenance stages.

Project Eclp:

This is a finance project which is manage real-estate loan mortgage using by brokers in Well-Fargo bank.

I had tested and raised overs hundred Issues. I had been done all kinds of testing such as individual issue testing, smoke testing and regression testing and I also had done this QA position for Eclp project in several releases.

2003 – 2004

Working in BlueBytez Software Company

Position: Tester

Responsibilities:

- Creating the test cases, test plans for projects.
- Finding bugs/inconveniences of projects during their life-cycle.

Netreport:

This is a web-application program. It is a project management system used to maintain projects and tasks statuses. It is also a tracking/report system for issue that are reported by users.

I joined in this project nearly from initial days. I had written test-cases and tested them with all of user types of this program and have found too many bugs (over two hundreds). I helped my manager to provide numerous side training classes for customers. I had also completed many written requirements and they all got approved by customers. I worked with those above in one year.

Shop Hue:

This is a shopping cart web-application program for advertising and marketing Souvenir Vietnamese Products of an American's Company.

I was the only one QA person of this Project. My duties were writting testcases follow customer's requirements and testi the entire software. Deployment job was also included in my duties. I worked with this project in two months while I was wroking in Project above.

Events Website:

This is a web-application program. It helps website administrator to update and get Public sites quickly and easily. The advantage of this program is allow users to update the web site without knowing web knowledge / skills. I was also the only one QA person of this Project. Writing tescases and testing software were my duties at that time. I worked this project in one month.