



**HOANG NGOC PHU**

**Network & Telecom tester**

## AREAS OF EXPERTISE

Cisco Router

Cisco Switch

Network management

Switching

Routers

VoIP

Remote Access

## PROFESSIONAL

MCSA

CCNA Certified

## PERSONAL SKILLS

Customer support skills

Good documentation skills

## PERSONAL DETAILS

50/24 Truong Van Thanh Street

Hiep Phu ward, District 9, HCM City

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DOB : 05/07/1993

## PERSONAL SUMMARY

An energetic person with keen interest in the study & functioning of computers , wants to join a reputed organization to build a strong base for the future.

## WORK EXPERIENCE

NEWSTAR –

IT NETWORK INTERNSHIP – From June 2015 to Sep 2015

- VoIP (Asterisk Center & A2billing )
- Configure VPN & secure on VPN MPLS .
- DNS & DHCP configuration.
- Installing and configuration of WINDOWS XP, WIN2003 server.
- SAP (System Application Program) installation and configuration.
- Troubleshooting & configuration of Microsoft Office.
- Experienced in LAN/WAN design and support, fiber optic technologies and data networking implementation.
- Expertise in supporting telecommunications server, hardware and software applications.
- Expertise in installing and troubleshooting telecommunication equipment.

## KEY SKILLS

- Knowledge of VOIP systems design and programming
- Firm understanding of technical requirements
- Excellent verbal and written communication abilities
- Excellent problem-solving and troubleshooting abilities
- Good maintenance of installed systems

## EDUCATION DETAILS

- Diploma degree in Electronics & Telecommunications engineering from PTIT University