

Mr. NGUYEN QUOC DUY

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**OBJECTIVES**

- Try to learning as much as possible and doing my best in order to accomplish my task.
- To have good opportunities to get promotion in my job.
- Develop my skills with development of company, I want to prove myself.

EXPERIENCES**Februay 2014 – Present****Freelanser**

Support for some friends, some factories in IT issues. (PCs, Laptops, printers, LAN, internet.....)

August 2012 – Februay 2014**Vietturk Co., Ltd****IT Support specialist**

Vietttuk Company is a garment jackets company's Turkey, experts for brands such as Hugo Boss...

Responsibility:

- Manage IT room
- Manage, maintain and backup database (MS SQL server 2000)
- Install, repair, and ensure proper working for all PC in the company.
- Manage, maintain, and fixing all hardware (Printer, PC, Server, Network, PABX system...
- Manage and maintain company IT network and server.
- Supported Admin Department to manage the telephone system.
- Plan and carry out information back up daily.
- Setup, configuration Server and LAN system, maintain computer, handle troubleshoot, support end user
- Managing SQL database system (Vietnamese accountant software)
- Checking security, scanning anti-virus
- Making plan and report to factory manager.

January 2006 – July 2012

Esquel Garment Manufacturing Co Ltd. – Vietnam

IT technical support

Esquel Group – Hong Kong is one of the world's leading producers of premium cotton shirts (Nike, Tommy, ect . . .)

Responsibility:

- Performed network management, helpdesk administration, backup software & application development,
- Install, repair, and ensure proper working for all PC in the company.
- Manage, maintain, and fixing all hardware (Printer, PC, Server, Network, PABX system...
- Add, authorized users and remove users on system.
- Manage and maintain company IT network and server.
- Internet: Acceleration, security. (Linux and Squid)
- Manage antivirus system (Symantec)
- Support Admin Department to manage the telephone system.
- Plan and carry out information back up daily.

Achievements:

- Built full IT system for new factory at AMATA industrial zone: using main internal IT team based on vendor's minimum allowance.
- Successful to renovate full IT network system as Esquel IT standard
- Built & successfully applied GPRO system, Esquel Vietnam to be the first company to successfully use these technologies for their production tracking control in real time in Vietnam.

SKILLS

- System Analysis and Design.
- Troubleshooting quickly
- English skills: spoken, read and written

EDUCATION

- 2007: SaiGon CTT

Lean Cisco CCNA certification

- 2009 : Tan Duc (TD&T) IT School JSC

Configuration and troubleshooting windows server 2008 active directory domain services.

- 1999 – 2003: Binh Duong University - Binh Duong, Vietnam

Bachelor of Science in Information Technology (Graduated - 2003)

- 1996 – 1999: Dau Tieng High School – Binh Duong, VietNam