



TRAN THI HOANG NGA

QC ENGINEER

EXPERIENCE

(2011 – present)

QC Engineer

Company: Evolus

2015 - 2018: TeamUnify (web + ios app + android app)

The TeamUnify platform is designed specifically for swimming and delivers easy to use centralized business process optimization to thousands of swim teams.

Mobile app: OnDeck, SE Studio

<https://www.teamunify.com/swim-team-management-software/>

2014 - 2015: FileThis (web + ios app + android app)

FileThis is your smart assistant that automatically creates bill reminders and helps you to pay on time. Don't miss payments anymore and keep improving your credit score with ease.

<https://filethis.com>

2013 - 2014: OnMat (web app + ios app)

JIBASoft's OnMat was specifically developed for all Martial Arts Schools no matter the discipline taught. With OnMats simple Membership Management including Integrated Billing so you never miss a payment, collection services when needed, automatic membership rollover, end-to-end skills & belt management, increased profitability through attrition prevention and so much more all rolled up in a mobile platform reducing administrative duties and increasing profitability. Mobilize with OnMat!

<https://www.jibasoft.com/>

Other Projects:

- Icon: Icon is a music entertainment application (ios app+ android app)
- Stanley: Asset Management (equipment, tools, monitoring equipment ...) (web app)
- EvoMed: EvoMed is an optimal management solution for the clinic, which not only helps to store and process medical information, but also enables the operation of the complex operations of a clinic to be simple and light more. (PC app)

<https://evomed.vn/phan-mem-quan-ly-phong-kham.html>

Job description:

- Reading product requirements and documentation.
- Designing and writing test cases.
- Doing manual test (UI, installation, functions, performance, etc.).
- Analyzing test results and posting bugs. (Bug management with JIRA)
- Decision to release or not

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PERSONAL DETAIL

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Date of Birth: Oct 23rd, 1984

Gender: Female

Marital Status: Single

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SKILLS

WORK

- Manual Test: Excellent
- Organization and time-management: Excellent
- Ability to juggle multiple projects simultaneously
- Great troubleshooting skills
- Written and verbal communication skills: Excellent
- Language: Good reading in English

PERSONAL

- Logical thinking: Excellent
- Ability to work independently as well as in a team environment. Ability to work under pressure.

(2009 – 2011)

QC Engineer

Company: Serenco (...)

Project: BTS

Is a project used in the bank, with all features that the bank needs to as: customer management, nonprocessor, term period, credit, report, ...

Job description:

- Reading product requirements and documentation.
- Designing and writing test cases.
- Doing manual test (UI, installation, etc.).
- Analyzing test results and posting bugs.
- Reporting regularly to leader
- Writing documentation
- Clarify clients' questions about products
- Training bank's employees in BTS system.

(2008 – 2009)

SQA Engineer

Company: Unicom Software

Job description:

- Define QA process for CMMi level 3
- Applying the process was created in the projects.
- Providing objective evaluation of processes and products against applicable standards and requirements
- Identifying non-conformances
- Ensuring non- conformances issues are addressed.
- Providing timely quality status feedback to stakeholders
- Track & report status of Project to manager and BOD every week, every month and whenever there is a problem.
- Check & review documents...
- Tracking timesheet of members in Projects.

(2007 – 2008)

Project Manager Assistant

Company: IT Solution

Job description:

- Gather, receive, view customer's request
- General, discuss to fully done this requests.
- Report to manager every week, every month.
- Contact with providers to buy computers, servers...
- Web master for <http://jobviet.com> (now: <http://www.motibee.com>)

EDUCATION

(2003 – 2007)

University of Foreign Languages - Information Technology, HCMC
Bachelor of Science