CURRICULUM VIATE

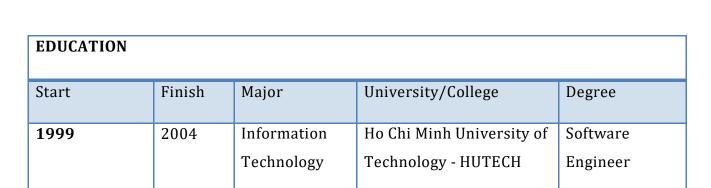| PERSONAL INFORMATION		
Full name: **THÁI CHÍ CƯỜNG**		
Position applying: IT Application Manager		
Contact:	Mobile: **0938128792**	
	Skype: thaicuongvn	
	E-mail: **thaicuong2803@gmail.com**	
Date of birth: 28 Mar 1981	Gender: Male	Nationality: Vietnam
Current Address:	Hometown: 293/41/4A Bach Dang street, Ward 15, Binh Thanh district, HCMC	Marriage status: married

EDUCATION				
Start	Finish	Major	University/College	Degree
1999	2004	Information Technology	Ho Chi Minh University of Technology - HUTECH	Software Engineer

LANGUAGES	Ranking (1: beginning -> 5: expert)					Certificate
English	1	2	3	**4** **x**	5	

OTHERS CERTIFICATE

Start	Finish	Name of certificate	Organization	Note
24-08-2015	28-08-2015	Software Architecture and Design	Ministry of Information and Communications Information Technology Industry projects management unit	
16-03-2007	16-03-2007	Overview of Capability Maturity Model Integrate (CMMI)	TUV Rheinland Group	
08-05-2008	14-05-2008	SEI's Standard CMMI Appraisal Method For Process Improvement	Knowledge Partner QR Private Limited	
17-06-2014	21-06-2014	Agile and Scrum	Ministry of Information and Communications Information Technology Industry projects management unit	
13-08-2008	12-09-2008	Management for Middle Managers	PACE Institute of Directors	
20-07-2010	24-07-2010	Leadership breakthrough	DALE CARNEGIE	
18-05-2013	23-05-2013	ISO 27001:2005	Ministry of Information and Communications Information Technology Industry projects	

			management unit	
08-09-2007	15-09-2007	Effective Communication	HTP Training	
29-09-2007	06-10-2007	Problem Solving	HTP Training	

SUMMARIZE EXPERIENCE

02/2004 – 06/2013 (9 years): Worked for GHP Far East (Swiss Post Solution) company in Quang Trung Software city, played a role as Software Development Manager from July 2010 to July 2013.

http://spsvietnam.vn/

07/2013 – 07/2016 (3 years): Worked for DIGI-TEXX company in Quang Trung Software city, played a role as Software Development Manager.

http://digi-texx.vn/en/

08/2016 – 07/2017 (1 year): Worked for LAZADA Vietnam, played a role as Technical Program Manager.

http://lazada.vn/

07/2017 until now: Working for Smartnet, finance company, 3P of FECredit, pay a role as Software development manager, manage all projects which developed to support for Sale, all departments.

- ✓ **Experience in Software Outsourcing Management: over 3 years.**
- ✓ **Experience in Software Development Management: over 10 years.**

- ✓ **Experience in management all phases of IT application development projects, including initiation, planning, execution, implementation, testing, deployment, closure, monitoring, controlling, risk management….**
- ✓ Experience in analyzing and developing Digitization (Data Entry) Solution, Data Processing, and Data Conversion.
- ✓ Experience in developing automation solutions in Software projects and automation processes in organization.
- ✓ Experience in organizing, arranging and controlling works in software teams, and software development department.

- ✓ Experience in applying full CMMI processes and Scrum-Agile, Advanced Waterfall Model in Software development process.

- ✓ Experience in Risks management and BCP (Business Continuity Planning), ISO-ISMS (Leader of ISO-ISMS internal audit, and Leader of Security-Policies audit)

- ✓ Programming languages & DataBase: JAVA, .NET, PHP, MS SQL Server, PostgreSQL, MySQL,etc.

- ✓ Development and Management tools : Eclipse, Netbeans, JIRA, SVN, Bug Tracker(BugZilla), Mantis, MS Project, OpenProj, Kanboard, etc.

- ✓ Web servers: Apache Tomcat, Jboss.

> *Developed software projects: CRM for Banking, E-Wallet, Logistic API Integration System, E-Commerce system, Banking Systems, Transportation Management System, Storage Solution for Insurance company, Digitization (Data Entry) Platform, Mobile Application, ERP, HR system, Data Processing, Production Management System, etc.*

➔ **SOME HIGHTLIGHT PROJECTS (in many):**

PROJECT (in order)			
05-2010 to 06-2013	IDEAS (Integration Data Entry Application System)	Position	**Project Manager**
		Company	SwissPost Solution
		Description	IDEAS is an intelligent platform which used for transforming paper-based documents to digital data: ▪ Integrate all stages of data entry process: download, recognize, capture and more. ▪ Flexible capture solutions and advance technologies with manual data entry. ▪ Integrate many automatically intelligent techniques.
		Size	7 Software developers, in 3 years
		Programing Language	Java
		Technology	Java (Swing, RMI, Web service, XML), OCR, OMR, PostgreSQL Database, MS SQL Server, SFTP server, JBoss web server, Automation services,etc…
01-2011	Human Resource	Position	**Project Manager and Developer**

to **01-2013**	Management System (HRM)	Company	SwissPost Solution

		Description	- HRM is a module-based, full-service HR solution for small- to medium- sized businesses operating.
			 - HRM offers superior management and cost efficiencies across the board.
			 - The modules provided with HRM include:
			 1. System Administration & User Roles
			 2. Personnel Information Management (PIM)
			 3. Leave /Time off Management
			 4. Time & Attendance Management (Integrated with Access Control)
			 5. Payroll
			 6. Bonus
			     7. Recruitment
			     8. Performance

		Size	3 Software developers, in 2 years
		Programing Language	PHP, JAVA
		Technology	- Core Java (Swing, Window Application), Web service - PHP, Symfony Framework
02-2014 **to** **05-2015**	Business Development Management System (small Enterprise Resource Planning, **ERP**)	Position	**Project Manager**
		Company	DIGI-TEXX Vietnam
		Description	Business Development Management System is an integrated system which includes project order management, production data management, accounting (bill) management, customer relationship management (CRM). Developed modules: 1. Project order management: manage all orders of Customer, it support for Business Development Department (BDD) 2. Project quotation management: manage internal project quotation process; collect all information from

				departments to make project quotation for Customer. Monitor and control all project status in BDD.
				3. Production data management: Collect and analyze all data in multi systems includes Production system, Human resource system, and Production Quality Control system.
				4. Bill management: Auto calculates all data in Production system and makes bills (invoices) for all Customers.
				5. CRM: manage and analyze Customers interactions and data.
		Size		3 Software developers, in 1 year 3 months
		Programing Language		Python, Java
		Technology		OpenERP, Java (Swing, Web service), PostgreSQL Database, File server, JBoss web server
01-2015 to 02-2016	Banking System (Personal Loan **PL** and Credit Card **CC**)	Position		**Project Manager**
		Company		DIGI-TEXX Vietnam
		Description		Banking System is integrated software solution for Personal Loan and Credit Card strategy. The system includes applications:
				1. Mobile Application: Sale persons use this application (installed on smartphone of sales) to take photo of Application Form (PL form) and related documents, the application will transfer all documents to DIGI-TEXX system immediately via Web services and stored on SFTP server.
				2. Data Entry Application (Desktop application): Include functions for Downloading documents from SFTP server, Classifying documents,

08-2016				Capturing data, Exporting data and uploading data. 3. Monitoring and Control (Web Application): Manage all status of each PL, CC. Sale persons can access this application to monitor and control all their customers to know which customers accepted to get money, which customers declined.
		Size	3 Software developers, in 1 years	
		Programing Language	Java, PHP	
		Technology	Java (Swing, Web service, JSon), PostgreSQL Database, SFTP server, JBoss web server PHP (Web service), Reporting services, Apache Tomcat.	
06-2013 to 06-2016	DIGI-SOFT (DIGI-TEXX SOFTWARE)	Position	**Project Manager**	
		Company	DIGI-TEXX Vietnam	
		Description	DIGI-SOFT is a platform for many Data Entry projects. Integrated processes include: Download Data, Classify Form, Recognize Data (OMR, OCR, Barcode, and Data matrix), Input Data, Verify Data, QC Data, Export Data, Upload Data, and Monitoring and Controlling.	
		Size	5 Software developers, in 3 years	
		Programing Language	Java	
		Technology	Java (Swing, RMI, Web service, XML, SQLite), OCR, OMR, PostgreSQL Database, SFTP server, JBoss web server	

PROJECT (in order)			
08-2016	3PLs – API integration	Position	**Technical Program Manager**
		Company	LAZADA VIETNAM

to
06-
2017
		Description	3PLs – API integration is a solution which integrate between Lazada system and 3PLs (VNPost, DHL, Viettel, VinaCapital,…) system via API to exchange package information for delivering:
			    ▪ Send packages pickup request to 3PLs
			    ▪ Receive package update status from 3PLs via API webhook.
			    ▪ Monitor package delivery lifecycle, package journey
			    ▪ Report dashboard management

		Size	2 Software developers, 2 PMs from Regional, 2 QA from Regional
		Programing Language	PHP
		Technology	PHP, Webhook, PostgreSQL Database, MySQL,..
03- **2017** **to** **06-** **2017**	TMS (Transportation Management System)	Position	**Project Manager of local side**
		Company	LAZADA VIETNAM
		Description	TMS is logistic system to manage all packages delivery. This system integrate with Alibaba system based on API solution.
		Size	2 developer
		Programing Language	PHP
		Technology	PHP, API integration
07- **2017** **to** **now**	CRM, ERP	Position	**IT Project Manager**
		Company	Smartnet

		Description	The goal of this project is to provide robust IT solutions with multichannel distribution for financial products to existing customers, as follow:
			    • Integration with various technology solutions for effective communication with customers via various digital platforms
			    • Strong Lead Management system
			    • Support to reduce daily operations in the market field
			    • Strong real-time insight and analysis using best-in-place reporting module and interactive dashboard

		Size	Outsource project, around 15 members.
		Programing Language	Python
		Technology	Odoo, API, PostgreSQL Database, File server, SFTP server, Apache-nginx server,…
11-2017 to now	Smart Pay, E-Wallet	Position	**Multi roles, positions such as IT, R&D, …**
		Company	Smartnet
		Description	E-Wallet is payment gateway service includes but is not limited to all individuals of sufficient age to open accounts use cards and merchants who agree and sign agreements to use and participate in the payment gateway service with Smartnet. Customers must have bank accounts, own domestic cards/accounts issued by domestic banks and the account must

			have sufficient balance/limit when using the service.
			
			Some defined functions:
			
			Remove Domestic Card (ATM Card) In Ewallet ....
			P2P transfer ....
			    Transfer to unregistered account by entering phone number ....
			        Via Stored Value Account ....
			        Via Linked Bank Account ....
			        Via ATM Card ....
			        Via Credit Card ....
			    Transfer to registered account ....
			        Via Stored Value Account ....
			        Via linked bank account ....
			        Via ATM card ....
			        Via Credit card (VISA/MASTER…) ....

		Size	Planning
		Programing Language	Planning
		Technology	ESB, API,… technical researching phase

BUSINESS TRIPS

- Setup Data Entry platform in Slovakia.

- Stay in exhibition about Information technology in Korea

- Stay in exhibition about electricity in HongKong

- Joined Workshops in ThaiLan (visited Warehouse in ThaiLan), Singapore.

PROGRAMMING LANGUAGES		Rank		
	Experiences	Low	Average	High
Java	5 years			x
.NET	3 years		X	
C/C++		x		
PHP	2 years		X	

Android		x		
iOS		x		

TECHNOLOGIES

Databases	PostgreSQL, MySQL, Microsoft SQL Server, MongoDB
Programing tools	Eclipse, Netbeans, JIRA, GIT, SVN, Mantis, BugTracker, Maven, etc…
App server/Middleware	JBoss, Apache Tomcat, Web Service , SFTP server, LDAP
Framework	MVC, Symfony, Wordpress, Spring, Struts
Operating System	Windows, Linux