Nguyen Thi Minh Thu

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EDUCATION

Bocconi University Milan, Italy

Master of Science in Marketing Management, current GPA: 28.01/30.00 (2nd semester of 2-year program)

Projects: Apple iPhone X - Market Research on Customer Perception; L'oreal Redken - Attracting

Millenials to Salons; Durex - Market Penetration strategy for the Italian Market

Ritsumeikan Asia Pacific University Bachelor of Business Administration, GPA: 3.77/4.00

Thesis: "Japanese Organizational Culture and Its Influence on Western Employees' Job Satisfaction" **High School for the Gifted**

English Major, GPA: 9.40/10.00

Ho Chi Minh, Vietnam

Jun 2015 - Feb 2016

Sep 2014 – Dec 2016

Sep 2017 – Present

Beppu, Japan Apr 2013 - Mar 2017

Beppu, Japan

WORK EXPERIENCES

Ritsumeikan Asia Pacific University

Part-time, Lead Teaching Assistant

• Co-ordinated and monitored performances of the university's TA team of more than 50 students

- Updated deans and instructors monthly with written and oral reports on the team's performance
- Compiled reports on students' satisfaction level every term regarding the school's teaching through field research
- Organized "Raise your voice" feedback sessions to facilitate communication between the school and students

Uniqlo Japan Beppu, Japan Aug 2015 - Jan 2016 Part-time, Sales Associate

• Increased customer engagement with merchandise, responded to customers' requests

- Received praises from shop manager for consistently providing a high standard of customer service
- Acquired knowledge of the fast fashion industry while being rotated among various tasks

Weblio Japan Beppu, Japan Oct 2016 - Jan 2017 Part-time, Translator

• Translated Japanese terms into English and vice versa for 15 hours per week for four months

• Obtained knowledge of business terminologies

EXTRACURRICULAR ACTIVITIES

Beppu, Japan Teach for ASEAN Aug 2015 - Present

Co-founder, Student-run Organization

• Organized volunteer English-teaching trips to low-income communities in South East Asian countries (Thailand, Vietnam) with about 30 participants carefully selected each time from more than 100 applications

- Acquired eye-opening experience through spending time with less fortunate people
- Appeared twice on local newspapers and invited to talk to city major as representative of the university' foreign students

Organizer, Club Project

- Directed promotional campaigns on-campus (posters, special events) and online (Facebook, self-made website)
- Invited guest speakers and sealed sponsorship deals with interested companies
- Succeeded in filling up a 200-guest venue with all tickets sold out
- Headlined articles on "kenh14.vn", the most popular online news portal for young people in Vietnam

Beppu Clean-up Program

TEDx talk in Vietnam

Member, Student-run Organization

Aug 2015 - Mar 2017

Ho Chi Minh, Vietnam

- Cleaned up beaches and canals once every month and run awareness campaigns on reducing pollution on SNS
- Developed acute awareness of how people are mistreating their living environment and committed to raising attention to this issue
- Embraced the opportunity to give back to the community

APU Business Case Competition *Member, Runner-up (out of 12 teams)*

Beppu, Japan

Beppu, Japan

Sep 2015

Dec 2012

- Developed strategies overnight with group members for a Japanese company to enter a foreign market, presented the next day in front of a panel of company executives
- Earned special acknowledgement for coherence of short-term and long-term vision, advised to consider also the implications of having to recruit a foreign workforce

HONORS & GRANTS

Bocconi Merit Scholarship, financial support for students with outstanding academic profiles

Sep 2017 - Sep 2019

Oita Prefecture Scholarship, financial support for students active in community work

Mar 2014 - Mar 2016

1st place in Female Football Championship, school-level sport competition

2010

OTHER INFORMATION

Languages English (Fluent – IELTS 8.0), Japanese (Intermmediate – N2), Italian (Basic), Vietnamese (Native)

IT Skills SPSS (data-analyzing tool for huge database), Video Editing with Sony Vegas Pro, Office (Word, Excel, Powerpoint),