

Hello

I'm Phuoc Ngoc Nguyen (a.k.a Sim)

DOB: March 16th, 1984

Gender: Male

Marital Status: Single

Address: G18 D3 St, Tan Thoi Nhat Ward, Dist. 12, Saigon, Vietnam

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Education

2009-2012

Curtin University, Sydney - Master

Master of Information Systems

2003-2009

University of Technology, Saigon - Bachelor

BS of Computer Science and Engineering

Other Certifications

Elearning for Your Business, Sydney

At University of Sydney

CCNA and MCTS Training, Sydney

At ITIC Training & Consulting

Skills

- Experience in Internet Banking, Mobile Banking, Debit/Credit cards, payment gateway.
- Organizational management: strategic & tactical planning, staffing, leadership, control and tracking, working process establishment, team development and motivation.
- Product management: product roadmap, growth hacking planning, budget projection, annual global planning, system integration.
- Project management: experienced with SDLC process including AGILE/SCRUM framework and best practices. Capable to manage projects with wide range of tools including Redmine, Trello, Asana, JIRA, Microsoft Project.
- Procurement/Partnership management: company portfolio evaluation, establish company relationship, contract negotiation, strategic partner development and management, complex project monitoring and support.
- Analysis and design methodology: DDD, TDD, OOAD, User-Oriented design, UI/UX.
- Analysis tools: Mockflow, StarUML, MS Visio, MS Office Suite.

- Business domain: E-Banking, Affiliate Marketing (CPC, CPA, CPI, CPS), Online Marketing, CMS, CRM, Social Network, E-commerce, Social E-commerce, Social Data Monitoring, Content Curation, Mobile Application, and Enterprise System.
- Language: Proficient English (Speaking, Writing, Reading, Listening), Vietnamese mother tongue.
- Soft skills: Logical thinking, problem solving, strong analyst, leadership, networking, communication and negotiation.
- Programming: C/C++, C#, ASP.NET, Java, PHP, HTML, Javascript, CSS.
- Database: MySQL, Oracle 11g, MS SQL Server 2005-2008
- CCNA, MCTS
- Exchange Server, VMWare
- Algorithm: Searching, Sorting
- Elearning - Learning Management Systems Expertise
- LMS: Moodle, Blackboard, Opigno
- Authorizing tools: TechSmith Camtasia, Articulate Presenter

Qualification

- Leadership
- Analytical Skills
- Data Analysis
- Reporting/Documentation
- Business Development
- Problem Solving
- Business Support
- Programming

Experiences

April 2015 - September 2015

Fast Education, Saigon - Business Analyst

- Business Analyzing
- Budget Planning
- Business Development and Research on Learning Management Systems

May 2015 - August 2015

DongA Bank, Saigon - Team Leader

- Payment Gateway (Customer, Merchant, Issuing Bank, Acquiring Bank, Processor)
- Mobile banking
- Internet banking
- Fraud detection

August 2013 - April 2014

ITIC Training & Consulting, Sydney - Internship

- VMWare server ESX, ESXi
- OTRS (Open-source Ticket Request System)
- PRTG (Paessler Router Traffic Graphic) Network Monitoring

March 2013 - June 2013

Yahoo Data Center, Sydney - Internship

- Install rack servers (HP, Dell)
- Install SAN storage
- Maintain/monitor data center network

Referees Contact Details

1. Bryan Pham - CEO of Fast Education Co.LTD
Phone: +84909282105
Email: duchungpham12d2@gmail.com
2. Wes Jin - Managing Director of ITIC Training & Consulting
Phone: +61416 112 108

Others will be provided upon request.

Availability

From the time applying.

Expected Salary

US\$1000/month.