IT - Technology Analyst , Network , Contact Center Communication Protocols Job

Employer Name: Hire IT People LLC

SpiderID: 12454823

Location: Apple Valley, CA, California

Date Posted: 4/25/2022

Wage:

Category: Information Technology

Job Code:

Number Of Openings: 1

Job Duties/ Responsibilities:  
  
UCCX - Hands on experience and scripting knowledge  
  
Call Manager and Unity servers  setup, tailoring and administration  
  
Good hands on technical experience the above areas.  
  
Cisco trained and certified for Unified Communications, CCNP/CCNA preferred.  
  
3+ years of general network experience including various network protocols.  
  
3+ years of Cisco networking experience including routing, switching, voice, and video.  
  
2+ years of Aruba networking experience including routing, switching (Aruba 8325 Core &amp; access 7240 routers)  
  
Strong technical troubleshooting ability.  
  
Install and commencement of network build work  
  
Validate the configurations as per design  
  
Provide LAN Services for client Network  
  
Provide wireless Systems support for offices, branch  
  
Implement, support and manage WAN security requirements in accordance with client policies  
  
Administration / Troubleshooting (Remote Support)  
  
Administration of CISCO UCS infrastructure with gateways and expressways  
  
Need to visit the branches and support (Hand and Feet support)  
  
Qualifications:  
  
Bachelors degree or foreign equivalent required from an accredited institution. Will also consider three years of progressive experience in the specialty in lieu of every year of education.  
  
Bachelors degree in a computer related field or equivalent experience.  
  
Experience in Production support is good to have  
  
Experience with monitoring tools is good to have  
  
Works closely with service delivery and operations to ensure quality, standards and goals are met  
  
Perform proactive research and take steps to ensure stable environment operation  
  
Good Communication and Analytical skills  
  
Minimum years of experience required: 8-9 yrs

Start Date:   
  
  
Position Type: Contractor  
  
  
Years of Experience Required:   
  
  
Education Required: None  
  
  
Overnight Travel:   
  
  
Vacation Time:

Contact Name: Sami Scott

Company:

East Brunchwick

New Jersey

08816

Web Site: