Senior System Administrator Job

Employer Name:

SpiderID: 12454353

Location: Boise, Idaho

Date Posted: 4/25/2022

Wage: $88670 - $117281 per year

Category: Information Technology

Job Code: 2022-2605

~This is a remote opportunity~  
  
   
  
Cradlepoint has an immediate opening for a Senior Systems Administrator.This role will be responsible for the maintenance, configuration, and operations of corporate computer systems, servers, endpoints and cloud applications.Primary responsibilities include hardware and software support of onsite/offsite physical and virtual servers, operating system maintenance/support, application software maintenance/support, and endpoint device maintenance/support. Functions include coordinating with various departments to continuously design and implement improvements across our distributed IT infrastructure, to support and enable the organization's business ventures.Additional operational tasks include inventory management, assisting various organizations with maintaining customer facing services and applications.The successful candidate must be self-motivated, require minimal supervision, possess excellent analytical and communication skills, and be a team player with an "I Care" attitude.Occasional user support and periodic on call duty including nights and weekends as required. You will be expected to be a proactive worker and generate IT solutions that enhance the business they support. You must be able to take your experience and knowledge of systems administration and IT support to the next level and work with a world class team to deliver on the operational goal of supporting the operational growth and resilience along with management visibility of Cradlepoint's overall IT functions. Are you up for the challenge?   
  
   
  
Implement the enterprise-wide strategy and key initiatives/projects focused on the improving the business value, resilience, and operational agility within Cradlepoint under the direction of the Sr. Director of Networking &amp; Infrastructure   
  
Operate as a Subject Matter Expert (SME) for systems and application being supported   
  
Assist in the development of solutions and solving complex/unique problems with regards to Cradlepoint's infrastructure   
  
Assist in the execution of departmental plans, including business, production and/or organizational priorities and contribute to the IT and infrastructure functional strategy   
  
Work with IT and business teams to develop solutions that address root causes   
  
Utilize existing tools and processes to extend coverage, increase effectiveness and expand capabilities   
  
Work with diverse IT and business teams to assist in developing solutions to business issues in an effective and efficient fashion   
  
Possess the ability to effectively identify, evaluate and communicate new and ongoing issues or areas of concern   
  
   
  
Bachelor's degree in Management Information Systems, Computer Science, Information Technology, or a related field and minimum 8-12 years of relevant experience. Additional years of relevant experience will be considered in lieu of a degree.   
  
Possess strong technical skills and comprehension of IT concepts &amp; solutions   
  
Understanding of core infrastructure troubleshooting methodologies and process   
  
Ability to work on complex projects and with diverse teams   
  
Strong experience administering and using Microsoft AD/Azure AD, O365   
  
Experience administering and using Okta (to include Lifecycle Management)   
  
Experience managing client systems to include Windows 10/11, MacOS, Linux   
  
Experience administering and managing mobile clients using Microsoft Intune, Apple DEP, etc   
  
Experience with SAN management   
  
Experience with virtualization technologies including VMware and Open Stack   
  
Experience with audio/video and teleconferencing software   
  
Experience with Enterprise wireless (Wi-Fi) technologies   
  
Monitor and update IT systems with the latest software patches and updates   
  
Provide Tier II/III tech support for the Cradlepoint Corporate Help Desk   
  
Work closely with our Help Desk staff to troubleshoot and resolve issues reported to the Corporate Help Desk   
  
When needed assist with support of onsite and offsite physical and virtual servers   
  
When needed, assist various teams with maintaining customer facing services and applications   
  
Occasional user support and availability after normal business hours as required   
  
Responsible for the maintenance, configuration, and reliable operation of computer systems, network servers, and virtualization   
  
Install and upgrade computer components and software, manage virtual servers, and integrate automation processes   
  
Troubleshoot hardware and software errors by running diagnostics, documenting problems and resolutions, prioritizing problems, and assessing impact of issues   
  
Provide documentation and technical specifications to IT staff for planning and implementing new or upgrades of IT infrastructure   
  
Perform or delegate regular backup operations and implement appropriate processes for data protection, disaster recovery, and failover procedures   
  
Relevant industry certifications including Microsoft MCSE or MCITP, and VMware VC  
  
Working knowledge of building, administering, and maintaining Corporate and Internal Team SharePoint landing pages  
  
   
  
#LI-TI1  
  
#LI-Remote  
  
   
  
Cradlepoint is an Equal Opportunity Employer and does not discriminate on the basis of race, color, religion, sex, marital status, national origin, age, sexual orientation, handicap, disability, or any other protected class status pursuant to applicable law.

Start Date:   
  
  
Position Type: Full-Time Permanent  
  
  
Years of Experience Required:   
  
  
Education Required:   
  
  
Overnight Travel:   
  
  
Vacation Time:

Contact Name: Cradlepoint

Company: Cradlepoint