Technical Project Manager-FTL Job

Employer Name:

SpiderID: 12453345

Location: Fort Lauderdale, Florida

Date Posted: 4/25/2022

Wage: Negotiable

Category: Information Technology

Job Code: 374253

Technical Project Manager   
  
We're seeking a highly motivated, customer-focused, diligent, and team-oriented technical project manager. Candidate will be responsible for the timely and quality delivery of IT infrastructure projects and services. Will also be responsible for following consistent and repeatable IT project management standardized procedures and processes' and achieving financial results on assigned projects. Provides project coordination for day-to-day activities of employees and sub-contractors. Secures new work and change orders from the existing customer base. Provides service project estimating and estimating reviews. Acts as a technical resource for sales and responsible for overall project program compliance execution and strategy. Must also have a clear understanding of the challenges of information security, networking and have experience with ticketing systems concepts.  
  
Scope   
  
 Candidate must have extensive experience in technical project management/delivery, business process improvement and personal management. The primary function of the technical project manager is to manage multiple technical projects and liaise between business unit's customers by aligning business unit goals and objectives with IT project planning, development, and implementation. The technical project manager will communicate technical concepts to both technical and non-technical audiences regarding IT systems, functions/sales.  
  
Essential Duties/Responsibilities:  
  
Oversees, plans, executes/controls assigned projects. Resolves issues where other parties impact commissioning process. Facilitates escalation of product related problems.  
  
Leads solution design meetings with subject matter experts and translates decisions into customer scopes of work.  
  
Analyzes financial reporting systems and project schedules to proactively address potential problems and manage risk. Investigates solutions and establishes project recovery plans.  
  
Provides ongoing cost and estimate analysis reporting. Manages allocation of costs to financial reporting systems.  
  
Uses company standard tracking and reporting tools to effectively communicate project progress and financial status to management.  
  
Proactively investigates opportunities for improvements in the project scope that will result in value added change orders. Performs associated cost estimates, prepares proposals, and secures customer acceptance.  
  
Responsible for asset management including collections, cost control, progress billings and payables.  
  
Experience in drafting and submitting budget proposals and recommending subsequent budget changes when necessary.  
  
Oversees assigned projects for compliance with specifications, and installation techniques.  
  
Uses negotiation skills to consistently resolve disputes.  
  
Recommends information technology strategies, policies, and procedures by evaluating organization outcomes; identifying problems; evaluating trends; anticipating requirements.  
  
Builds and maintains strong relationships with team members, vendors, and other departments involved in the projects. Owns stakeholder management, responsible for setting customer expectations and leading efforts to sustain customer satisfaction.  
  
Defines IT project scope, goals and deliverables that support business goals in collaboration with senior management and stakeholders.  
  
Develops and delivers progress reports, identifies potential crises, devises, and leads the execution of contingency plans.  
  
Actively seeks out and acts on opportunities for PM process improvement using a combination of industry experience, Lean activities, and process automation.  
  
Effectively manage customer IT projects such that company standards and expectations are met.  
  
Obtain subject matter expertise in the area being managed.  
  
Assist in advancing team standards, policies/procedures, and work to achieve them.  
  
Ensure that required knowledge is obtained to maximize use of existing and perspective technology.  
  
Secures new work and change orders from the existing customer base. Estimates work and presents proposals to the customer.  
  
Acts as a technical resource for Sales on large projects. Assists sales in project development efforts and performs pre-bid reviews.  
  
Provide metrics, reports and communicate progress to leadership  
  
Establish working relationships with others in the department, collaborating on new technology needs or expanded uses for existing technologies to increase functionality or efficiency.  
  
Participate in and ensure that related technology and application documentation is developed and maintained.  
  
Maintain a high level of technical competence; assist co-workers in resolving complex technical problems and work with customers to ensure solutions are satisfactory.  
  
Participates in the creation and enforcement of the technical service system standards for on premise and systems environments.  
  
Advance company vision  
  
Required to be on call for support via a rotational schedule.  
  
Requirements  
  
Bachelor's Degree from a four-year College or University or equivalent combination of education and experience  
  
5-7+ years of related experience  
  
MSP experience is a +  
  
PMP certification is a +  
  
Office 365 use and experience preferred.  
  
Experience in and proficient with using Microsoft Project and complex project management tools.  
  
Experience in personnel management  
  
Demonstrated verbal and written communication skills. Must have the ability to communicate technical material to a non-technical audience.  
  
Solid experience with Waterfall, Agile, and mixed methodologies in a technical/infrastructure related environment.  
  
Technical certifications past/present preferred in Microsoft/network/infrastructure or storage disciplines  
  
Knowledge with wireless technologies, including wireless access points, wireless protocols, VPN, and security.  
  
Proficient with WAN and LAN protocols.  
  
Strong understanding of TCP/IP, DNS, DHCP, VPN, High Availability, networking concepts and protocol.  
  
Knowledge of network security, i.e., firewalls, network intrusion prevention, vulnerability testing, authentication, and encryption.  
  
General experience with routers, servers, switching, wireless technologies, VOIP a plus.  
  
Technical knowledge in the development and implementation of local and wide area network systems, desktop operations, and related communications infrastructure.  
  
May have some level of expertise in one or more system(s)/IT function(s)/ business unit(s) supported. Creating network and systems diagrams.  
  
Has strong knowledge in technical policies and practices.  
  
Experience with service desk and ticketing required.  
  
Translates the IT strategy into action.  
  
Certificates, Licenses, Registrations  
  
Valid Driver's License  
  
Ability to travel with 10%-20% availability (In Tri-County)

Start Date: ASAP  
  
  
Position Type: Full-Time Permanent  
  
  
Years of Experience Required:   
  
  
Education Required:   
  
  
Overnight Travel:   
  
  
Vacation Time:

Contact Name: SNI Technology

Company: SNI Technology