IT - Lead Consultant - Infrastructure Management , Infrastructure-Server Adminis Job

Employer Name: Hire IT People LLC

SpiderID: 12447815

Location: Springdale, AR, Arkansas

Date Posted: 4/22/2022

Wage:

Category: Information Technology

Job Code:

Number Of Openings: 1

Key Tasks and Responsibilities:  
  
Provide engineering and architect task and guidance to enterprise customer  
  
Handling L3/L4 escalated priority incidents and tasks and take to resolution.  
  
Design and arch Linux environment on best resilience, operational efficiency, and cost optimization.  
  
Integrate Linux environment with other monitoring and automation tools.  
  
Provide cloud support in IAAS model (AWS and GCP).  
  
Address incidents picked up by the monitoring systems alerting on global Unix &amp; Linux infrastructure within a timely manner.  
  
Resolve problem tickets allocated to team on central management tools (e.g. Service Now / Remedy)  
  
Implement requests for service as generated in manual and automated ticketing systems (e.g. SNOW, etc)  
  
Regular verbal and written communication with business partners and other support teams to clarify details of incidents or service requests to maintain production stability and meet established SLAs.  
  
Liaise with vendors to analyze crash dumps, or infrastructure problems  
  
Operational knowledge of key technologies, such RHEL 5/6/7, LVM/VxVM, VCS/RHCS, NetBackup, Blade technology, SAN/NAS storage / HP, Dell, IBM Servers.  
  
Provide projects support for Red Hat Enterprise Linux distributed infrastructure, preferably worked in Storage Migration, DC Exit, OS Migration, Unix estate wide remediation projects and BCM/Isolation tests, Power down activities.  
  
Experience in supporting UNIX based distributed computing environment with a large number of systems (500+)  
  
Good written and spoken English, able to communicate in English with remote teams.  
  
Strong analytical and logical skills.  
  
Team work, ability to contribute to and work in a team, as well as at times step up and lead a number of people when handling problems or incidents  
  
Strong inter-personal and communication skills, capable of writing/contributing to technical knowledge articles  
  
Independent problem solving skills and effective time management  
  
A solid understanding of a UNIX-based operating system, preferable Red Hat Enterprise Linux 5/6.  
  
Good troubleshooting skills with knowledge of key operating system concepts such as paging and swapping, inter-process communication, devices and what device drivers do, file system concepts, disk management/partitioning, auto mounting etc.  
  
Understanding and working knowledge of authentication and naming services, including NIS, LDAP with Kerberos, Power Broker, DNS, NTP, etc  
  
Familiarity with fundamental networking/distributed computing environment concepts, such as NFS, routing, troubleshooting network related issues.  
  
Fundamental skills with Volume Manager, File System and Cluster server.  
  
Ability to write scripts in some administrative language (for example Tk, Perl, ksh, sh, csh)  
  
Basic understanding of eCommerce and Retail infrastructure with previous job experience a plus.  
  
Provide global production support for the Red Hat Enterprise Linux distributed infrastructure while on shift.  
  
Minimum years of IT experience required: 5+

Start Date:   
  
  
Position Type: Contractor  
  
  
Years of Experience Required:   
  
  
Education Required: None  
  
  
Overnight Travel:   
  
  
Vacation Time:

Contact Name: Sami Scott

Company:

East Brunchwick

New Jersey

08816

Web Site: