IT - Lead Consultant , Telecom , OSS, BSS Job

Employer Name: Hire IT People LLC

SpiderID: 12565768

Location: Englewood, CO, California

Date Posted: 5/24/2022

Wage:

Category: Information Technology

Job Code:

Number Of Openings: 1

Detailed Job Description:  
  
A fundamental understanding of Servicenow modules, integration hub and hands on experiences with Servicenow integrations (OOTB, Custom) with third party applications  
  
Represent Infosys in customer RFPs, build Servicenow Solutions that are adhering to the best practices  
  
Customize ServiceNow applications and facilitate rollout of new applications and modules and configure Application UI and Configure Workflow  
  
Solution design experience in Service Assurance platforms (customer issue management, ticketing, inventory management, service &amp; network diagnostic, network monitoring (application, experience, performance, resource), workforce management, self-service fulfilment) in global telecom operators  
  
Exposure to Telecom domain is desirable.  
  
Collaborate effectively with other ServiceNow consultants to develop solutions and handle general updates and configuration changes/requests, guide them achieve customer requirements and ensure compliances to the best practices  
  
Experience with Business Rules, Script Includes, UI Actions, Scheduled Jobs - all scripted aspects of the ServiceNow system  
  
Business, IT Stakeholders &amp; Vendor Management Skill  
  
Good experience in Agile way of working (Scrum, User Story, Sprint model), JIRA &amp; Confluence tools  
  
Analyze the problem faced by the customer, participates in discussions with customer stakeholders to understand the problem, gather further data as required from the customer to define and document the problem and requirements  
  
Candidate should possess Good Communication &amp; Client- interfacing skills. He should have cross-cultural working experience and should be able to work with multinational clients independently

Start Date:   
  
  
Position Type: Contractor  
  
  
Years of Experience Required:   
  
  
Education Required: None  
  
  
Overnight Travel:   
  
  
Vacation Time:

Contact Name: Sami Scott

Company:

East Brunchwick

New Jersey

08816

Web Site: